

Office of
Mortgage Settlement
Oversight

Ongoing Implementation:

A Report from the Monitor of the National Mortgage Settlement

February 21, 2013

This progress report is my third as Monitor under the National Mortgage Settlement. Like the reports I released in August and November, 2012, this report is not required by the Settlement. My first required reports concerning servicing standards compliance reviews will be submitted to the United States District Court for the District of Columbia in the second quarter of this year. I have received the compliance reviews from the banks necessary for me to undertake this work, which my professional firms and I are in the process of doing. In addition, as more fully discussed below, I have determined that one bank has satisfied its consumer relief obligations, although it must still complete its mandatory solicitations of eligible borrowers.

This report is part of my ongoing efforts to inform the public about the steps the banks have taken to implement the settlement and my progress in its oversight. As such, it includes:

- Information about the relief distributed to customers under the settlement between March 1, 2012, and December 31, 2012.
- An update on the implementation of the servicing standards set forth in the settlement and the metrics I am using to assess compliance.
- A review of the complaints I have received from professionals and consumers across the nation.
- An updated timeline for future reports and milestones.

With the exception of my certification with regard to one servicer's satisfaction of its obligations discussed below, the consumer relief activities discussed in this report represent gross dollar amounts that have not been subject to the detailed review required to receive credit under the settlement, nor have they been scored toward each bank's total obligation. The \$45.83 billion in cumulative consumer relief cannot be used to measure progress toward the \$20 billion obligation in the settlement. This figure includes both completed consumer relief and active first lien trial modifications.

Since my last progress report, I have continued to receive valuable insight from counselors, lawyers, advocates, and other professionals around the country. This information has highlighted continuing areas of concern with the banks, such as dual tracking and issues relating to single points of contact. As a result, I have engaged the banks to address these complaints and will continue to use this feedback to inform my oversight responsibilities.

It is my continued hope that this report, like the ones that preceded it, will inform the public in a clear and accessible way about the settlement, answer questions that have been raised about it, and inform policymakers and the public as they discuss the future of the home mortgage finance system.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joe Smith', with a stylized flourish at the end.

Joseph A. Smith, Jr.

As has been described in my previous reports, I am charged with overseeing the Servicers¹ compliance with two parts of the National Mortgage Settlement (“Settlement”)²: Consumer Relief and Servicing Standards. Consumer Relief represents the specific dollar amounts of relief Servicers must provide to distressed borrowers within three years. Servicing Standards are the reforms that guide the way the Servicers work with their customers and are intended to address practices that led to the Settlement.

Consumer Relief

The Servicers have committed to providing Consumer Relief in the following credited amounts under the Settlement:

- \$200,000,000 for Ally
- \$8,574,200,000 for Bank of America
- \$4,212,400,000 for Chase
- \$1,789,000,000 for Citi
- \$4,337,000,000 for Wells

The Servicers may meet this commitment through a variety of creditable Consumer Relief activities, including:

- First and second lien modifications
- Enhanced borrower transitional funds
- Facilitation of short sales
- Deficiency waivers
- Forbearance for unemployed borrowers
- Anti-bligh activities
- Benefits for members of the armed services
- Refinancing programs

As the Monitor, I am responsible for determining if and when a Servicer has satisfied its Consumer Relief requirements. This occurs once a Servicer asserts to me that it has satisfied such requirements. Its assertion is then reviewed by the Servicer’s Internal Review Group (“IRG”), an internal quality control group, consisting of Servicer employees or independent contractors, that is independent from the line of business whose performance is being measured. The IRG then reviews and makes a determination that the Servicer’s asserted relief activities have been accurately completed and assigned appropriate credit under the formulas outlined in the Settlement.

At that time, my Primary Professional Firm (“PPF”) and I conduct our due diligence and validation of the claimed Consumer Relief. If I am satisfied with its accuracy, I certify the Servicer’s satisfaction of its Consumer Relief obligations through a report to the District Court for the District of Columbia (“Court”).

As of February 1, 2013, only Ally had asserted that it has satisfied its Consumer Relief requirements. As discussed in more detail below, I have certified that Ally has done so and is in substantial compliance with its mandatory solicitation requirements. Other Servicers have initiated the process of Consumer Relief certification only this week; therefore, I am not in a position to make any other certifications of Consumer Relief at this time. This report, like my first two reports, contains only self-reported Consumer Relief data from the period March 1, 2012, through December 31, 2012, none of which has been confirmed, credited or otherwise approved by me or the professional firms working with me, with the exception of that provided by Ally.

¹ Bank of America, N.A. (“Bank of America”); CitiMortgage, Inc. (“Citi”); Ally Financial, Inc., Residential Capital LLC, and GMAC Mortgage LLC (“Ally”); J.P. Morgan Chase Bank, N.A. (“Chase”); and Wells Fargo & Company and Wells Fargo Bank, N.A. (“Wells”).

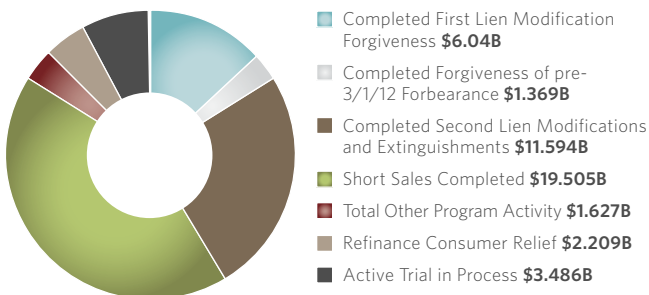
² As used in this report, the term “Settlement” will refer to the Consent Judgments described in [First Take](#), including Exhibits attached thereto, entered in the United States District Court for the District of Columbia effective April 5, 2012. Unless expressly stated to be otherwise, the Settlement terms referenced in *First Take* and in this report apply to each of the Servicers.

Consumer Relief Distributed

The Settlement requires each of the Servicers to provide each State that is a party to the Settlement, with copies to the Monitor and the Monitoring Committee,³ a report (“State Report”) regarding the number of borrowers assisted and credited activities under the Consumer Relief requirements. The first of these State Reports, outlined in my previous report, *Continued Progress*, was delivered November 14, 2012. On February 14, 2013, I received the second State Report from the Servicers.

Below are summaries of the information outlined in the February 2013 State Reports. Appendices V and VI to this report provides more detailed, state-by-state information. Because the Consumer Relief reported here represents gross amounts that have not been scored under the Settlement’s crediting formulas, the information cannot be used to measure the extent of the Servicers’ satisfaction of their \$20 billion Consumer Relief obligations under the Settlement.

Total Consumer Relief—Program to Date \$45.83B



March 1, 2012 to December 31, 2012:

With respect to the full Settlement period covered in this report (March 1, 2012, to December 31, 2012), the Servicers have reported that:

- 554,389 borrowers benefited from some type of Consumer Relief totaling \$45.83 billion, which, on average, represents about \$82,668 per borrower. This figure includes both completed Consumer Relief and active first lien trial modifications.
- 322,663 borrowers received some type of Consumer Relief (a permanent or trial modification, an extinguishment, or refinancing assistance) to help them retain their homes, which amounts to \$24.698 billion, averaging approximately \$76,543 per borrower.
- 70,810 borrowers successfully completed a first lien modification and received \$7.409 billion in loan principal forgiveness, averaging approximately \$104,626 per borrower.
- 25,114 borrowers are in active first lien trial modifications as of December 31, 2012, the total principal value of which is \$3.486 billion. This represents potential relief of \$138,802 per borrower if the trials are completed.
- Second lien modifications and extinguishments were provided to 170,339 borrowers, representing approximately \$11.594 billion in total relief. The average amount of relief for borrowers whose second liens were modified or extinguished was approximately \$68,065.
- Servicers refinanced 56,400 home loans with an average unpaid principal balance of \$211,834, reducing the annual interest rate by approximately 2.36 percent on average. The total estimated benefit to borrowers from refinancing over the average life of the loan is approximately \$2.209 billion.⁴ On average, each borrower will save approximately \$417 in interest payments each month.
- 169,081 borrowers had either a short sale completed during this period, or the lender accepted a deed in lieu of foreclosure, waiving any unpaid principal balance in either case. The total amount of this type of relief was approximately \$19.536 billion, or about \$115,540 per borrower.
- Through the various other Consumer Relief programs outlined in the Settlement documents,⁵ the Servicers provided \$1.597 billion in relief to 62,645 borrowers. The average amount through relief of these other programs amounts to \$25,492 per borrower.

⁴ The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers’ weighted multiplier under the Settlement per Exhibit D, ¶ 9.e.ii.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance and the number of borrowers.

⁵ The other Consumer Relief programs can include enhanced borrower transitional funds paid by Servicer, Servicer payments to unrelated second lienholder for release of second lien, forbearance for unemployed borrowers, deficiency waivers, forgiveness of principal associated with a property in connection with a decision not to pursue foreclosure, cash costs paid by Servicer for demolition of property, and real-estate owned (“REO”) properties donated.

³ A committee consisting of representatives of the U.S. Department of Housing and Urban Development, the U.S. Department of Justice and 15 States. *First Take*: pp. 2, 19.

October 1, 2012 to December 31, 2012:

With respect to the fourth quarter of 2012 (October 1, 2012, to December 31, 2012), the Servicers have reported that:

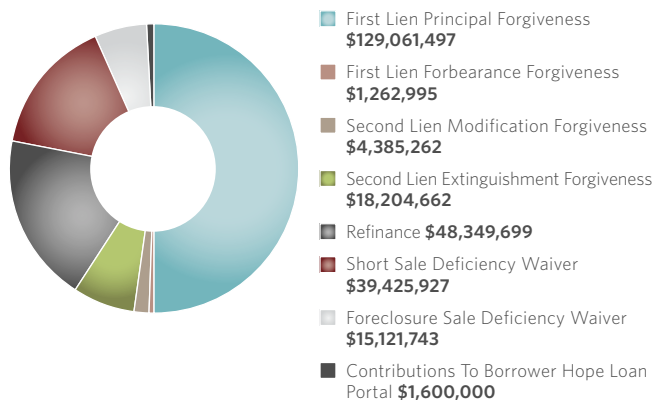
- 276,413 borrowers benefited from some type of Consumer Relief totaling \$23.9 billion, which, on average, represents about \$86,465 per borrower. This figure includes both completed Consumer Relief and active first lien trial modifications.
- 33,163 borrowers successfully completed a first lien modification and received \$3.857 billion in loan principal forgiveness, averaging approximately \$116,298 per borrower.
- 25,114 borrowers are in active first lien trial modifications as of December 31, 2012, the total principal value of which is \$3.486 billion. This represents potential relief of \$138,802 per borrower if the trials are completed.
- Second lien modifications and extinguishments were provided to 119,641 borrowers, representing approximately \$8.761 billion in total relief. The average amount of relief for borrowers whose second liens were modified or extinguished was approximately \$73,228.
- Servicers refinanced 19,157 home loans with an average unpaid principal balance of \$213,975, reducing the average annual interest rate reduction of approximately 2.39 percent. The total estimated benefit to borrowers from refinancing over the average life of the loan is approximately \$768.16 million.⁶ On average, each borrower will save approximately \$426 in interest payments each month.
- 55,580 borrowers had either a short sale completed during this period, or the lender accepted a deed in lieu of foreclosure, waiving any unpaid principal balance in either case. The total amount of this type of relief was approximately \$6.406 billion, or about \$115,256 per borrower.
- Through the various other Consumer Relief programs outlined in the Settlement documents,⁷ the Servicers provided \$622.34 million in relief to 23,758 borrowers. The average amount of relief of these other programs amounts to \$26,195 per borrower.

Partial Certification of Ally

On February 14, 2013, I filed an interim report (the “Ally Report”) with the Court certifying that Ally has met its Consumer Relief obligations under the Consent Judgment and is in substantial compliance with its mandatory solicitation requirements. The Ally Report is available [on my website](#). More about Ally’s Consumer Relief activities, including information about the process through which Ally was credited, areas that received remediation, and state-by-state relief data, is available in Appendix IV.

The Ally Report describes in detail the processes through which the Servicer asserted, its IRG confirmed, and I determined that Ally had provided \$257,411,785 of credited Consumer Relief. This Consumer Relief was provided in a manner that followed and was subject to all of the conditions and limitations on such Consumer Relief. By way of comparison, it should be noted that the gross dollar value of Consumer Relief by Ally during the same period was approximately \$556 million. Each Servicer will satisfy its Consumer Relief obligations using different types and proportions of creditable activities; therefore, the relationship between Ally’s gross and credited relief cannot be used to determine that of the others. It should be further noted that Ally’s performance was based on mandatory solicitation requirements that are ongoing, as a result of which Ally will provide additional Consumer Relief to eligible borrowers until its mandatory solicitation requirements are satisfied.

Ally Credited Relief Total Credited Consumer Relief—\$257,411,785



⁶ See footnote 4.

⁷ See footnote 5.

Servicing Standards, Metrics and Compliance Reports

The Servicers have been required to be in full compliance with all 304 Servicing Standards for more than four months—since October 2, 2012. The Settlement established the Servicing Standards to reform and improve the way borrowers are treated by their mortgage Servicer and to address the issues that led to the creation of the Settlement. The Servicing Standards apply to all loans serviced by each Servicer.⁸

The Settlement outlines 29 metrics, or tests, that I use to assess the Servicers' compliance with the Servicing Standards. The Work Plans described in my previous reports guide the work the Servicers' IRGs conduct in measuring both Consumer Relief distribution and Servicing Standards performance, as well as the process through which my professional consultants and I review the performance of the Servicers and the IRGs. Effective January 1, 2013, all Servicers will be measured against all 29 metrics.

On February 14, 2013, I received Compliance Reviews from each of the Servicers regarding Servicing Standard compliance during the fourth calendar quarter of 2012. A thorough analysis of this Compliance Review and the one I received on November 14, 2012, will be included in my upcoming report ("Monitor's Report") for submission to the Court. I am required to confer with each Servicer and the Monitoring Committee regarding my preliminary findings, and each Servicer is authorized to submit written comments, which shall be appended to my report to the Court. I intend to deliver my first Monitor's Report to the Court during the second calendar quarter of 2013.

If an IRG or I find that a Servicer has failed a metric, the Servicer is required to meet with the Monitoring Committee within 15 days of the Quarterly Report in which the failure was disclosed. The Servicer then has the right to cure a potential violation and must remediate any material harm to individual borrowers discovered by the review. If I determine a breach is widespread, the Servicer must take additional steps to identify and remediate harmed borrowers outside of those identified by the sample review. If the Servicer fails to cure its violation, the Monitoring Committee and I will present that issue to the Court, which will take appropriate enforcement action.

In addition to the initial 29 metrics, the Settlement authorizes me to create up to three new metrics at my own discretion. I also am authorized to create as many new metrics as necessary to measure Servicer compliance if I identify a pattern or practice of noncompliance with the Standards that is reasonably likely to harm consumers.

As I continue to consider adding additional metrics to the Settlement, I have found that input from consumers and their advocates is very helpful. Their experiences with the Servicers have provided important feedback and issues for me to consider.

⁸ Ally's servicing assets in bankruptcy were transferred in part to Walter Investment Management Corporation on January 31, 2013, to Berkshire Hathaway Inc. on February 5, 2013, and to Ocwen on February 15, 2013. Those Servicers have agreed to comply with the Servicing Standards and be subject to oversight by the Monitor.

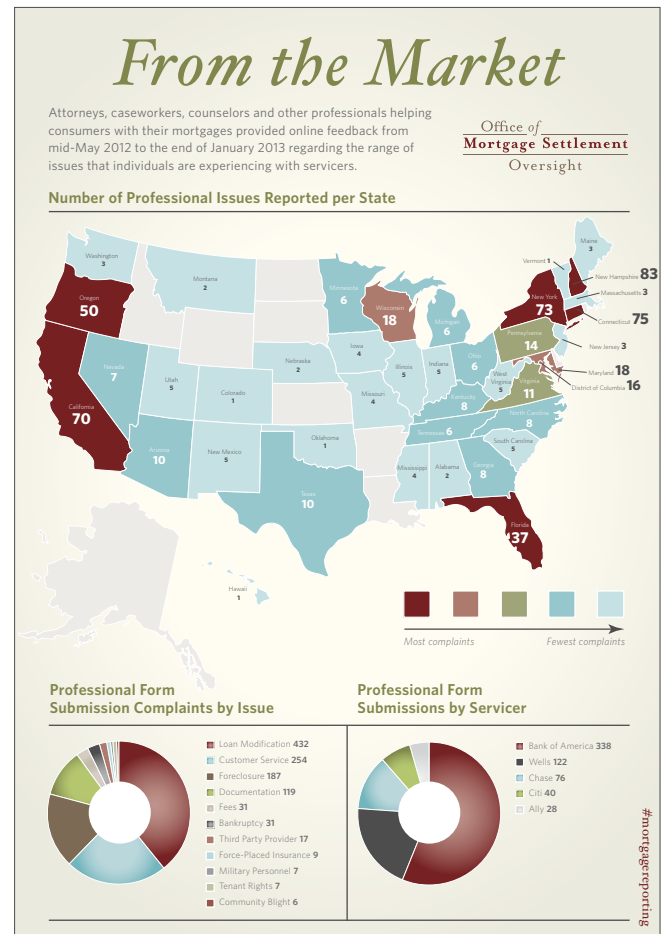
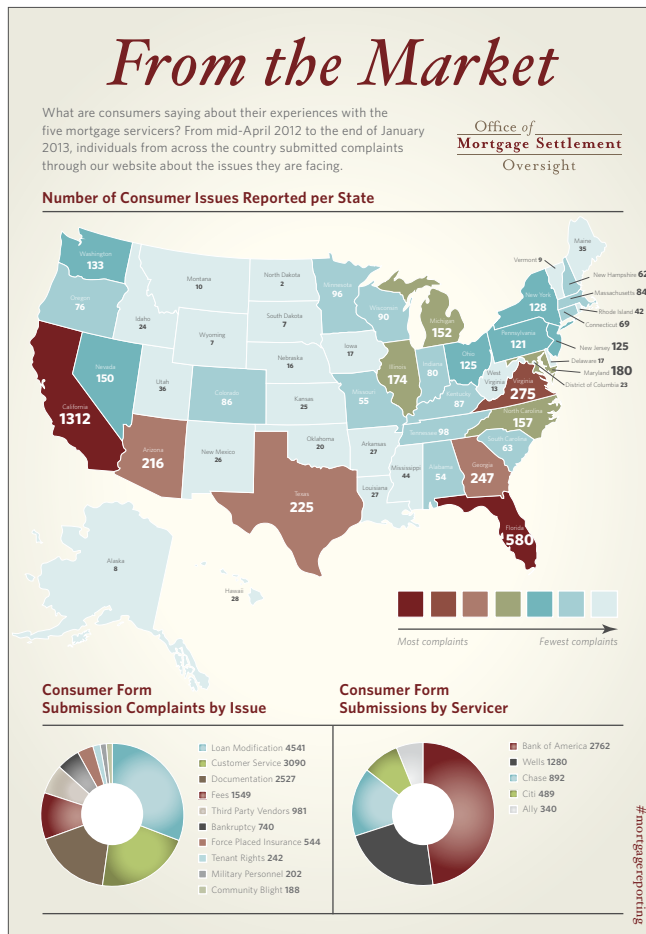
From the Marketplace

I continue to benefit from feedback from borrowers and the professionals who work on their behalf. This feedback comes in the form of consumer and professional complaints registered [on my website](#), Executive Office complaints (those filed with the Servicers by the offices of elected officials on behalf of their constituents and then shared by the Servicers with my office), and in-person meetings around the country. This information, regardless of source, has been integral to my understanding of the way the Settlement is being implemented.

Consumer Complaints

I posted the consumer complaint forms on my website in May 2012. Since that time through February 1, 2013, I have received more than 5,700 distinct submissions from consumers in all 50 states and the District of Columbia whose loans are serviced by one or more of the Servicers. Approximately 54 percent of the consumer submissions relate to complaints about problems in the loan modification process or customer service issues.

My office has noted a significant increase in the number of consumer complaints and comments through the website since my last report. For the first six months of reporting, we averaged approximately 550 consumer submissions per month. From November 1, 2012, through February 1, 2013, we averaged roughly 830 complaints per month. This may be the result of greater awareness of my office, the result of persistent servicing issues, or both.



Many of the same themes and areas of difficulty from the first two reports continue to be reported in the consumer narratives:

- Frustration and confusion about the loan modification process;
- Lack of adequate and timely follow-up by servicing personnel;
- Inconsistent explanations when discussing options or account information with different servicing personnel;
- Changes in assigned Single Point of Contact (“SPOC”), including lack of continuity and knowledge of borrower circumstances and account information;
- Borrowers being required to submit the same documentation multiple times;
- Frustration with successor servicers, such as being requested to restart the loan modification process when servicing is transferred;
- Questionable or undocumented fees being added to the total amount due; and
- Confusion regarding qualifications and eligibility for the Consumer Relief provisions under the Settlement, and related questions concerning coverage of related entities within a Servicer’s corporate family.

Complaints from consumers who are or were active-duty military appear to be on the rise. While they are not as common as other reported issues, I will closely monitor such complaints to ensure military personnel and veterans are benefiting from the intended protections afforded to them under the Settlement.

On a going-forward basis, my website will link consumers directly to the complaint form of the Consumer Financial Protection Bureau (“CFPB”). This will benefit consumers who file complaints because they will now have a governmental agency that will help them to have their complaint reviewed and addressed by the Servicers. Additionally, on February 8, 2013, I entered into an information-sharing agreement with the CFPB. This agreement will improve my oversight of the Settlement because my office will now have access to the CFPB’s complaint data, which we will use to inform my evaluation as to whether there are patterns or practices of violations of the Servicing Standards.

I am pleased to be working closely with the CFPB. The requirement to comply with the Servicing Standards is time-limited; the CFPB’s servicing regulations will continue. I believe that it is important that the CFPB and my office work together to ensure that borrowers are protected on an ongoing and consistent basis.

Complaints Filed by Professionals

Through a separate form on my website, I have received more than 600 submissions from 291 professionals in 40 states and the District of Columbia who represent or assist homeowners. These professionals have included legal aid attorneys, attorneys in private practice, bankruptcy attorneys and trustees, housing and credit counselors, non-profit advocates, Realtors, specialists in Attorney General and Congressional offices, and state banking regulatory agency staff.

Of the submissions I have received through February 1, 2013, professionals in New Hampshire, Connecticut, California, New York, Oregon, and Florida have provided my office the most information. I appreciate their efforts.

As is the case with consumer complaints, loan modification and customer service issues predominate in the professionals’ submissions, comprising 65 percent of the complaints for the period November 1, 2012, through February 1, 2013. This represents an increase from the first six months’ of reporting through October 31, 2012, when these two categories comprised 60 percent of the complaint categories.

The majority of the loan modification complaints involve process and notice issues, such as:

- Failing to make a loan modification determination within 30 days of receiving a complete application;
- Failing to notify borrowers of known deficiencies in their initial modification application within five days of receipt;
- Failing to disclose accurate information regarding loss mitigation programs;
- Failing to create loan modification programs designed to produce sustainable modifications and affordable payments;
- “Dual tracking,” or foreclosing while a loan modification or loss mitigation application was pending; and
- Failing to offer a loan modification or loss mitigation opportunity.

The vast majority of the customer service issues dealt with the SPOC, including inaccessibility or lack of follow-up by a SPOC, lack of document tracking, frequent turnover, inconsistent feedback, and lack of knowledge regarding a borrower’s account or available programs.

Another issue that is reported across multiple categories of submissions involves the adequacy of the Servicers’ document collection and tracking practices. Of particular concern are reports that documentation is submitted multiple times by borrowers and their advocates, either with no response or with a follow-up request from the Servicer for the same documents.

Problems in the foreclosure process represents an additional common category of reporting from professionals. Many of the issues reported therein touch upon the same or similar problems outlined in the loan modification and customer service areas.

I will continue to regularly review and evaluate the complaints I receive directly from professionals, the Executive Office Complaints, and those shared by the CFPB. These reports may demonstrate Servicer noncompliance or the need for additional metrics. If and when I see patterns or practices of violations, I will address them. These reports provide me with the real-world information I need to determine the Settlement's true efficacy.

Conclusion

After a year of work by the stakeholders in the Settlement, borrowers have received significant Consumer Relief, we have set up a compliance infrastructure to measure Servicing Standards over the longer term, and advocates have shared with me valuable insights into areas of concern. I believe we have made progress, but I know there is much more work to be done. My important upcoming work includes crediting the Servicers' Consumer Relief requirements and measuring their compliance with the Servicing Standards.

As a result of this year's work, I have grown stronger in my belief that this bipartisan, state-federal agreement is in the best interest of homeowners across the nation. I look forward to filing upcoming Monitor Reports with the Court in the coming months and sharing them with the public and to our continued work together on behalf of current and future homeowners.

Appendices

Appendix I: Timeline of Settlement Reports

Timelines

The following infographic shows the historical dates relevant to the National Mortgage Settlement.

Office of
Mortgage Settlement
Oversight

Make Up of the Organization

The National Mortgage Settlement kicked off several milestones from the appointment of the Monitor to the release of his third progress report.

Consumer Relief

The banks must provide approximately \$20 billion in relief to struggling homeowners. They must periodically report their activities, including meeting certain thresholds, by specific dates over the next three years. The Monitor must also provide reports to the D.C. District Court regarding bank compliance.

Servicing Standards

The banks must comply with more than 300 Servicing Standards as of October 2, 2012 and provide quarterly reports to the Monitor regarding how well those standards are working over the next three years. The Monitor will also provide reports to the D.C. District Court regarding bank compliance.

March 1, 2012

Servicers began Consumer Relief activities.

March 1, 2012

Servicers began implementing Servicing Standards.

March 20, 2012

National Mortgage Settlement announced.

April 5, 2012

Consent Judgments entered in D.C. District Court; Smith officially named Monitor.

June 4, 2012

Monitor selected BDO as PPF.

June 4, 2012

End of 60 day period in implementation schedule.

July 1, 2012

Servicers began quarter when they will be evaluated against up to 9 Metrics.

July 5, 2012

End of 90 day period in implementation schedule.

July 27, 2012

Monitor and Servicers reached agreement on initial Work Plans.

August 6, 2012

Monitor selected five SPFs - one for each Servicer.

August 14, 2012

Servicers reported preliminary relief activity between March 1, 2012 and June 30, 2012 to Monitor.

August 29, 2012

Monitor released Progress Report, *First Take*.

September 25, 2012

Monitor and Servicers reached agreement on amended Work Plans.

October 1, 2012

Servicers began quarter when they will be evaluated against up to 20 Metrics.

October 2, 2012

All 304 Servicing Standards have been implemented.

November 14, 2012

Servicers delivered State Reports to states and Monitor.

November 14, 2012

Servicers delivered Quarterly Report to Monitor regarding Q3 2012 performance on Metrics.

November 19, 2012

Monitor released *Continued Progress*.

2012

Jan.

Feb.

Mar.

Apr.

May

Jun.

Jul.

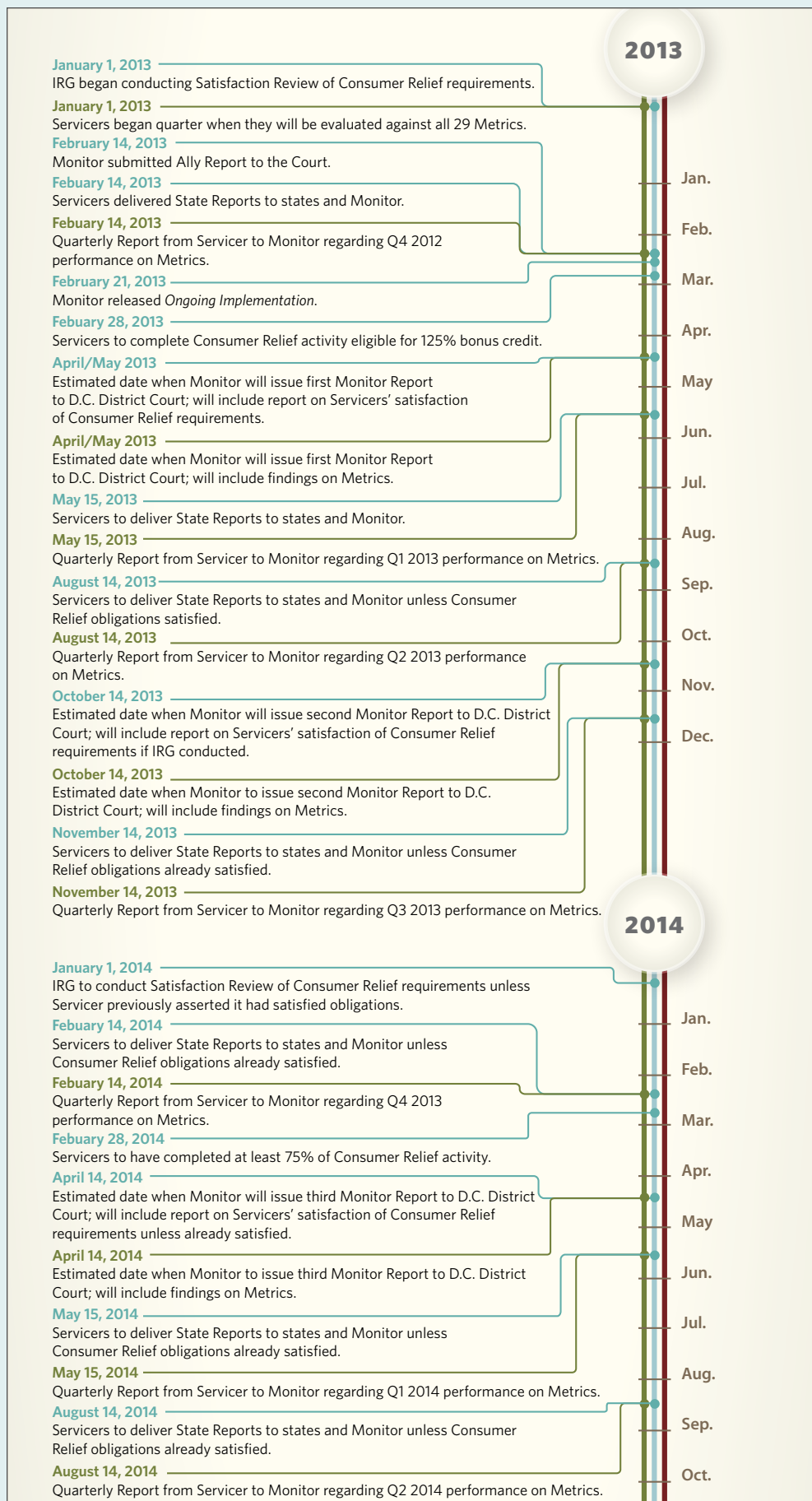
Aug.

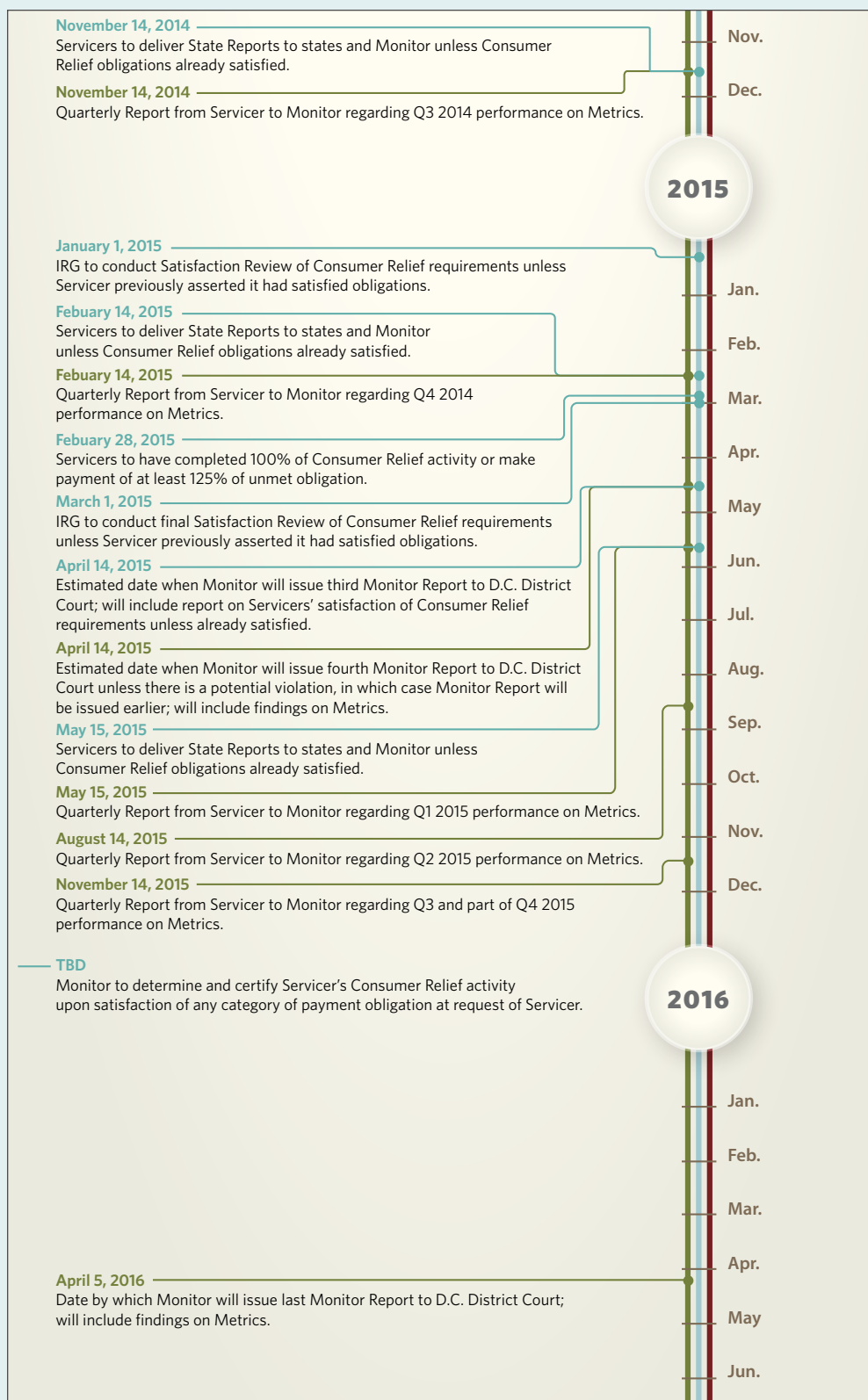
Sep.

Oct.

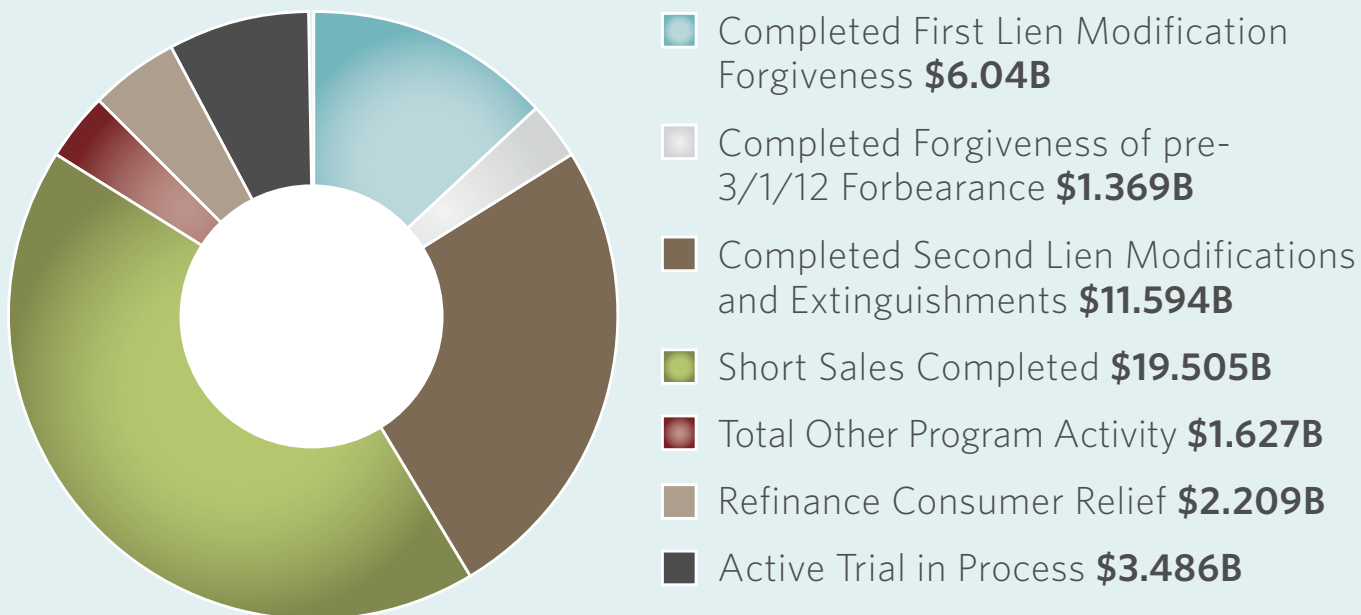
Nov.

Dec.

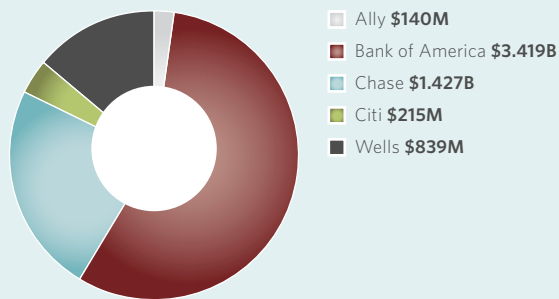




Total Consumer Relief—Program to Date \$45.83B

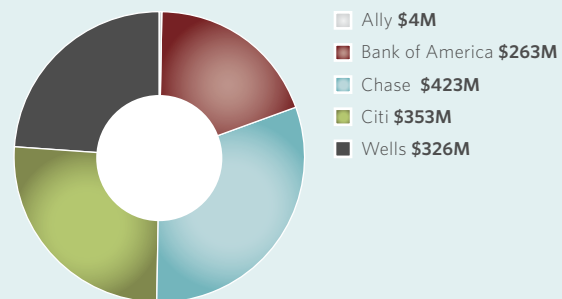


Completed First Lien Modifications* \$6.04B



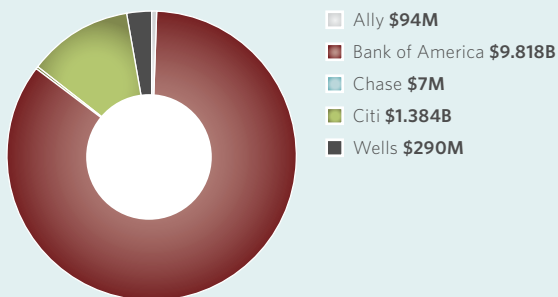
* Finalized first lien principal reduction permanent modifications (including converted trial modifications).

Completed Forgiveness of pre-3/1/12 Forbearance* \$1.369B



* Forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages.

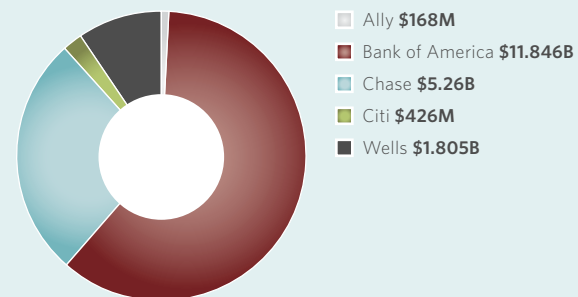
Completed Second Lien Modifications* and Extinguishments** \$11.594B



* Finalized second lien principal reduction permanent modifications.

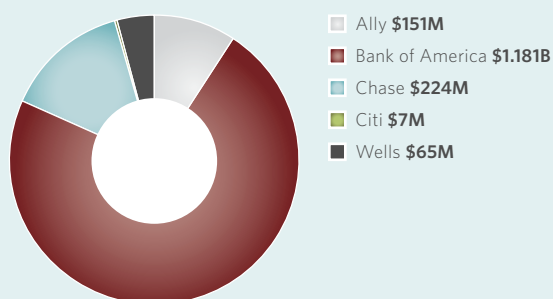
** Finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).

Short Sales Completed* \$19.505B



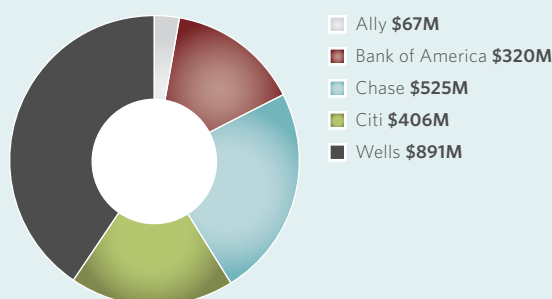
* The forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens. Also includes forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

Other Programs* \$1.627B



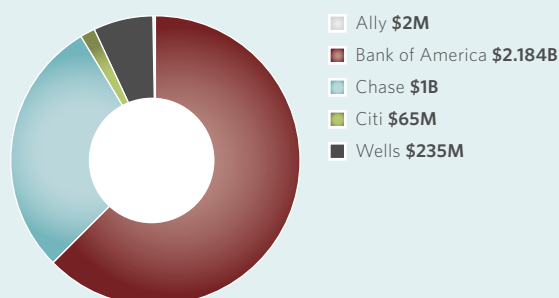
* Other consumer relief programs include: (a) Enhanced Borrower Transitional Funds Paid by Servicer (transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure), (b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien (payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions), (c) Forbearance for Unemployed Borrowers (forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments), (d) Deficiency Waivers (waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens), (e) Forgiveness of Principal Associated with a Property When No Foreclosure (forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure), (f) Cash Costs Paid by Servicer for Demolition of Property (payments to demolish properties to prevent blight), and (g) REO Properties Donated (properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers).

Refinance Consumer Relief* \$2.209B



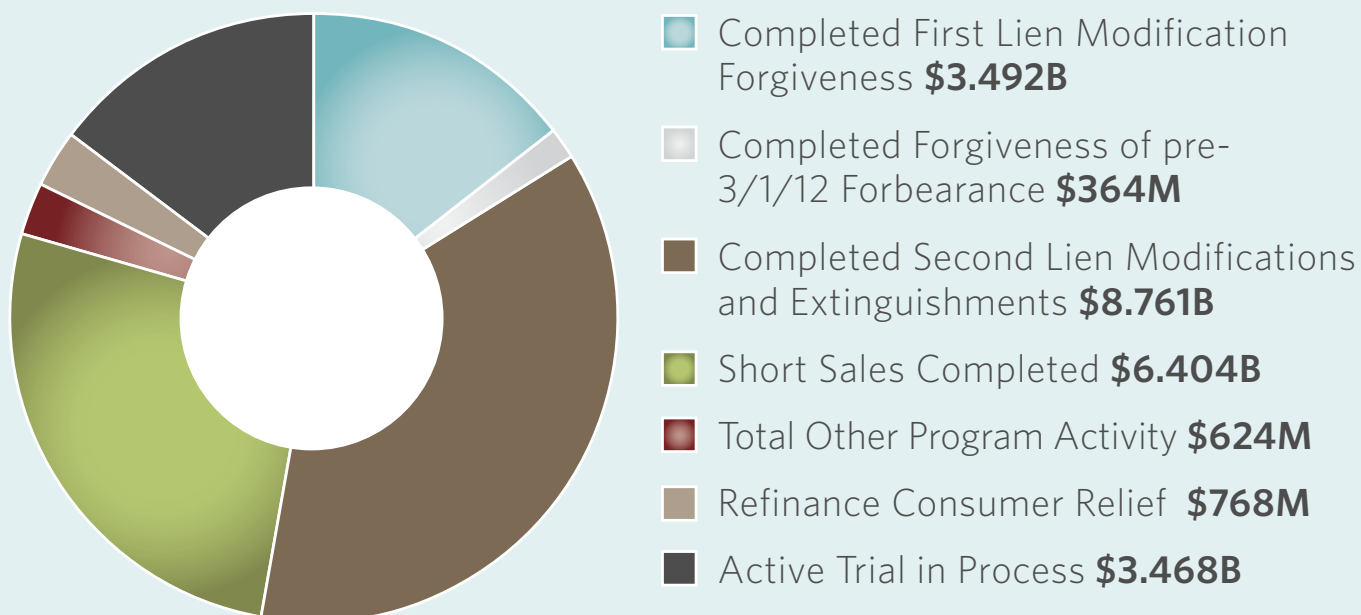
* The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.e.ii.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

Active Trial in Process* \$3.486B

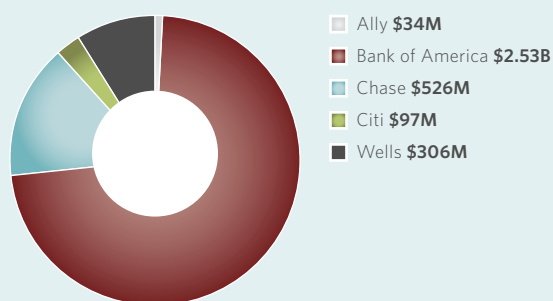


* 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Total Consumer Relief—Fourth Quarter \$23.9B

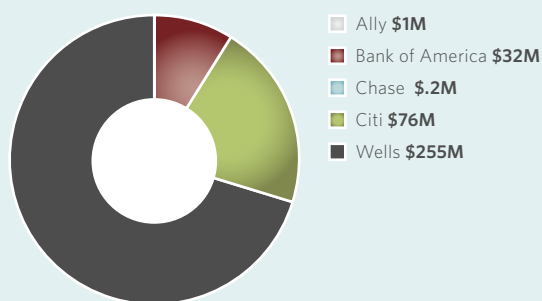


Completed First Lien Modifications* \$3.492B



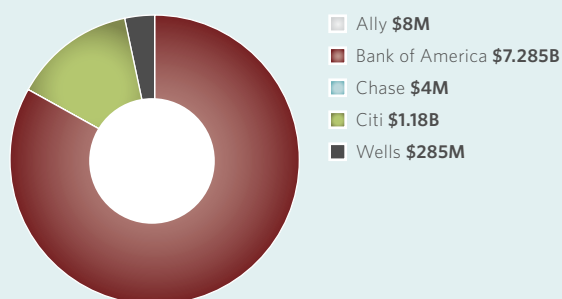
* Finalized first lien principal reduction permanent modifications (including converted trial modifications).

Completed Forgiveness of pre-3/1/12 Forbearance* \$364M



* Forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages.

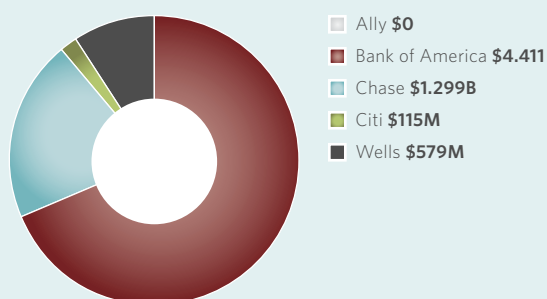
Completed Second Lien Modifications* and Extinguishments** \$8.761B



* Finalized second lien principal reduction permanent modifications.

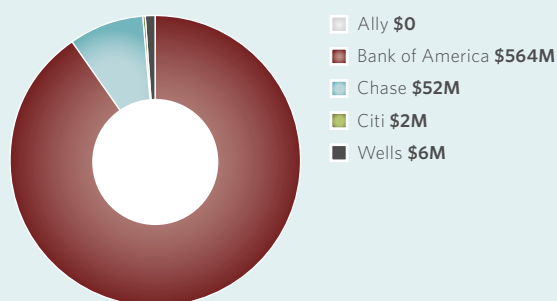
** Finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).

Short Sales Completed* \$6.404B



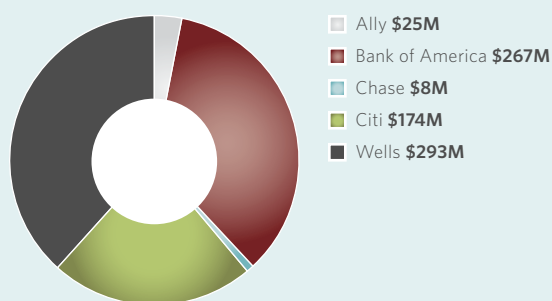
* The forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens. Also includes forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.

Other Programs* \$624M



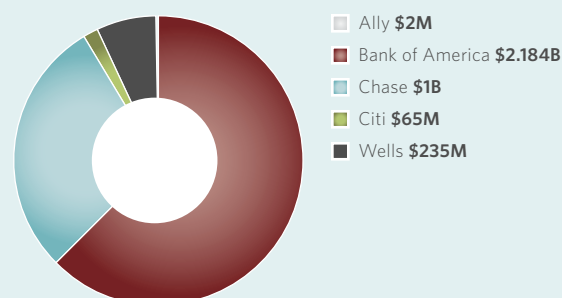
* Other consumer relief programs include: (a) Enhanced Borrower Transitional Funds Paid by Servicer (transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure), (b) Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien (payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions), (c) Forbearance for Unemployed Borrowers (forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments), (d) Deficiency Waivers (waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens), (e) Forgiveness of Principal Associated with a Property When No Foreclosure (forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure), (f) Cash Costs Paid by Servicer for Demolition of Property (payments to demolish properties to prevent blight), and (g) REO Properties Donated (properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers).

Refinance Consumer Relief* \$768M



* The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.e.ii.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers.

Active Trial in Process* \$3.486B

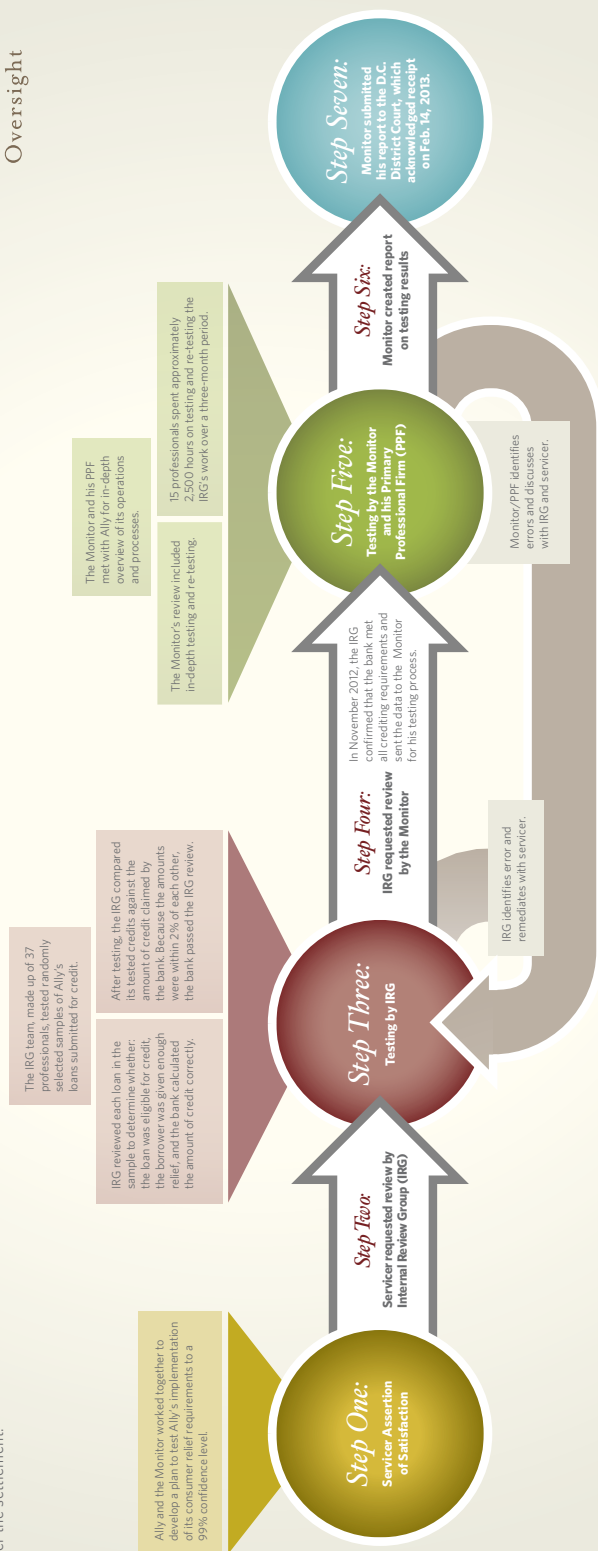


* 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Monitor's Role: Crediting Ally

The Monitor and his team worked closely with Ally to verify its credit for consumer relief activities under the settlement.

Office of Mortgage Settlement Oversight



February 2013

SCORECARD:

Ally Consumer Relief Crediting

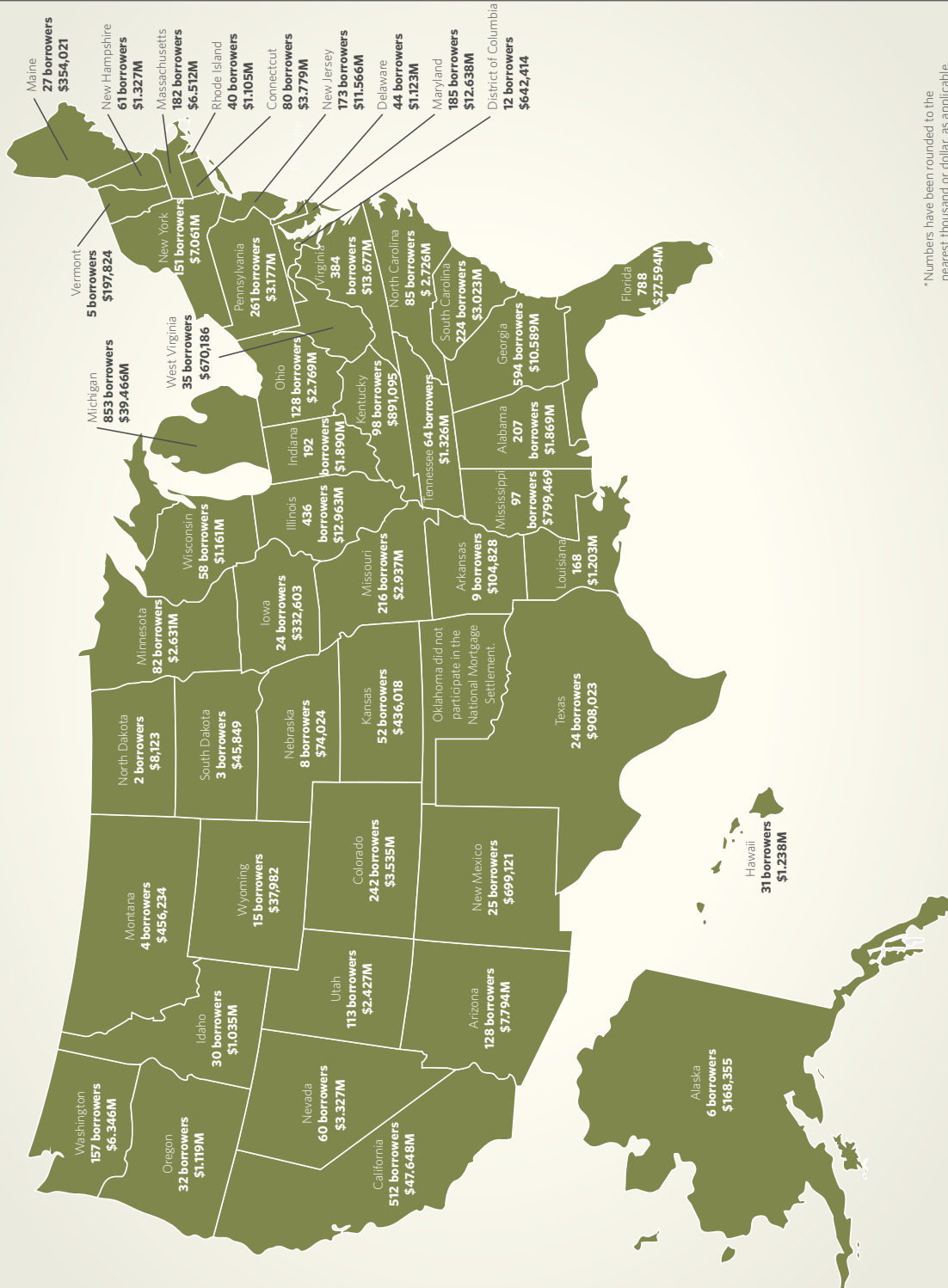
The Ally Internal Review Group (IRG) tested 1,671 of the bank's 7,434 loans for which it claimed credit. The Monitor and his Primary Professional Firm (PPF) then tested 767 of these loans to ensure the IRG testing was correct. Below are errors that were identified either by the IRG or the Monitor and remediated through this process.

Office of **Mortgage Settlement** Oversight

ERROR	NUMBER OF LOANS IN QUESTION	REMEDATION
1. Ally claimed more credit for refinancing loans than was accurate.	9	- While testing a sample of Ally's refinancing loans, the IRG identified error and directed Ally to recalculate these loans. - Ally reevaluated the affected loans plus all of its refinancing loans and resubmitted its consumer relief report to the IRG.
2. Ally claimed credit for a first lien modification loan when the loan modification was not current 90 days after implementation.	1	- IRG identified the error while testing a sample of Ally's first lien modification loans. - This discrepancy accounted for a margin of error of 0.56%, which is within the permitted 2% margin of error.
3. Ally claimed credit for first lien modification loans using an incorrect valuation.	3	- IRG identified the error after retesting the affected loans using a protocol agreed upon by the Monitor and the IRG concerning the appropriate valuation of the property. - The discrepancy between Ally claimed credit amount and the IRG's evaluation accounted for a margin of error of 1.82%, which is within the permitted 2% margin of error.
4. IRG approved credit for a first lien modification loan using an incorrect valuation.	1	- Monitor and his team identified the error. - The discrepancy between Ally claimed credit amount and the Monitor's evaluation accounted for a margin of error of 1.97%, which is within the permitted 2% margin of error.

February 2013

Ally Relief: Number of Borrowers/Claimed Credit Relief



*Numbers have been rounded to the nearest thousand or dollar, as applicable.

February 2013

Appendix V: State Consumer Relief Information
National Totals, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$39,816,583	1,467	\$95,308	\$3,419,235,874	21,362	\$160,062	\$214,879,287	2,950	\$72,840	\$1,427,280,343	121,49	\$117,481	\$838,632,871	8,647	\$96,985	\$6,039,844,958	46,575	\$129,680
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$3,979,860	53	\$75,092	\$262,641,113	4,228	\$62,119	\$352,749,963	5,994	\$58,841	\$423,260,877	5,863	\$72,192	\$326,060,468	8,097	\$40,269	\$1,368,692,281	24,235	\$56,476
Completed 2nd Lien Modification Forgiveness ³	\$5,518,575	173	\$31,899	\$157,777,182	2,208	\$71,457	\$76,370,534	2,726	\$28,016	\$741,1487	516	\$14,363	\$5,094,331	388	\$13,130	\$252,172,109	6,011	\$41,952
Completed 2nd Lien Extinguishments ⁴	\$88,479,549	1,574	\$56,213	\$9,660,563,083	141,691	\$68,180	\$1,308,072,408	17,494	\$74,773				\$284,788,722	3,569	\$79,795	\$11,341,903,762	164,328	\$69,020
Short Sales Completed/ Deficiency Forgiveness ⁵	\$168,074,388	1,719	\$97,775	\$11,846,452,016	98,892	\$119,792	\$426,457,201	4,848	\$87,966	\$5,259,610,287	44,325	\$118,660	\$1,804,864,119	18,923	\$95,379	\$19,505,458,011	168,707	\$115,617
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$4,332,795	59	\$73,437				\$25,929,671	315	\$82,316	\$30,262,466	374	\$80,916
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$162,399,698	23,528	\$6,902	\$11,073,319	141	\$7,853	\$170,177,249	9,525	\$17,866	\$15,706,131	4,873	\$3,223	\$349,390,397	38,067	\$9,178
Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers ⁹							\$152,1374	235	\$6,474	\$15,962,950	1,750	\$9,122	\$5,484,794	789	\$6,952	\$22,969,118	2,774	\$8,280
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$151,217,425	2,390	\$63,271	\$1,018,343,279	18,601	\$54,747										\$1,69,560,704	20,991	\$55,717
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$66,818,874	994	\$67,222	\$320,345,907	7514	\$42,633	\$405,570,697	13,407	\$30,251	\$524,891,629	12,342	\$42,559	\$89,1379,905	22,143	\$40,256	\$2,209,007,012	56,400	\$39,167
Total Consumer Relief	\$623,905,253	8,370	\$74,541	\$26,847,58,152	318,024	\$84,421	\$2,791,061,578	47,854	\$58,325	\$7,866,093,948	87,027	\$90,387	\$4,215,442,426	68,000	\$61,992	\$42,344,261,358	529,275	\$80,004
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$31,197,202	239	\$131,081	\$6,750,505,582	42,513	\$158,787	\$281,941,866	3,937	\$71,613	\$2,779,374,814	24,071	\$115,466	\$1,201,954,955	12,223	\$98,336	\$11,044,974,419	82,983	\$133,099
1st Lien Modification Trials Started/In Process ¹⁶	\$30,380,007	224	\$135,625	\$5,839,281,199	36,419	\$160,336	\$298,198,237	4,187	\$71,220	\$2,642,575,904	23,389	\$112,984	\$1,122,536,295	11,240	\$99,870	\$9,932,971,642	75,459	\$131,634
TOTAL CONSUMER RELIEF - ALL SERVERS \$42,344,261,358																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modification.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers represents payments on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens. The November 14, 2012 report included gross consumer relief in the form of deficiency waivers in the States of Hawaii, New Mexico, North Carolina and Texas. Since then it has been determined that some of the deficiency waivers in those States are not creditable under the terms of Exhibits D and D-1 of the Consent Judgment. Accordingly, a total adjustment of \$54,478,846 has been made to the gross consumer relief provided in the form of deficiency waivers. Of the total adjustment, \$22,933,122 and \$31,545,724 relate to Bank of America and ALLY, respectively.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- REO Properties Donated represents properties owned by Servicer/investor that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offers/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*	\$307,476	1,792	2.62%	\$258,416	40,081	1.98%	\$167,086	22,700	2.31%	\$269,810	15,675		\$211,326	66,299	2.84%	\$224,784	146,547	
Refinances Completed	\$326,845	994	2.62%	\$274,292	7,514	1.98%	\$166,822	13,407	2.31%	\$269,537	12,342	2.01%	\$180,567	22,143	2.84%	\$211,834	56,400	2.36%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Alabama, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$486,059	9	\$54,007	\$2,828,098	44	\$64,275	\$1,392,044	44	\$31,637	\$1,477,290	42	\$35,174	\$2,556,699	55	\$46,485	\$8,740,190	194	\$45,053
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$68,239	1	\$68,239	\$44,824	27	\$275,86	\$104,736	4	\$26,184				\$917,799	32	\$28,681
Completed 2nd Lien Modification Forgiveness ³	\$239,400	5	\$47,880	\$260,136	4	\$65,034	\$221,347	20	\$11,067				\$12,278	2	\$6,139	\$733,161	31	\$23,650
Completed 2nd Lien Extinguishments ⁴	\$739,245	22	\$33,602	\$19,218,632	531	\$36,193	\$1774,110	50	\$35,482				\$97,999	3	\$32,666	\$21,829,986	606	\$36,023
Short Sales Completed/ Deficiency Forgiveness ⁵	\$770,200	16	\$48,137	\$16,105,107	229	\$70,328	\$419,545	8	\$52,443	\$5,743,747	100	\$57,437	\$1,299,252	22	\$59,057	\$24,337,851	375	\$64,901
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$391,711	57	\$6,872				\$110,140	11	\$10,013				\$501,851	68	\$7,380
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$4,781	1	\$4,781				\$4,781	1	\$4,781
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$7,038,046	157	\$44,828	\$9,171,731	242	\$37,900										\$16,209,777	399	\$40,626
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																\$384,608	7	\$54,944
Refinances Completed - Estimated Consumer Relief ¹⁴	\$363,637	6	\$60,606	\$297,177	8	\$37,147	\$7705,698	267	\$28,860	\$425,482	15	\$28,365	\$18,485,179	453	\$40,806	\$27,277,772	749	\$36,418
Total Consumer Relief	\$9,636,587	215	\$44,821	\$48,340,831	1,116	\$43,316	\$12,257,568	416	\$29,465	\$7,866,176	173	\$45,469	\$22,836,015	542	\$42,133	\$100,937,716	2,462	\$40,998
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$316,304	3	\$105,435	\$6,848,020	105	\$65,219	\$1,532,709	51	\$30,053	\$3,859,535	95	\$40,627	\$4,912,407	103	\$47,693	\$17,468,975	357	\$48,933
1st Lien Modification Trials Started/In Process ¹⁶	\$316,304	3	\$105,435	\$4,821,753	77	\$62,620	\$1,613,233	55	\$29,332	\$3,364,698	86	\$39,124	\$2,966,059	56	\$52,965	\$13,082,047	277	\$47,228
TOTAL CONSUMER RELIEF - ALL SERVERS \$100,937,716																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$162,793	13		\$304,001	82		\$112,624	437		\$10,9916	17		\$124,030	1,225		\$129,688	1,774	
Refinances Completed	\$246,662	6	3.13%	\$335,611	8	1.41%	\$116,344	267	3.16%	\$105,656	15	3.42%	\$132,608	453	3.92%	\$129,352	749	3.59%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Alaska, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$92,194	1	\$92,194	\$267,144	2	\$133,572				\$2,316	1	\$2,316	\$5,079,444	5	\$1,015,889	\$869,598	9	\$96,622
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$3,983	1	\$3,983							\$3,983	1	\$3,983
Completed 2nd Lien Modification Forgiveness ³				\$44,519	1	\$44,519	\$8,269	2	\$4,134							\$52,788	3	\$17,596
Completed 2nd Lien Extinguishments ⁴	\$189,286	3	\$63,095	\$3,047,881	55	\$55,416	\$579,855	9	\$64,428				\$156,278	1	\$156,278	\$3,973,300	68	\$58,431
Short Sales Completed/ Deficiency Forgiveness ⁵	\$162,878	3	\$54,293	\$1,656,324	19	\$87,175	\$53,560	1	\$53,560	\$533,711	7	\$76,244	\$56,212	2	\$28,106	\$2,462,685	32	\$76,959
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$96,283	8	\$12,035				\$62,000	4	\$15,500				\$158,283	12	\$13,190
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$11,442	1	\$11,442				\$11,442	1	\$11,442
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$45,150	1	\$45,150	\$34,918	1	\$34,918	\$234,376	2	\$117,188				\$2,383,564	27	\$88,280	\$2,695,009	31	\$87,033
Total Consumer Relief	\$489,508	8	\$61,189	\$5,147,069	86	\$59,850	\$880,043	15	\$58,670	\$609,469	13	\$46,882	\$3,103,998	35	\$88,686	\$10,230,088	157	\$65,160
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$807,485	8	\$100,936				\$26,641	3	\$8,880	\$762,503	8	\$95,313	\$1,596,629	19	\$84,033
1st Lien Modification Trials Started/In Process ¹⁶				\$807,485	8	\$100,936				\$26,641	3	\$8,880	\$413,782	4	\$103,446	\$1,247,908	15	\$83,194
TOTAL CONSUMER RELIEF - ALL SERVERS \$10,230,088																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemloyed borrowers for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties, prevent blight.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$154,200	1		\$355,885	6		\$316,347	4					\$238,915	73		\$249,949	84	
	\$154,200	1	3.73%	\$142,115	1	3.13%	\$284,351	2	5.25%				\$250,465	27	4.49%	\$246,051	31	4.51%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Arizona, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$5,994,871	65	\$92,229	\$81,727,837	590	\$138,522	\$5,464,242	56	\$97,576	\$25,336,279	246	\$102,993	\$20,884,178	233	\$89,632	\$19,407,407	1,190	\$117,149
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$101,599	1	\$101,599	\$8,377,015	167	\$50,162	\$12,033,346	204	\$59,330	\$10,707,763	164	\$65,291	\$8,173,009	281	\$29,085	\$39,462,732	817	\$48,302
Completed 2nd Lien Modification Forgiveness ³	\$87,700	2	\$43,850	\$4,310,353	72	\$59,866	\$15,007,076	56	\$26,966	\$417,184	28	\$14,899	\$92,309	7	\$13,187	\$6,417,622	165	\$38,895
Completed 2nd Lien Extinguishments ⁴	\$3,239,103	59	\$54,900	\$312,999,040	4,687	\$66,780	\$22,279,478	355	\$62,759				\$9,035,363	131	\$68,972	\$347,552,984	5,232	\$66,428
Short Sales Completed/ Deficiency Forgiven ⁵				\$603,451,027	5,921	\$101,917	\$28,049,998	334	\$83,982	\$312,664,958	3,068	\$101,912	\$110,567,431	1,345	\$82,206	\$1,054,733,414	10,668	\$98,869
Deeds in Lien Completed/ Deficiency Forgiven ⁶													\$873,886	14	\$62,420	\$873,886	14	\$62,420
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$4,962,155	993	\$4,997	\$73,769	7	\$10,538	\$4,508,700	295	\$15,284	\$828,318	276	\$3,001	\$10,372,942	1,571	\$6,603
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$78,509	17	\$4,618	\$387,583	50	\$7,752	\$179,588	38	\$4,726	\$645,680	105	\$6,149
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,046,383	41	\$49,912	\$10,560,504	264	\$40,002	\$10,672,754	372	\$28,690	\$30,595,394	1,096	\$27,916	\$30,525,189	737	\$41,418	\$84,400,224	2,510	\$33,626
Total Consumer Relief	\$11,469,656	168	\$68,272	\$1,026,387,931	12,694	\$80,856	\$80,232,172	1,401	\$57,268	\$385,593,411	4,963	\$77,694	\$181,673,869	3,066	\$59,254	\$1,685,357,039	22,292	\$75,604
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$1136,008	9	\$126,223	\$154,174,512	1,115	\$138,273	\$7,248,964	86	\$84,290	\$43,321,299	472	\$91,782	\$29,152,319	346	\$84,255	\$235,033,102	2,028	\$115,894
1st Lien Modification Trials Started/In Process ¹⁶	\$966,960	8	\$120,870	\$131,695,228	948	\$138,919	\$7,395,434	91	\$81,269	\$42,618,280	484	\$88,054	\$26,181,810	304	\$86,124	\$208,857,712	1,835	\$113,819
TOTAL CONSUMER RELIEF - ALL SERVERS \$1,685,357,039																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$272,231	75		\$246,479	1,256		\$186,495	673		\$190,791	1,297		\$215,520	2,485		\$214,056	5,786	
Refinances Completed	\$308,650	41	2.06%	\$259,989	264	1.96%	\$189,368	372	1.93%	\$191,189	1,096	1.86%	\$209,373	737	2.52%	\$205,413	2,510	2.09%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Arkansas, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$40,400	2	\$20,200	\$547,604	15	\$36,507	\$357,759	11	\$32,524	\$782,214	15	\$52,148	\$147,519	3	\$49,173	\$1,875,496	46	\$40,772
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$357,619	16	\$22,351	\$146,322	6	\$24,387	\$13,080	3	\$4,360				\$517,021	25	\$20,681
Completed 2nd Lien Modification Forgiveness ³				\$95,248	2	\$47,624	\$113,058	8	\$14,132							\$208,306	10	\$20,831
Completed 2nd Lien Extinguishments ⁴	\$34,601	2	\$17,300	\$9179,968	279	\$32,903	\$670,031	11	\$60,912							\$9,922,585	294	\$33,750
Short Sales Completed/ Deficiency Forgiveness ⁵	\$181,955	5	\$36,391	\$6,437,465	151	\$42,632	\$860,559	16	\$53,785	\$6,074,440	136	\$44,665	\$56,837	3	\$18,946	\$13,611,256	311	\$43,766
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$71,100	2	\$35,550							\$71,100	2	\$35,550
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$335,185	59	\$5,681				\$101,500	9	\$11,278				\$436,685	68	\$6,422
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$2,945,815	78	\$37,767										\$2,945,815	78	\$37,767
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$167,036	2	\$83,518	\$634,539	25	\$25,382	\$117,745	37	\$31,669	\$261,194	12	\$21,766	\$88,591	25	\$32,744	\$3,053,106	101	\$30,229
Total Consumer Relief	\$423,992	11	\$38,545	\$20,533,443	625	\$32,854	\$3,390,574	91	\$37,259	\$7,232,428	175	\$41,328	\$1,060,932	33	\$32,149	\$32,641,369	935	\$34,911
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$149,565	4	\$37,391	\$2,414,687	60	\$40,245	\$228,017	8	\$28,502	\$1,168,905	28	\$41,747	\$238,310	4	\$59,578	\$4,199,484	104	\$40,380
1st Lien Modification Trials Started/In Process ¹⁶	\$92,970	2	\$46,485	\$1,956,740	47	\$41,633	\$288,585	11	\$26,235	\$1,241,091	28	\$44,325	\$161,549	2	\$80,775	\$3,740,935	90	\$41,566
TOTAL CONSUMER RELIEF - ALL SERVERS \$32,641,369																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- ¹ Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- ² Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- ³ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- ⁴ Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- ⁵ Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- ⁶ Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- ⁷ Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- ⁸ Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- ⁹ Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- ¹⁰ Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- ¹¹ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- ¹² Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages, penalties, prepayment penalties, and other costs associated with demolishing properties.
- ¹³ REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- ¹⁴ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.
- ¹⁵ 1st Lien Modification Trials Offered/Approved represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.
- ¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$337,754	2		\$152,244	171		\$116,825	72		\$108,466	14		\$143,920	51		\$141,868	310	
Refinances Completed	\$337,754	2	3.15%	\$157,723	25	2.05%	\$128,479	37	3.14%	\$108,311	12	2.56%	\$148,440	25	2.81%	\$142,406	101	2.70%

Appendix V: State Consumer Relief Information California, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$35,320,770	231	\$152,904	\$1,617,542,522	7,509	\$214,748	\$5,015,853	408	\$122,833	\$566,420,622	3,375	\$167,828	\$499,687,997	4,383	\$114,006	\$2,764,087,764	15,906	\$173,776
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$1,305,387	17	\$76,787	\$113,770,161	1,478	\$76,976	\$164,055,695	1,943	\$84,434	\$249,470,129	2,804	\$88,969	\$253,695,611	5,684	\$44,633	\$782,296,983	11,926	\$65,596
Completed 2nd Lien Modification Forgiveness ³	\$1150,379	22	\$52,290	\$76,602,160	966	\$79,298	\$22,925,244	533	\$43,012	\$4,278,333	270	\$15,846	\$2,737,595	174	\$15,733	\$107,693,711	1,965	\$54,806
Completed 2nd Lien Extinguishments ⁴	\$19,308,085	252	\$76,619	\$3,352,942,017	36,984	\$90,659	\$344,007,777	3,472	\$99,081				\$135,205,813	1,433	\$94,352	\$3,851,463,692	42,141	\$91,395
Short Sales Completed/ Deficiency Forgiven ⁵				\$5,477,457,155	34,876	\$157,055	\$179,628,356	1,682	\$106,795	\$2,151,865,570	13,787	\$156,079	\$985,493,744	8,976	\$109,792	\$8,794,444,825	59,321	\$148,252
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$252,334	3	\$84,111				\$9,689,740	92	\$105,323	\$9,942,074	95	\$104,653
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷						\$7087	\$537,471	62	\$8,669	\$49,134,034	2,391	\$20,550	\$8,814,141	2,700	\$3,265	\$117,149,395	13,431	\$8,722
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸				\$58,663,749	8,278			92	\$7,393	\$4,853,009	528	\$9,191	\$3,395,118	446	\$7,612	\$8,928,288	1,066	\$8,376
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$14,368,331	157	\$91,518	\$100,110,977	18,43	\$54,320	\$50,530,976	1,271	\$39,757	\$203,931,488	3,586	\$56,869	\$75,677,552	1,406	\$53,825	\$444,619,283	8,263	\$53,808
Total Consumer Relief	\$71,452,931	679	\$105,233	\$10,792,088,741	91,934	\$117,390	\$812,733,867	9,466	\$85,858	\$3,241,952,043	26,856	\$120,716	\$1,975,475,093	25,308	\$78,057	\$16,893,702,674	154,243	\$109,527
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$5,101,980	32	\$159,437	\$2,937,927,171	13,427	\$218,807	\$67,683,362	569	\$118,951	\$985,371,635	5,935	\$166,027	\$6,448,816,242	5,353	\$120,459	\$4,640,900,390	25,316	\$183,319
1st Lien Modification Trials Started/In Process ¹⁶	\$5,116,650	32	\$159,895	\$2,616,357,499	11,927	\$219,364	\$70,028,198	592	\$118,291	\$96,656,850	5,913	\$163,464	\$6,815,666,048	5,913	\$115,266	\$4,339,632,245	24,377	\$178,022
TOTAL CONSUMER RELIEF - ALL SERVERS \$16,893,702,674																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals.
- Refinances are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals.

TOTALS - ALL SERVERS	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$493,679	280		\$383,340	9,263		\$314,092	2,371		\$404,009	4,861		\$369,413	10,998		\$376,643	27,773	
Refinances Completed	\$506,884	157	2.30%	\$390,943	18,43	1.77%	\$322,584	1,271	1.57%	\$423,651	3,586	1.71%	\$304,740	1,406	2.25%	\$382,158	8,263	1.79%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Colorado, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1179,407	15	\$78,627	\$1702,828	189	\$90,491	\$1,241,160	24	\$51,715	\$8,694,793	118	\$73,685	\$2,854,748	50	\$57,095	\$31,072,936	396	\$78,467
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$795,945	15	\$53,063	\$2,101,550	38	\$55,304	\$985,074	28	\$35,181	\$264,373	12	\$22,031	\$4,146,942	93	\$44,591
Completed 2nd Lien Modification Forgiveness ³	\$56,100	1	\$56,100	\$512,095	8	\$64,012	\$1,567,295	69	\$22,714	\$10,120	2	\$5,060	\$122,398	5	\$24,480	\$2,268,008	85	\$26,682
Completed 2nd Lien Extinguishments ⁴	\$906,946	19	\$47,734	\$497,333,104	948	\$52,461	\$11,433,765	198	\$57,746				\$2,043,863	21	\$97,327	\$64,117,678	1,186	\$54,062
Short Sales Completed/ Deficiency Forgiveness ⁵	\$3,199,331	53	\$60,365	\$106,941,953	1,496	\$71,485	\$4,113,256	86	\$47,829	\$43,122,656	563	\$76,594	\$17,255,899	237	\$72,810	\$174,633,095	2,435	\$71,718
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$12,964	1	\$12,964				\$160,819	5	\$32,164	\$173,783	6	\$28,964
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,455,299	351	\$6,995	\$8,490	3	\$2,830	\$1,542,890	99	\$15,585	\$112,020	37	\$3,028	\$4,118,699	490	\$8,406
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$19,822	4	\$4,955	\$431,545	34	\$12,693	\$20,259	5	\$4,052	\$471,626	43	\$10,968
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$8,516,883	152	\$56,032	\$24,500,664	460	\$53,262										\$33,017,547	612	\$53,950
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																\$19,980	2	\$9,990
REO Properties Donated ¹³										\$664,000	6	\$110,667	\$4,113	1	\$4,113	\$705,133	7	\$100,733
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,216,980	14	\$86,927	\$1,490,601	53	\$28,925	\$5,993,590	173	\$34,645	\$1,521,880	35	\$43,482	\$19,432,012	469	\$41,433	\$29,655,063	744	\$39,859
Total Consumer Relief	\$15,075,646	254	\$59,353	\$203,532,489	3,520	\$57,822	\$26,491,892	596	\$44,449	\$56,972,958	885	\$64,376	\$42,327,504	844	\$50,151	\$344,400,489	6,099	\$56,468
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$604,758	3	\$201,586	\$281,138,427	326	\$86,314	\$1,449,989	32	\$45,312	\$13,829,498	193	\$71,655	\$5,551,169	93	\$59,690	\$49,573,841	647	\$76,621
1st Lien Modification Trials Started/In Process ¹⁶	\$604,758	3	\$201,586	\$23,873,331	279	\$85,567	\$1,591,940	33	\$48,241	\$14,450,807	195	\$74,107	\$3,200,723	66	\$48,496	\$43,721,559	576	\$75,905
TOTAL CONSUMER RELIEF - ALL SERVERS \$344,400,489																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$390,721	30	2.40%	\$293,087	260	1.32%	\$168,192	304	2.61%	\$246,061	42	2.29%	\$198,233	1,129	3.06%	\$211,441	1,765	2.71%
Refinances Completed	\$461,397	14	2.40%	\$271,420	53	1.32%	\$169,095	173	2.61%	\$241,884	35	2.29%	\$172,486	469	3.06%	\$187,446	744	2.71%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Connecticut, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$1,636,813	20	\$81,841	\$36,165,485	306	\$118,188	\$4,605,009	54	\$85,278	\$20,975,890	220	\$95,345	\$4,454,745	58	\$76,806	\$67,837,942	658	\$103,097
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$118,192	1	\$118,192	\$3,076,678	62	\$49,624	\$3,975,983	89	\$44,674	\$4,138,614	67	\$61,770	\$552,466	20	\$27,623	\$11,861,933	239	\$49,632
Completed 2nd Lien Modification Forgiveness ³	\$230,800	6	\$38,467	\$951,084	18	\$52,838	\$1117,688	39	\$28,659	\$52,786	5	\$10,557	\$28,261	4	\$7,065	\$2,380,619	72	\$33,064
Completed 2nd Lien Extinguishments ⁴	\$1,206,582	22	\$54,845	\$91,586,153	1,551	\$59,050	\$22,624,770	302	\$74,916				\$895,184	9	\$99,465	\$116,312,689	1,884	\$61,737
Short Sales Completed/ Deficiency Forgiveness ⁵	\$2,618,421	26	\$100,709	\$65,534,009	674	\$97,231	\$2,357,632	32	\$73,676	\$33,434,887	320	\$104,484	\$7,851,172	89	\$88,215	\$111,796,121	1,141	\$97,981
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,381,330	177	\$7,804	\$28,882	2	\$14,441	\$2,381,437	109	\$21,848	\$83,000	27	\$3,074	\$3,874,649	315	\$12,300
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$300,297	27	\$11,122	\$28,915	5	\$5,783	\$329,212	32	\$10,288
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$866,725	8	\$108,341	\$8,388,049	165	\$50,837										\$9,254,774	173	\$53,496
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,359,455	14	\$97,104	\$3,459,718	89	\$38,873	\$5,202,932	154	\$33,902	\$2,528,742	57	\$44,364	\$8,908,190	211	\$42,219	\$21,477,036	525	\$40,909
Total Consumer Relief	\$8,036,988	97	\$82,856	\$210,542,506	3,042	\$69,212	\$39,930,896	672	\$59,421	\$63,812,653	805	\$79,270	\$22,969,586	424	\$54,174	\$345,292,628	5,040	\$68,510
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$317,196	4	\$79,299	\$72,377,692	612	\$118,264	\$6,326,704	78	\$8,112	\$42,359,864	416	\$10,1827	\$8,730,233	106	\$82,361	\$130,111,689	1,216	\$107,000
1st Lien Modification Trials Started/In Process ¹⁶	\$244,051	2	\$122,026	\$61,009,877	525	\$116,209	\$6,660,868	83	\$80,251	\$37,835,378	397	\$95,303	\$6,346,717	72	\$88,149	\$112,096,891	1,079	\$103,890
TOTAL CONSUMER RELIEF - ALL SERVERS \$345,292,628																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$419,475	23		\$241,954	504		\$205,169	238		\$237,760	69		\$225,934	560		\$231,959	1,394	
Refinances Completed	\$461,564	14	2.68%	\$228,203	89	2.17%	\$207,632	154	2.08%	\$241,515	57	2.34%	\$210,910	211	2.55%	\$222,887	525	2.34%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Delaware, Program to Date

	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS			
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit		
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹	\$518,487	4	\$129,622	\$2,504,302	32	\$78,259	\$351,621	7	\$50,232	\$1,725,721	30	\$57,524	\$1,030,702	20	\$6,130,833	93	\$65,923
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$98,626	2	\$49,313	\$301,615	10	\$30,162	\$43,400	3	\$14,467	\$140,726	7	\$20,104	22	\$26,562
Completed 2nd Lien Modification Forgiveness ³				\$47,737	1	\$47,737	\$157,764	11	\$14,342						\$205,501	12	\$7,125
Completed 2nd Lien Extinguishments ⁴	\$177,981	4	\$44,495	\$11,740,687	221	\$53,125	\$1,943,506	39	\$49,833				\$376,656	7	\$53,308	271	\$52,542
Short Sales Completed/ Deficiency Forgiven ⁵	\$682,138	8	\$85,267	\$14,853,908	163	\$91,128	\$793,368	12	\$66,114	\$7,305,164	82	\$89,087	\$1,496,895	27	\$55,441	292	\$86,067
Deeds in Lieu Completed/ Deficiency Forgiven ⁶													\$174,422	5	\$34,884	5	\$34,884
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$308,196	42	\$7,338	\$18,000	1	\$18,000	\$356,562	22	\$16,207	\$43,000	10	\$4,300	75	\$96,77
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$51,574	7	\$7,368			\$51,574	7	\$7,368
Forbearance for Unemployed Borrowers ⁹																	
Deficiency Waivers ¹⁰	\$598,465	25	\$55,939	\$1,530,032	32	\$47,814									\$2,428,497	57	\$42,605
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³																	
Refinances Completed - Estimated Consumer Relief ¹⁴	\$209,228	4	\$52,307	\$507,390	14	\$36,242	\$1,549,593	46	\$33,687	\$729,301	29	\$25,148	\$4,745,221	88	\$53,923	181	\$42,766
Total Consumer Relief	\$2,486,298	45	\$55,251	\$31,590,878	507	\$62,309	\$5,115,467	126	\$40,599	\$10,711,722	173	\$59,027	\$8,007,622	164	\$48,827	1,015	\$56,564
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵	\$113,264	1	\$113,264	\$6,904,911	87	\$79,367	\$312,355	6	\$52,059	\$3,440,081	56	\$61,430	\$1,445,593	26	\$55,600	176	\$69,410
1st Lien Modification Trials Started/In Process ¹⁶	\$113,264	1	\$113,264	\$5,464,732	72	\$75,899	\$367,704	9	\$40,800	\$3,430,582	65	\$52,778	\$1,162,933	23	\$50,562	170	\$61,992
TOTAL CONSUMER RELIEF - ALL SERVICERS \$57,411,987																	

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- 1 Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- 2 Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- 3 Completed 3rd Lien Modification Forgiveness represents finalized third lien principal reduction permanent modifications.
- 4 Completed 4th Lien Modification Forgiveness represents finalized fourth lien principal reduction permanent modifications.
- 5 Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- 6 Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions in lieu of foreclosure and release of liens.
- 7 Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- 8 Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- 9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- 10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
- 11 Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- 12 Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- 13 REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- 14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.g.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No of Borrowers	Average Rate Reduction	Average Loan Balance	No of Borrowers	Average Rate Reduction	Average Loan Balance	No of Borrowers	Average Rate Reduction	Average Loan Balance	No of Borrowers	Average Rate Reduction	Average Loan Balance	No of Borrowers	Average Rate Reduction	Average Loan Balance	No of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$30,461	8		\$249,044	71		\$189,145	89		\$193,704	46		\$208,769	222		\$211,491	436	
Refinances Completed	\$753,358	4	2.63%	\$249,991	14	1.90%	\$190,725	46	2.25%	\$194,158	29	1.65%	\$211,359	88	2.25%	\$206,734	181	2.64%

- Refinance Solicitations/Ofers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/ⁿ Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information District of Columbia, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$413,000	4	\$103,250	\$1,403,139	17	\$82,538	\$799,159	5	\$159,832	\$2,247,583	20	\$112,379	\$420,870	7	\$60,124	\$5,283,751	53	\$99,693
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$802,942	13	\$61,765	\$321,206	3	\$107,069	\$459,971	9	\$51,108	\$74,507	5	\$14,901	\$1,658,626	30	\$55,288
Completed 2nd Lien Modification Forgiveness ³				\$419,452	4	\$104,863	\$88,367	4	\$22,092	\$28,600	2	\$14,300				\$536,419	10	\$53,642
Completed 2nd Lien Extinguishments ⁴	\$631,471	4	\$157,868	\$22,376,949	319	\$70,147	\$3,521,638	33	\$106,716				\$43,706	4	\$40,927	\$26,693,764	360	\$74,149
Short Sales Completed/ Deficiency Forgiveness ⁵	\$653,008	5	\$130,602	\$8,887,548	83	\$107,079	\$1,017,281	7	\$145,326	\$6,111,994	46	\$132,869	\$746,230	12	\$62,186	\$17,416,061	153	\$113,830
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$160,518	20	\$8,026				\$361,500	19	\$19,026	\$3,000	1	\$3,000	\$525,018	40	\$13,125
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$22,000	3	\$7,333				\$22,000	3	\$7,333
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$3,227,223	45	\$71,716										\$3,227,223	45	\$71,716
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²										\$130,000	1	\$130,000				\$130,000	1	\$130,000
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴				\$1,731,059	33	\$52,456	\$72,502	5	\$34,500	\$544,077	10	\$54,408	\$639,526	15	\$42,635	\$3,087,665	63	\$49,003
Total Consumer Relief	\$1,697,479	13	\$130,575	\$39,008,830	534	\$73,050	\$5,920,153	57	\$103,862	\$9,905,725	110	\$90,052	\$2,047,839	44	\$46,542	\$58,580,026	758	\$77,282
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$5,532,900	54	\$102,461	\$716,773	5	\$143,355	\$3,966,283	37	\$107,197	\$760,993	10	\$76,099	\$10,976,949	106	\$103,556
1st Lien Modification Trials Started/In Process ¹⁶				\$4,796,304	47	\$102,049	\$716,773	5	\$143,355	\$3,345,469	30	\$111,516	\$758,605	10	\$75,861	\$9,617,151	92	\$104,534
TOTAL CONSUMER RELIEF - ALL SERVERS \$58,580,026																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages on first or second lien mortgages and release of liens.
- REO Properties Donated and reported as properties that are donated to non-profit organizations to demolish properties.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$287,088	186		\$254,179	14		\$369,066	14		\$294,944	67		\$291,406	281	
Refinances Completed				\$269,449	33	2.48%	\$240,162	5	1.83%	\$339,751	10	2.04%	\$359,867	15	2.09%	\$276,002	63	2.26%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Florida, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$13,824,146	150	\$92,161	\$509,999,586	3,427	\$148,818	\$23,086,310	243	\$95,005	\$279,075,860	2,713	\$126,107	\$109,293,954	1,188	\$91,998	\$935,279,856	7,221	\$129,522
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$786,908	11	\$71,537	\$25,697,257	440	\$58,403	\$31,394,457	545	\$57,605	\$54,109,180	932	\$58,057	\$29,910,416	1,009	\$29,644	\$141,898,218	2,937	\$48,314
Completed 2nd Lien Modification Forgiveness ³	\$422,000	13	\$32,462	\$26,111,409	378	\$69,078	\$5,003,400	176	\$28,428	\$843,041	56	\$15,054	\$629,863	50	\$12,597	\$33,009,713	673	\$49,049
Completed 2nd Lien Extinguishments ⁴	\$11,728,670	212	\$55,324	\$2135,381,650	32,042	\$66,643	\$263,235,541	3550	\$74,151					688	\$74,064	\$2,461,301,906	36,492	\$67,448
Short Sales Completed/ Deficiency Forgiveness ⁵	\$56,401,049	438	\$128,770	\$1,961,619,687	17589	\$111,525	\$49,450,179	487	\$101,540	\$954,574,302	7,868	\$121,324	\$252,025,464	2,869	\$87,844	\$3,274,070,681	29,251	\$111,930
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$397,980	2	\$198,990				\$6,997,374	82	\$85,334	\$7,395,354	84	\$88,040
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$34,774,748	4,532	\$7,673		14	\$5,428	\$43,592,079	2,426	\$17,969	\$2,863,522	899	\$3,185	\$81,306,347	7,871	\$10,330
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$101,464	25	\$4,059	\$3,977,223	381	\$10,439	\$848,423	143	\$5,933	\$4,922,110	549	\$8,975
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$486,961,342	7,740	\$62,915										\$486,961,342	7,740	\$62,915
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²													\$5,810	2	\$2,905	\$5,810	2	\$2,905
REO Properties Donated ¹³													\$1,410,453	13	\$108,496	\$12,328,353	223	\$55,284
Refinances Completed - Estimated Consumer Relief ¹⁴	\$4,386,549	72	\$60,924	\$28,911,387	797	\$36,275	\$30,727,407	1,074	\$28,610	\$72,617,541	2,185	\$33,235	\$139,287,427	4,402	\$31,642	\$275,930,310	8,530	\$32,348
Total Consumer Relief	\$87,549,322	896	\$97,711	\$5,209,457,066	66,945	\$77,817	\$403,472,736	6,116	\$65,970	\$1,419,707,126	16,271	\$87,254	\$594,228,751	11,345	\$52,378	\$7,714,415,000	101,573	\$75,949
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$5,362,003	41	\$134,050	\$1,150,577,353	7446	\$154,523	\$34,500,884	368	\$93,752	\$563,551,694	4,333	\$180,060	\$173,790,764	1,905	\$91,229	\$1,927,782,698	14,093	\$136,790
1st Lien Modification Trials Started/In Process ¹⁶	\$4,584,628	33	\$138,928	\$954,078,340	6,182	\$154,332	\$37,298,942	393	\$94,908	\$524,492,366	4,162	\$126,019	\$148,622,797	1,583	\$93,887	\$1,669,077,073	12,353	\$135,115
TOTAL CONSUMER RELIEF - ALL SERVERS \$7714,415,000																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages on first or second lien mortgages and release of liens.
- REO Properties Donated represents properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$295,059	141		\$227,324	4,178		\$174,817	1,931		\$214,522	2,789		\$168,693	13,473		\$186,569	22,512	
Refinances Completed	\$334,528	72	2.22%	\$228,765	797	2.03%	\$175,222	1,074	2.08%	\$217,113	2,185	1.95%	\$160,590	4,402	2.51%	\$184,749	8,530	2.23%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Georgia, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$3,865,051	61	\$63,361	\$68,627,101	674	\$101,821	\$13,708,364	198	\$69,234	\$26,466,718	317	\$83,491	\$11,790,781	167	\$70,603	\$124,458,015	1,417	\$87,832
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$124,120	3	\$41,373	\$6,767,632	190	\$35,619	\$8,417,787	249	\$33,806	\$4,293,629	97	\$44,264	\$324,866	14	\$23,205	\$19,928,034	553	\$36,036
Completed 2nd Lien Modification Forgiveness ³	\$52,700	3	\$17,567	\$2,568,246	68	\$37,768	\$2,219,824	121	\$18,346	\$164,334	16	\$10,271	\$220,979	25	\$8,839	\$5,226,083	233	\$22,430
Completed 2nd Lien Extinguishments ⁴	\$2,411,257	61	\$39,529	\$188,123,296	4,282	\$43,934	\$18,522,095	406	\$45,621				\$2,714,248	54	\$50,264	\$21,770,896	4,803	\$44,091
Short Sales Completed/ Deficiency Forgiveness ⁵	\$7,389,621	90	\$82,107	\$178,204,859	2,252	\$79,132	\$8,043,146	120	\$67,026	\$120,202,491	1,486	\$80,890	\$23,897,264	338	\$70,702	\$337,737,381	4,286	\$78,800
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$231,304	2	\$115,652				\$130,265	3	\$43,422	\$361,569	5	\$72,314
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$3,039,218	590	\$5,151	\$51,972	7	\$7,425	\$1,958,448	158	\$12,395	\$65,506	22	\$2,978	\$5,115,144	777	\$6,583
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$20,947	5	\$4,189	\$324,522	36	\$9,015	\$11,814	5	\$2,363	\$357,283	46	\$77,67
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$26,820,043	370	\$72,487	\$92,498,348	2,001	\$46,226										\$119,318,391	2,371	\$50,324
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																\$2,500	1	\$2,500
REO Properties Donated ¹³																\$3,606,414	69	\$52,267
Refinances Completed - Estimated Consumer Relief ¹⁴	\$3,259,862	48	\$67,914	\$11,592,706	384	\$30,189	\$24,340,493	782	\$31,126	\$13,886,988	367	\$37,839	\$61,415,518	2,113	\$28,936	\$114,221,568	3,694	\$30,921
Total Consumer Relief	\$43,922,655	636	\$69,061	\$551,421,406	10,441	\$52,813	\$75,555,932	1,890	\$39,977	\$169,481,944	2,525	\$67,122	\$101,721,341	2,763	\$36,816	\$942,103,278	18,255	\$51,608
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$15,029,953	12	\$125,246	\$147,127,238	1,432	\$102,742	\$16,523,035	258	\$64,043	\$64,027,270	831	\$77,048	\$24,666,939	349	\$70,679	\$253,847,435	2,882	\$88,080
1st Lien Modification Trials Started/In Process ¹⁶	\$1,840,062	13	\$141,543	\$123,065,071	1,222	\$100,708	\$17,992,410	274	\$65,666	\$62,360,344	842	\$74,062	\$13,335,640	181	\$72,573	\$218,393,527	2,532	\$86,253
TOTAL CONSUMER RELIEF - ALL SERVERS \$942,103,278																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$252,770	86		\$169,362	2,190		\$139,925	1,230		\$208,652	451		\$145,111	4,782		\$154,797	8,739	
Refinances Completed	\$305,705	48	283%	\$174,017	384	2.21%	\$140,606	782	2.82%	\$206,879	367	2.33%	\$143,428	2,113	2.57%	\$154,423	3,694	2.55%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Hawaii, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$439,556	4	\$109,889	\$14,757,774	61	\$241,931	\$182,383	3	\$60,794	\$2,002,696	12	\$166,891	\$480,995	4	\$120,249	\$17863,404	84	\$212,660
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$486,577	5	\$97,315	\$383,570	6	\$63,928	\$888,791	9	\$98,755				\$17,589,938	20	\$87,947
Completed 2nd Lien Modification Forgiveness ³	\$37,300	1	\$37,300	\$71,749	1	\$71,749	\$316,309	8	\$39,539							\$425,358	10	\$42,536
Completed 2nd Lien Extinguishments ⁴	\$1,264,076	13	\$97,237	\$43,954,498	497	\$88,440	\$511,788	56	\$91,318				\$2,996,771	28	\$107,028	\$53,329,133	594	\$89,780
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,550,180	15	\$103,345	\$57,788,542	414	\$139,586	\$778,556	8	\$97,319	\$13,625,563	86	\$158,437	\$5,402,954	43	\$125,650	\$79,145,795	566	\$139,834
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,087,063	113	\$9,620				\$651,000	30	\$21,700				\$1738,063	143	\$12,154
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$18,396	3	\$6,132				\$18,396	3	\$6,132
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$556,777	5	\$111,355	\$156,012	3	\$52,004	\$472,543	15	\$31,503	\$179,615	4	\$44,904	\$2,505,330	21	\$119,301	\$3,870,277	48	\$80,631
Total Consumer Relief	\$3,847,888	38	\$101,260	\$118,302,215	1,094	\$108,137	\$7,247,149	96	\$75,491	\$17,366,061	144	\$120,598	\$11,386,050	96	\$118,605	\$158,149,364	1,468	\$107,731
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$187,645	1	\$187,645	\$29,676,484	143	\$207,528	\$294,094	5	\$58,819	\$9,313,921	53	\$175,734	\$1,381,170	11	\$125,561	\$40,853,314	213	\$191,800
1st Lien Modification Trials Started/In Process ¹⁶	\$187,645	1	\$187,645	\$26,124,453	121	\$215,905	\$294,094	5	\$58,819	\$8,960,999	51	\$175,706	\$1,110,853	9	\$123,428	\$36,678,044	187	\$196,139
TOTAL CONSUMER RELIEF - ALL SERVICERS \$158,149,364																		

NOTES:

• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment on behalf of unemployed borrowers of traditional forbearance program and second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages of unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waivers of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens. The November 14, 2012 report included gross consumer relief in the form of deficiency waivers in the State of Hawaii. Since then it has been determined that some of those deficiency waivers are not creditable under the terms of Exhibits D and D-1 of the Consent Judgments. Accordingly, a total adjustment of \$4,446,363 has been made to the gross consumer relief provided in the form of deficiency waivers. Of the total adjustment, \$2,326,710 and \$2,119,652 relate to Bank of America and Ally, respectively.
- Cash Costs Paid by Servicer for Demolition of Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- REO Properties Donated represents forgiveness of principal on properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Cash Costs Paid by Servicer for Demolition of Property represents payment for properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$596,115	8		\$363,877	47		\$292,572	33		\$279,235	5		\$439,540	60		\$387,546	153	
Refinances Completed	\$608,815	5	2.33%	\$378,554	3	1.75%	\$313,524	15	12.8%	\$286,011	4	2.00%	\$495,037	21	3.07%	\$425,467	48	2.41%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Idaho, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$255,100	4	\$63,775	\$5,678,231	48	\$118,296	\$735,941	16	\$45,996	\$1,311,715	16	\$81,982	\$1,853,098	23	\$80,569	\$9,834,085	107	\$91,907
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$207,628	4	\$51,907	\$1,052,442	25	\$42,098	\$401,044	12	\$33,420	\$70,226	4	\$17,557	\$1731,340	45	\$38,474
Completed 2nd Lien Modification Forgiveness ³				\$257,577	6	\$42,930	\$241,265	14	\$17,233	\$23,496	3	\$7,832	\$16,430	3	\$5,477	\$538,768	26	\$20,722
Completed 2nd Lien Extinguishments ⁴	\$206,697	4	\$51,674	\$29,399,170	516	\$56,975	\$4,089,294	64	\$63,895				\$606,958	10	\$60,696	\$34,302,119	594	\$57,748
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,538,323	20	\$76,916	\$57,806,827	710	\$81,418	\$1,972,012	38	\$51,895	\$16,387,460	198	\$82,765	\$6,558,814	92	\$71,291	\$84,263,436	1,058	\$79,644
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$36,122	1	\$36,122				\$714,645	3	\$71,548	\$250,767	4	\$62,692
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$919,899	158	\$5,822				\$419,153	28	\$14,970	\$43,994	13	\$3,384	\$1,383,046	199	\$6,950
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,000	1	\$3,000	\$15,339	3	\$5,113	\$12,000	2	\$6,000	\$30,339	6	\$5,057
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$15,081,854	279	\$54,057										\$15,081,854	279	\$54,057
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$575,417	7	\$82,202	\$825,548	22	\$37,525	\$4,358,965	177	\$24,627	\$2,078,497	33	\$62,985	\$7851,602	186	\$42,213	\$15,690,029	425	\$36,918
Total Consumer Relief	\$2,575,537	35	\$73,587	\$110,176,734	1,743	\$63,211	\$12,489,041	336	\$37,170	\$20,636,704	293	\$70,432	\$17,227,767	336	\$51,273	\$163,105,783	2,743	\$59,463
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$11,372,441	102	\$111,495	\$660,816	14	\$47,201	\$2,068,563	30	\$68,952	\$2,512,885	32	\$78,528	\$16,614,705	178	\$93,341
1st Lien Modification Trials Started/In Process ¹⁶	\$166,187	1	\$166,187	\$10,219,917	86	\$118,836	\$674,889	15	\$44,993	\$2,278,082	33	\$69,033	\$1,831,814	25	\$73,273	\$15,170,889	160	\$94,818
TOTAL CONSUMER RELIEF - ALL SERVERS \$163,105,783																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$409,806	8		\$257,601	118		\$136,008	319		\$337,090	39		\$163,104	429		\$175,444	913	
	\$363,599	7	2.88%	\$242,652	22	1.97%	\$140,053	177	2.24%	\$345,842	33	2.32%	\$159,568	186	3.37%	\$173,566	425	2.71%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Illinois, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$6,388,366	64	\$99,818	\$140,408,020	1,007	\$139,432	\$19,587,688	229	\$85,536	\$79,482,049	789	\$100,738	\$28,067,558	297	\$94,504	\$273,933,681	2,386	\$114,809
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$8,951,256	163	\$54,916	\$24,770,759	456	\$54,322	\$20,642,507	326	\$63,321	\$6,446,723	199	\$32,396	\$60,811,245	1,144	\$53,157
Completed 2nd Lien Modification Forgiveness ³	\$68,500	7	\$9,786	\$2,014,552	42	\$47,966	\$3,621,912	181	\$20,011	\$341,732	24	\$14,239	\$93,727	10	\$9,373	\$6,140,423	264	\$23,259
Completed 2nd Lien Extinguishments ⁴	\$2,448,484	45	\$54,411	\$270,425,858	4,832	\$55,966	\$57,076,114	975	\$58,540				\$4,454,020	76	\$58,606	\$334,404,476	5,928	\$56,411
Short Sales Completed/ Deficiency Forgiveness ⁵	\$8,897,358	77	\$115,550	\$315,033,873	2,946	\$106,936	\$19,335,521	222	\$87,097	\$240,928,049	2,211	\$108,968	\$33,560,531	375	\$89,495	\$617,755,332	5,831	\$105,943
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$1,103,306	6	\$183,884				\$2,031,884	25	\$81,275	\$3,135,190	31	\$101,135
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$4,193,917	652	\$6,432	\$82,512	6	\$13,752	\$10,842,674	606	\$17,892	\$450,894	131	\$3,442	\$15,569,997	1,395	\$11,161
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$84,194	11	\$7,654	\$82,786	98	\$8,447	\$75,816	14	\$5,415	\$98,796	123	\$8,031
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$22,577,963	235	\$96,076													\$22,577,963	235	\$96,076
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$3,482,372	59	\$59,023	\$9,864,877	243	\$40,596	\$27,663,402	969	\$28,548	\$27,001,937	704	\$38,355	\$33,600,636	654	\$51,377	\$101,613,226	2,629	\$38,651
Total Consumer Relief	\$43,863,044	487	\$90,068	\$750,892,353	9,885	\$75,963	\$153,325,408	3,055	\$50,188	\$381,864,432	4,810	\$79,390	\$111,768,491	1,807	\$61,853	\$1,441,713,729	20,044	\$71,927
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$1,333,170	8	\$166,646	\$297,154,223	2,199	\$138,922	\$24,644,716	295	\$83,539	\$177,665,686	1,667	\$106,578	\$44,019,257	444	\$99,142	\$544,816,452	4,553	\$119,661
1st Lien Modification Trials Started/In Process ¹⁶	\$1,208,419	7	\$172,631	\$253,469,028	1,806	\$140,348	\$25,987,447	314	\$82,763	\$171,019,614	1,611	\$106,157	\$37,468,890	382	\$98,086	\$489,153,398	4,120	\$118,727
TOTAL CONSUMER RELIEF - ALL SERVERS \$1,441,713,729																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$300,528	113		\$242,663	1,304		\$156,295	1,573		\$245,938	827		\$185,793	1,749		\$202,046	5,566	
Refinances Completed	\$334,173	59	2.25%	\$242,793	243	2.13%	\$156,756	969	2.32%	\$237,184	704	2.06%	\$176,888	654	3.70%	\$195,235	2,629	2.52%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Indiana, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$386,505	12	\$32,209	\$7,531,507	81	\$92,982	\$2,800,336	85	\$32,945	\$4,954,785	127	\$39,014	\$431,471	12	\$35,956	\$16,104,604	317	\$50,803
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$346,626	9	\$38,514	\$1,351,471	59	\$22,156	\$655,616	18	\$36,423	\$6,413	1	\$6,413	\$2,360,726	87	\$27,178
Completed 2nd Lien Modification Forgiveness ³	\$340,200	11	\$30,927	\$21,609	2	\$10,804	\$503,711	34	\$14,815	\$15,439	1	\$15,439				\$880,959	48	\$18,353
Completed 2nd Lien Extinguishments ⁴	\$1,021,785	24	\$42,574	\$24,795,199	752	\$32,972	\$3,518,411	104	\$33,831				\$278,994	6	\$46,499	\$29,614,389	886	\$33,425
Short Sales Completed/ Deficiency Forgiven ⁵				\$22,346,499	414	\$53,977	\$1,674,916	31	\$54,030	\$16,596,623	311	\$53,365	\$1,472,126	23	\$64,005	\$42,090,164	779	\$54,031
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$93,164	2	\$46,582				\$10,367	1	\$10,367	\$103,531	3	\$34,510
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$769,367	117	\$6,576	\$3,000	1	\$3,000	\$1,352,543	98	\$13,801	\$10,000	1	\$10,000	\$2,134,910	217	\$9,838
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,000	1	\$3,000	\$83,863	11	\$7,624				\$86,863	12	\$7,239
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$67,38,324	139	\$48,477	\$3,068,168	97	\$31,631										\$9,806,492	236	\$41,553
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$848,126	21	\$40,387	\$133,761	5	\$26,752	\$8,494,339	362	\$23,465	\$1,214,959	33	\$36,817	\$10,439,078	255	\$40,938	\$21,130,263	676	\$31,258
Total Consumer Relief	\$9,334,940	207	\$45,096	\$59,012,736	1,477	\$39,954	\$18,442,348	679	\$27,161	\$24,873,828	599	\$41,526	\$13,441,985	315	\$42,673	\$125,105,837	3,277	\$38,177
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$240,121	5	\$48,024	\$15,878,361	216	\$73,511	\$3,490,863	100	\$36,909	\$9,855,486	241	\$40,894	\$1,192,479	35	\$34,071	\$30,857,310	597	\$51,687
1st Lien Modification Trials Started/In Process ¹⁶	\$240,121	5	\$48,024	\$12,999,869	171	\$76,023	\$3,689,692	100	\$36,897	\$9,343,780	235	\$39,761	\$685,569	18	\$38,087	\$26,959,031	529	\$50,962
TOTAL CONSUMER RELIEF - ALL SERVERS \$125,105,837																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$123,531	29		\$2,379,959	92		\$103,486	574		\$125,173	37		\$117,897	534		\$120,430	1,266	
Refinances Completed	\$142,123	21	3.62%	\$270,470	5	1.26%	\$103,075	362	2.90%	\$120,567	33	3.89%	\$125,360	255	4.16%	\$114,786	676	3.47%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Iowa, Program to Date

	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVICERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers
CONSUMER RELIEF												
Completed 1st Lien Modification Forgiveness ¹	\$61,900	2	\$30,950	\$696,807	12	\$58,067					\$2,301,825	71
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$81,658	6	\$13,610	\$55,000	2	\$27,500		\$286,460	19
Completed 2nd Lien Modification Forgiveness ³	\$28,200	2	\$14,100	\$61,754	2	\$30,877					\$282,743	15
Completed 2nd Lien Extinguishments ⁴	\$298,027	9	\$33,114	\$8,498,500	303	\$28,048					\$9,877,697	349
Short Sales Completed/ Deficiency Forgiveness ⁵	\$423,401	10	\$42,340	\$5,766,582	144	\$40,046	\$2,147,289	57	\$37,672	\$1,626,822	\$10,596,048	245
Deeds in Lien Completed/ Deficiency Forgiveness ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$182,686	30	\$6,090	\$87,480	12	\$7,290		\$270,166	42
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$20,000	3	\$6,667		\$33,382	5
Forbearance for Unemployed Borrowers ⁹												
Deficiency Waivers ¹⁰												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹												
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴	\$157,588	2	\$78,794	\$261,570	9	\$29,063	\$2,110	1	\$2,110	\$1,500	\$1,500	1
Total Consumer Relief	\$969,116	25	\$38,765	\$15,549,557	506	\$30,730	\$2,755,076	93	\$29,624	\$5,344,797	\$794,2153	204
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵	\$51,759	1	\$51,759	\$2,116,982	40	\$52,925	\$1,398,639	35	\$39,961	\$744,042	\$5173,862	134
1st Lien Modification Trials Started/In Process ¹⁶	\$51,759	1	\$51,759	\$1,375,768	28	\$49,135	\$989,900	29	\$34,134	\$421,629	\$3,680,095	102
TOTAL CONSUMER RELIEF - ALL SERVICERS \$31,854,899												

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVICERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$205,479	5		\$159,177	69		\$107,517	1		282	\$133,611	451
Refinances Completed	\$296,091	2	3.39%	\$184,196	9	2.01%	\$107,517	1	0.25%	124	\$135,372	204
									4.31%			3.66%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Kansas, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$6,800	1	\$6,800	\$2,190,468	32	\$68,452	\$9,48,633	18	\$47,146	\$753,316	20	\$37,666	\$445,355	14	\$31,811	\$4,244,572	85	\$49,936
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$304,762	9	\$33,862	\$412,831	17	\$24,284	\$83,053	3	\$27,684				\$800,646	29	\$27,608
Completed 2nd Lien Modification Forgiveness ³	\$146,400	6	\$24,400	\$46,418	1	\$46,418	\$388,110	18	\$21,562	\$24,731	1	\$24,731				\$605,659	26	\$23,295
Completed 2nd Lien Extinguishments ⁴	\$297,274	7	\$42,468	\$141,69,294	423	\$33,497	\$1,362,083	34	\$40,061				\$68,345	3	\$22,782	\$15,896,996	467	\$34,041
Short Sales Completed/ Deficiency Forgiveness ⁵	\$184,447	5	\$36,889	\$8,364,226	188	\$44,491	\$751,179	18	\$41,732	\$2,489,242	70	\$35,561	\$738,324	12	\$61,527	\$12,527,418	293	\$42,756
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$1,807	1	\$1,807				\$35,169	1	\$35,169	\$36,976	2	\$18,488
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$386,892	63	\$6,411				\$65,500	5	\$13,100	\$6,000	2	\$3,000	\$458,392	70	\$6,548
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$8,000	2	\$4,000	\$10,350	1	\$10,350	\$18,350	3	\$6,117
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$1,029,372	31	\$33,206	\$6,709,608	158	\$42,466										\$7738,980	189	\$40,947
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$129,857	5	\$25,971	\$1,217,729	49	\$24,852	\$2,875,476	101	\$28,470	\$144,699	5	\$28,940	\$6,048,724	117	\$51,698	\$10,416,485	277	\$37,605
Total Consumer Relief	\$1794150	55	\$32,621	\$33,389,397	923	\$36,175	\$6,640,119	207	\$32,078	\$3773,541	107	\$35,267	\$7,400,483	153	\$48,369	\$52,997,690	1,445	\$36,677
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$205,243	3	\$68,414	\$3,754,854	59	\$63,642	\$1,007,624	26	\$38,755	\$1,169,511	34	\$34,397	\$558,008	21	\$26,572	\$6,695,240	143	\$46,820
1st Lien Modification Trials Started/In Process ¹⁶	\$205,243	3	\$68,414	\$3,399,896	51	\$66,665	\$1,023,763	27	\$37,917	\$1,187,628	33	\$35,989	\$406,278	15	\$27,085	\$6,222,808	129	\$48,239
TOTAL CONSUMER RELIEF - ALL SERVERS \$52,997,690																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities.
- Refinances Completed represents opportunities provided by Servicer's vendors that are donated to mortgage servicers to demolish properties.
- Refinances Completed represents eligible loans completed with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$183,616	11		\$136,458	323		\$117,894	171		\$84,169	5		\$133,211	238		\$131,525	748	
Refinances Completed	\$129,237	5	2.56%	\$160,701	49	1.97%	\$122,941	101	2.95%	\$84,169	5	4.38%	\$134,404	117	4.90%	\$133,876	277	3.58%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Kentucky, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$24,600	1	\$24,600	\$2,094,875	33	\$63,481	\$916,684	29	\$31,610	\$1,456,392	42	\$34,676	\$830,928	16	\$51,933	\$5,323,479	121	\$43,996
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$456,567	23	\$19,851	\$30,790	2	\$15,395				\$487,357	25	\$19,494
Completed 2nd Lien Modification Forgiveness ³	\$21,100	1	\$21,100	\$76,400	1	\$76,400	\$190,206	17	\$11,189	\$9,959	1	\$9,959				\$297,665	20	\$14,883
Completed 2nd Lien Extinguishments ⁴	\$455,395	13	\$35,030	\$121,064,439	377	\$32,272	\$1,373,516	44	\$31,216				\$979,916	4	\$24,479	\$14,093,266	438	\$32,176
Short Sales Completed/ Deficiency Forgiveness ⁵	\$665,000	9	\$73,889	\$11,469,407	253	\$45,334	\$765,107	14	\$54,651	\$5,987,285	134	\$44,681	\$260,299	5	\$52,060	\$19,147,098	415	\$46,138
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$4,610	1	\$4,610							\$4,610	1	\$4,610
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$519,898	77	\$6,752				\$553,062	41	\$13,489				\$1,072,960	118	\$9,093
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$689	1	\$689	\$49,875	10	\$4,988				\$50,564	11	\$4,597
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$2,419,811	72	\$33,608	\$1,742,250	54	\$32,264										\$4,162,061	126	\$33,032
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²										\$93,000	3	\$31,000	\$384,967	5	\$76,993	\$477,967	8	\$59,746
REO Properties Donated ¹³										\$231,717	10	\$23,172	\$6,819,282	145	\$47,030	\$10,386,565	279	\$37,228
Refinances Completed - Estimated Consumer Relief ¹⁴	\$324,007	4	\$81,002	\$71,875	4	\$179,69	\$2,939,685	116	\$25,342	\$8,412,080	243	\$34,618	\$8,393,392	175	\$47,962	\$55,503,592	1,562	\$35,534
Total Consumer Relief	\$3,909,913	100	\$39,099	\$28,141,144	799	\$35,220	\$6,647,064	245	\$27,131									
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$4,552,680	69	\$65,981	\$1,450,793	42	\$34,543	\$3,038,527	85	\$35,747	\$1,398,629	28	\$49,951	\$10,440,629	224	\$46,610
1st Lien Modification Trials Started/In Process ¹⁶				\$3,135,804	54	\$58,070	\$1,492,155	45	\$33,159	\$2,378,262	78	\$30,491	\$617,913	13	\$47,532	\$7,624,134	190	\$40,127
TOTAL CONSUMER RELIEF - ALL SERVERS \$55,503,592																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$179,619	9		\$171,848	26		\$108,101	200		\$98,004	11		\$83,359	316		\$126,200	562	
Refinances Completed	\$295,664	4	3.49%	\$177,990	4	1.94%	\$109,064	116	2.96%	\$89,994	10	3.28%	\$140,305	145	4.27%	\$127,420	279	3.72%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Louisiana, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$312,013	8	\$39,002	\$5,602,952	64	\$87,546	\$1,081,972	31	\$34,902	\$1,606,886	49	\$32,794	\$1,258,581	29	\$43,399	\$9,862,404	181	\$54,488
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$173,468	8	\$21,683	\$487,569	20	\$24,378	\$52,350	2	\$26,175				\$713,387	30	\$23,780
Completed 2nd Lien Modification Forgiveness ³				\$34,017	2	\$17,008	\$71,622	3	\$23,874							\$105,639	5	\$21,128
Completed 2nd Lien Extinguishments ⁴	\$172,892	4	\$43,223	\$8,269,702	238	\$34,747	\$11,471,715	31	\$35,959				\$91,896	1	\$91,896	\$9,649,205	274	\$35,216
Short Sales Completed/ Deficiency Forgiveness ⁵	\$396,365	10	\$39,637	\$9,107,081	157	\$58,007	\$239,975	5	\$47,995	\$5,659,731	117	\$48,374	\$657,243	12	\$54,770	\$16,060,395	301	\$53,357
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$20,265	1	\$20,265							\$20,265	1	\$20,265
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$456,709	64	\$7,136				\$486,257	39	\$12,468	\$3,000	1	\$3,000	\$945,966	104	\$9,096
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$19,450	3	\$6,483				\$19,450	3	\$6,483
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$5,429,950	145	\$37,448	\$2,298,212	68	\$33,797										\$7,728,162	213	\$36,282
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$68,287	3	\$22,762	\$115,668	2	\$57,834	\$873,160	22	\$39,689	\$178,498	6	\$29,750	\$9,642,767	166	\$58,089	\$10,878,380	199	\$54,665
Total Consumer Relief	\$6,379,507	170	\$37,527	\$26,057,809	603	\$43,214	\$3,889,278	113	\$34,418	\$8,390,172	224	\$37,456	\$11,653,487	209	\$55,758	\$56,370,254	1,319	\$42,737
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$329,374	4	\$82,343	\$10,372,608	133	\$77,990	\$1,120,165	39	\$28,722	\$5,212,740	128	\$40,725	\$2,179,187	52	\$41,907	\$19,214,074	356	\$53,972
1st Lien Modification Trials Started/In Process ¹⁶	\$266,534	3	\$88,845	\$8,409,817	107	\$78,596	\$1,210,113	42	\$28,812	\$4,882,876	125	\$39,063	\$1,675,813	38	\$44,100	\$16,445,153	315	\$52,207
TOTAL CONSUMER RELIEF - ALL SERVERS \$56,370,254																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- ¹ Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- ² Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- ³ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- ⁴ Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- ⁵ Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- ⁶ Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- ⁷ Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- ⁸ Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- ⁹ Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- ¹⁰ Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- ¹¹ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- ¹² Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages on first or second lien mortgages and release of liens.
- ¹³ REO Properties Donated represents properties that are donated to non-profit organizations to demolish properties.
- ¹⁴ REO Properties Donated represents properties that are donated to non-profit organizations to demolish properties.
- ¹⁵ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D. 9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.
- ¹⁶ Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$161,482	8		\$229,389	32		\$126,122	40		\$120,213	8		\$164,837	388		\$165,117	476	
Refinances Completed	\$13,712	3	2.55%	\$286,668	2	2.57%	\$134,825	22	3.75%	\$10,812	6	3.42%	\$73,299	166	4.27%	\$167,403	199	4.16%

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Maine, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$84,500	2	\$42,250	\$31,42,312	35	\$89,780	\$16,237	5	\$32,247	\$110,825	22	\$50,492	\$508,375	7	\$72,625	\$4,962,249	71	\$69,891
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$118,202	4	\$29,551	\$433,922	13	\$33,379	\$221,818	3	\$73,939				\$773,942	20	\$38,697
Completed 2nd Lien Modification Forgiveness ³	\$46,100	1	\$46,100	\$113,510	3	\$37,837	\$193,532	11	\$17,594	\$39,595	1	\$39,595	\$9,973	1	\$9,973	\$402,710	17	\$23,689
Completed 2nd Lien Extinguishments ⁴	\$183,699	4	\$45,925	\$18,368,449	387	\$47,464	\$3,086,420	53	\$58,234				\$95,509	2	\$47,754	\$217,340,77	446	\$48,731
Short Sales Completed/ Deficiency Forgiveness ⁵	\$443,357	6	\$73,893	\$13,662,141	199	\$68,654	\$263,052	6	\$43,842	\$4,210,165	63	\$66,828	\$190,885	4	\$47,721	\$18,769,600	278	\$67,517
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$197,407	32	\$6,169				\$244,000	18	\$13,556				\$441,407	50	\$8,828
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$25,500	3	\$8,500				\$25,500	3	\$8,500
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$933,071	14	\$66,648	\$1,437,801	40	\$35,945												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																\$2,370,872	54	\$43,905
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴				\$403,419	12	\$33,618	\$1,327,037	44	\$30,160	\$174,958	3	\$58,319	\$679,317	16	\$42,457	\$2,584,731	75	\$34,463
Total Consumer Relief	\$1,690,727	27	\$62,620	\$37,443,241	712	\$52,589	\$5,420,200	132	\$41,062	\$6,026,861	113	\$53,335	\$1,484,059	30	\$49,469	\$52,065,088	1,014	\$51,346
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$6,017,566	70	\$85,965	\$339,230	6	\$56,538	\$4,637,080	64	\$72,454	\$538,205	11	\$48,928	\$11,532,081	151	\$76,371
1st Lien Modification Trials Started/In Process ¹⁶				\$5,802,069	63	\$92,096	\$372,876	8	\$46,610	\$3,262,198	50	\$65,244	\$340,403	7	\$48,629	\$9,777,546	128	\$76,387
TOTAL CONSUMER RELIEF - ALL SERVERS \$52,065,088																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$369,372	5		\$236,512	66		\$142,853	68		\$251,838	3		\$140,843	39		\$184,636	181	
Refinances Completed				\$204,908	12	2.09%	\$136,727	44	2.81%	\$251,838	3	2.95%	\$142,331	16	3.80%	\$153,436	75	2.86%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Maryland, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$782,269	61	\$12,831.6	\$121,488,714	791	\$153,589	\$8,468,067	102	\$83,020	\$50,728,066	436	\$116,349	\$16,585,567	193	\$85,936	\$205,097,683	1,583	\$129,563
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$663,474	5	\$132,695	\$16,611,987	264	\$62,924	\$10,279,834	190	\$54,104	\$6,276,013	114	\$55,053	\$3,361,741	88	\$38,202	\$37,193,049	661	\$56,268
Completed 2nd Lien Modification Forgiveness ³	\$97,631	3	\$32,544	\$4,557,932	65	\$70,122	\$3,184,578	104	\$30,621	\$90,117	8	\$11,265	\$225,948	14	\$16,139	\$8,156,206	194	\$42,042
Completed 2nd Lien Extinguishments ⁴	\$2,342,558	44	\$53,240	\$297,931,451	4,616	\$64,543	\$49,052,263	710	\$69,088	\$101,169,263	810	\$124,900	\$4,610,421	73	\$63,156	\$353,936,693	5,443	\$65,026
Short Sales Completed/ Deficiency Forgiveness ⁵	\$10,804,682	79	\$136,768	\$256,938,811	2,173	\$118,242	\$10,146,095	125	\$81,169	\$101,169,263	810	\$124,900	\$24,217,676	263	\$92,082	\$403,276,527	3,450	\$116,892
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$413,587	4	\$103,397				\$537,095	9	\$59,677	\$950,682	13	\$73,129
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$4,739,322	576	\$8,228	\$3,000	1	\$3,000	\$3,420,805	198	\$17,277	\$187,048	58	\$3,225	\$8,350,775	833	\$10,024
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$24,700	6	\$4,117	\$343,179	38	\$9,031	\$48,271	10	\$4,827	\$416,150	54	\$7,706
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$39,841,256	602	\$66,181										\$39,841,256	602	\$66,181
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,383,299	38	\$62,718	\$25,456,055	496	\$51,323	\$9,525,236	230	\$41,414	\$7951,993	161	\$49,391	\$21,360,724	455	\$46,947	\$66,677,306	1,380	\$48,317
Total Consumer Relief	\$24,118,913	230	\$104,865	\$767,565,528	9,583	\$80,097	\$91,097,360	1,472	\$61,887	\$170,399,336	1,768	\$96,380	\$71,134,491	1,164	\$61,112	\$1,124,315,627	14,217	\$79,082
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$2,483,105	14	\$177,365	\$235,422,239	1,537	\$153,170	\$10,889,582	124	\$87,819	\$94,987,026	852	\$111,487	\$25,874,218	261	\$99,135	\$369,656,170	2,788	\$132,588
1st Lien Modification Trials Started/In Process ¹⁶	\$2,750,044	15	\$183,336	\$211,180,345	1,374	\$153,697	\$11,522,392	131	\$87,957	\$90,664,204	808	\$112,208	\$22,760,312	241	\$94,441	\$338,877,797	2,569	\$131,910
TOTAL CONSUMER RELIEF - ALL SERVERS \$1124,315,627																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
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- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$332,769	63	2.22%	\$273,733	1,915	2.32%	\$241,728	391	2.14%	\$316,253	200	2.05%	\$248,529	1,358	2.62%	\$264,943	3,927	2.34%
Refinances Completed	\$359,892	38	2.22%	\$281,807	496	2.32%	\$246,527	230	2.14%	\$306,921	161	2.05%	\$228,262	455	2.62%	\$263,353	1,380	2.34%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Massachusetts, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$3,150,349	32	\$98,448	\$58,722,713	494	\$118,872	\$3,278,964	50	\$79,579	\$23,791,086	243	\$97,906	\$9,129,881	122	\$74,835	\$98,772,993	941	\$104,966
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$9,705,190	162	\$59,909	\$3,976,509	74	\$53,737	\$6,259,974	107	\$58,504	\$1,890,588	65	\$29,086	\$21,832,261	408	\$53,510
Completed 2nd Lien Modification Forgiveness ³	\$58,400	4	\$14,600	\$2,086,039	40	\$52,151	\$3,072,689	125	\$24,582	\$80,769	5	\$16,154	\$40,282	3	\$13,427	\$5,338,179	177	\$30,159
Completed 2nd Lien Extinguishments ⁴	\$2,502,510	35	\$71,500	\$135,231,916	2,188	\$61,806	\$29,337,970	452	\$64,907				\$1,631,730	19	\$85,881	\$168,704,726	2,694	\$62,622
Short Sales Completed/ Deficiency Forgiveness ⁵	\$2,952,787	28	\$105,457	\$91,951,825	980	\$93,828	\$5,701,505	89	\$64,062	\$44,989,361	418	\$107,630	\$9,040,322	118	\$76,613	\$154,635,800	1,633	\$94,694
Deeds in Lien Completed/ Deficiency Forgiveness ⁶													\$88,497	4	\$22,124	\$88,497	4	\$22,124
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,717,400	200	\$8,587				\$2,574,929	109	\$23,623	\$147,938	50	\$2,959	\$4,440,267	359	\$12,368
Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers ⁸							\$16,597	5	\$3,319	\$99,892	17	\$5,876	\$23,668	4	\$5,917	\$140,157	26	\$5,391
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$7,525,621	77	\$97,735	\$24,983,457	522	\$47,861										\$32,509,078	599	\$54,272
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$897,229	16	\$56,077	\$12,433,726	279	\$44,565	\$4,288,974	95	\$45,147	\$1,263,736	30	\$42,125	\$4,884,960	87	\$56,149	\$23,768,625	507	\$46,881
Total Consumer Relief	\$17,086,897	192	\$88,994	\$336,832,266	4,865	\$69,236	\$50,373,208	890	\$56,599	\$79,082,747	930	\$85,035	\$27,124,438	473	\$57,346	\$510,499,556	7,350	\$69,456
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$438,428	3	\$146,143	\$112,880,677	920	\$122,696				\$44,586,992	439	\$101,565	\$11,345,752	137	\$82,816	\$173,566,419	1,557	\$111,475
1st Lien Modification Trials Started/In Process ¹⁶	\$438,428	3	\$146,143	\$102,295,794	828	\$123,546	\$4,648,753	61	\$76,209	\$40,806,208	422	\$96,697	\$10,117,280	138	\$73,314	\$158,306,463	1,452	\$109,026
TOTAL CONSUMER RELIEF - ALL SERVERS \$510,499,556																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$315,568	29		\$241,650	1,264		\$259,705	163		\$284,242	46		\$276,298	288		\$251,161	1,790	
Refinances Completed	\$283,474	16	2.52%	\$254,579	279	2.23%	\$256,751	95	2.24%	\$280,952	30	1.91%	\$246,646	87	2.90%	\$256,097	507	2.33%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Michigan, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$24,706,684	346	\$71,407	\$42,876,292	371	\$115,570	\$7,226,481	112	\$64,522	\$19,362,262	275	\$70,408	\$6,239,994	86	\$72,558	\$100,411,713	1,190	\$84,380
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$167,469	3	\$55,823	\$2,440,690	56	\$43,584	\$8,012,338	206	\$38,895	\$5,749,958	139	\$41,367	\$853,035	36	\$23,695	\$17,223,490	440	\$39,144
Completed 2nd Lien Modification Forgiveness ³	\$184,600	8	\$23,075	\$1,700,699	34	\$50,021	\$1,041,725	75	\$13,890	\$24,034	6	\$4,006	\$1,202	2	\$6,01	\$2,952,260	125	\$23,618
Completed 2nd Lien Extinguishments ⁴	\$4,857,816	124	\$39,176	\$156,104,484	3,841	\$40,642	\$9,324,211	233	\$40,018					31	\$38,477	\$171,479,308	4,229	\$40,548
Short Sales Completed/ Deficiency Forgiveness ⁵	\$12,200,177	188	\$64,895	\$131,836,906	1,766	\$74,653	\$7,910,381	174	\$45,462	\$83,890,802	1,221	\$68,707	\$6,931,510	128	\$54,152	\$242,769,716	3,477	\$69,822
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$252,666	5	\$50,533							\$252,666	5	\$50,533
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,665,391	313	\$5,321	\$16,320	3	\$5,440	\$1,707,786	143	\$11,943		24	\$2,958	\$3,460,497	483	\$7,165
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$4,610	4	\$1,152	\$227,828	42	\$5,425		9	\$4,397	\$272,011	55	\$4,946
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$11,547,339	135	\$85,536	\$51,328,195	1,384	\$37,087										\$62,875,534	1,519	\$41,393
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$7,608,226	170	\$44,754	\$6,490,586	245	\$26,492	\$29,941,656	1,346	\$22,245	\$720,200	12	\$60,017	\$2,142,299	32	\$66,947	\$2,862,499	44	\$65,057
Total Consumer Relief	\$61,272,311	974	\$62,908	\$394,443,243	8,010	\$49,244	\$63,730,388	2,158	\$29,532	\$147,822,022	3,606	\$40,993	\$40,865,934	975	\$41,914	\$708,133,898	15,723	\$45,038
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$972,506	13	\$74,808	\$81,995,130	776	\$105,612	\$75,414,775	131	\$575,69	\$40,856,218	609	\$67,087			\$73,740	\$199,731,644	1,643	\$85,047
1st Lien Modification Trials Started/In Process ¹⁶	\$1191,266	13	\$91,636	\$71,587,586	642	\$111,507	\$8,504,341	144	\$59,058	\$39,971,959	601	\$66,509	\$7,832,870	110	\$71,208	\$129,088,022	1,510	\$85,489
TOTAL CONSUMER RELIEF - ALL SERVERS \$708,133,898																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$186,938	301		\$204,643	1,351		\$111,156	2,061		\$117,461	2,131		\$127,921	1,506		\$136,706	7,350	
	\$202,889	170	2.81%	\$200,881	245	1.68%	\$114,264	1,346	2.48%	\$116,246	1,768	2.24%	\$136,192	627	3.49%	\$127,147	4,156	2.50%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Minnesota, Program to Date

ALLY			BANK OF AMERICA			CITI		CHASE			WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS				
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit			
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹	\$1,019,576	11	\$92,689	\$18,573,739	156	\$119,062	\$3,753,603	46	\$81,600	145	\$82,148	\$5,503,578	90	\$61,151	\$40,762,024	448	\$90,987
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$220,768	2	\$110,384	\$1,909,543	31	\$61,598	\$4,827,211	107	\$45,114	60	\$38,477	\$25,7104	13	\$19,777	\$9,523,264	213	\$44,710
Completed 2nd Lien Modification Forgiveness ³	\$156,865	4	\$39,216	\$248,489	7	\$35,498	\$1,491,046	66	\$22,592	7	\$5,326	\$28,687	5	\$5,737	\$1,962,372	89	\$22,049
Completed 2nd Lien Extinguishments ⁴	\$1,493,410	29	\$51,497	\$26,237,562	590	\$44,470	\$10,453,863	186	\$56,204			\$2,597,358	45	\$57,719	\$40,782,193	850	\$47,979
Short Sales Completed/ Deficiency Forgiveness ⁵	\$3,288,085	36	\$91,336	\$84,268,756	919	\$91,696	\$5,352,027	88	\$60,818	485	\$80,150	\$13,424,468	232	\$57,864	\$145,206,250	1,760	\$82,504
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$125,715	2	\$62,857			\$168,623	3	\$56,208	\$294,338	5	\$58,868
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,516,359	226	\$6,710				93	\$13,941	\$63,000	21	\$3,000	\$2,875,881	340	\$8,458
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,412	2	\$1,706	17	\$8,238	\$15,400	6	\$2,567	\$158,862	25	\$6,354
Forbearance for Unemployed Borrowers ⁹																	
Deficiency Waivers ¹⁰																	
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³										1	\$181,500	\$580,377	5	\$116,075	\$761,877	6	\$126,980
Refinances Completed - Estimated Consumer Relief ¹⁴	\$947,478	13	\$72,883	\$2,992,004	104	\$28,769	\$11,990,144	372	\$32,232	251	\$28,681	\$39,330,080	1,144	\$34,379	\$62,458,671	1,884	\$33,152
Total Consumer Relief	\$7,126,182	95	\$75,012	\$135,746,452	2,033	\$66,771	\$37,997,021	869	\$43,725	1,059	\$58,496	\$61,968,675	1,564	\$39,622	\$304,785,732	5,620	\$54,232
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵	\$765,750	3	\$255,250	\$40,498,924	342	\$118,418	\$4,246,360	59	\$71,972	298	\$87,209	\$8,670,302	132	\$65,684	\$80,169,590	834	\$96,127
1st Lien Modification Trials Started/In Process ¹⁶	\$765,750	3	\$255,250	\$31,938,974	274	\$116,566	\$4,490,423	65	\$69,083	290	\$82,158	\$6,459,860	102	\$63,332	\$67,480,738	734	\$91,936
TOTAL CONSUMER RELIEF - ALL SERVERS \$304,785,732																	

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
	\$267,475	20	2.86%	\$235,524	380		\$214,159	304		2,095	\$186,432	
	\$324,631	13	2.86%	\$227,632	104	1.61%	\$217,479	251	1.68%	1,144	\$180,973	2.42%
											\$193,974	3.389
											\$188,766	1.884
												2.24%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Mississippi, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$218,743	8	\$27,343	\$1673,060	29	\$57,692	\$799,454	26	\$30,748	\$723,856	20	\$36,193	\$733,761	21	\$34,941	\$4,148,874	104	\$39,893
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$256,403	5	\$51,281	\$171,272	13	\$13,175	\$121,102	3	\$40,367				\$548,777	21	\$26,132
Completed 2nd Lien Modification Forgiveness ³	\$9,100	1	\$9,100	\$64,888	2	\$32,444	\$91,251	6	\$15,208				\$2,148	1	\$2,148	\$167,387	10	\$16,739
Completed 2nd Lien Extinguishments ⁴	\$216,625	9	\$24,069	\$5,319,568	169	\$31,477	\$597,174	17	\$35,128				\$77,328	2	\$38,664	\$6,210,695	197	\$31,526
Short Sales Completed/ Deficiency Forgiveness ⁵	\$820,802	16	\$51,300	\$7459,484	149	\$50,064	\$497,482	12	\$41,457	\$3175,274	67	\$47,392	\$448,771	6	\$74,795	\$12,401,813	250	\$49,607
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$30,440	1	\$30,440				\$20,691	1	\$20,691	\$51,131	2	\$25,566
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷					68	\$5,322	\$5,000	1	\$5,000	\$168,038	17	\$9,885	\$3,000	1	\$3,000	\$537,954	87	\$6,183
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$2,449,313	63	\$38,878	\$1,825,336	64	\$28,521										\$4,274,649	127	\$33,659
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$118,180	6	\$19,697	\$91,088	5	\$18,218	\$2,462,542	83	\$29,669	\$501,424	16	\$31,339	\$5,482,437	113	\$48,517	\$8,655,670	223	\$38,815
Total Consumer Relief	\$3,832,762	103	\$37,211	\$17,051,743	491	\$34,729	\$4,654,615	159	\$29,274	\$4,689,694	123	\$38,128	\$6,766,136	145	\$46,677	\$36,996,950	1,021	\$36,236
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$67,417	2	\$33,708	\$51,39,939	85	\$60,470	\$799,219	28	\$28,544	\$3,387,086	87	\$38,932	\$1,368,447	42	\$32,582	\$10,762,108	244	\$44,107
1st Lien Modification Trials Started/In Process ¹⁶	\$67,417	2	\$33,708	\$4,459,095	75	\$59,455	\$888,922	30	\$29,631	\$3,017,894	85	\$35,505	\$585,483	19	\$30,815	\$9,018,811	211	\$42,743
TOTAL CONSUMER RELIEF - ALL SERVERS \$36,996,950																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$69,505	6	3.61%	\$125,225	31	1.75%	\$112,568	128	3.26%	\$102,999	18	4.16%	\$133,732	249	4.22%	\$124,678	432	3.83%
Refinances Completed	\$69,505	6	3.61%	\$132,612	5	1.75%	\$115,936	83	3.26%	\$95,967	16	4.16%	\$146,458	113	4.22%	\$129,094	223	3.83%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Missouri, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,025,008	11	\$93,183	\$9,974,330	155	\$64,351	\$3,394,995	77	\$44,091	\$4,098,046	96	\$42,688	\$2,705,001	61	\$44,344	\$2,197,380	400	\$52,993
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$854,357	30	\$28,479	\$2,624,790	94	\$27,923	\$900,467	28	\$32,160	\$47,659	1	\$47,659	\$4,427,273	153	\$28,936
Completed 2nd Lien Modification Forgiveness ³	\$105,000	5	\$21,000	\$425,804	9	\$47,312	\$697,976	43	\$16,232	\$12,394	2	\$6,197	\$5,850	1	\$5,850	\$1,247,024	60	\$20,784
Completed 2nd Lien Extinguishments ⁴	\$1,048,633	23	\$45,593	\$39,226,934	1,138	\$34,470	\$4,006,285	105	\$38,155				\$2,07,958	5	\$41,592	\$44,489,810	1,271	\$35,004
Short Sales Completed/ Deficiency Forgiveness ⁵	\$2,094,736	32	\$65,461	\$41,724,538	676	\$61,723	\$3,730,420	54	\$69,082	\$19,985,432	338	\$59,128	\$2,509,285	38	\$66,034	\$70,044,411	1,138	\$61,550
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$301,549	4	\$75,387				\$91,41	1	\$91,41	\$310,690	5	\$62,138
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,012,362	182	\$5,562	\$16,000	5	\$3,200	\$824,433	79	\$10,436	\$21,000	7	\$3,000	\$1873,795	273	\$6,864
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,971	3	\$2,990	\$93,296	7	\$13,328				\$102,267	10	\$10,227
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$6,848,743	141	\$48,573	\$21,803,154	564	\$38,658										\$28,651,897	705	\$40,641
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$307,867	9	\$34,207	\$3,603,608	137	\$26,304	\$14,721,595	535	\$27,517	\$74,000	2	\$37,000	\$954,739	16	\$59,671	\$1,028,739	18	\$57,152
Total Consumer Relief	\$11,429,988	221	\$51,719	\$118,625,087	2,891	\$41,033	\$29,502,581	920	\$32,068	\$27,217,272	596	\$45,667	\$21,586,857	458	\$47,133	\$208,361,785	5,086	\$40,968
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$185,735	2	\$92,867	\$21,276,354	320	\$66,489	\$4,671,500	114	\$40,978	\$11,326,736	244	\$46,421	\$3,961,954	92	\$43,065	\$41,422,279	772	\$53,656
1st Lien Modification Trials Started/In Process ¹⁶	\$27,350	1	\$27,350	\$16,687,680	263	\$63,451	\$5,258,440	124	\$42,407	\$10,538,038	236	\$44,653	\$2,837,814	62	\$45,771	\$35,349,322	686	\$51,530
TOTAL CONSUMER RELIEF - ALL SERVERS \$208,361,785																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$118,470	19		\$142,790	879		\$113,476	859		\$110,400	47		\$138,854	875		\$131,364	2,679	
	\$105,257	9	4.14%	\$153,706	137	2.18%	\$18,424	535	2.96%	\$109,839	44	3.24%	\$139,542	328	4.21%	\$129,121	1,053	3.28%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Montana, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$134,400	1	\$134,400	\$2,021,319	9	\$224,591	\$25,468	1	\$25,468	\$998,721	5	\$199,744	\$524,274	15	\$34,952	\$3,704,182	31	\$119,490
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$39,252	1	\$39,252	\$86,277	2	\$43,138	\$140,147	2	\$70,073				\$265,676	5	\$53,135
Completed 2nd Lien Modification Forgiveness ³				\$123,661	2	\$61,831	\$167,970	3	\$55,990							\$291,631	5	\$58,326
Completed 2nd Lien Extinguishments ⁴	\$69,123	2	\$34,562	\$4,346,171	89	\$48,833	\$731,702	11	\$66,518				\$118,610	2	\$59,305	\$5,265,606	104	\$50,631
Short Sales Completed/ Deficiency Forgiveness ⁵	\$125,718	1	\$125,718	\$6,273,413	96	\$65,348	\$323,597	7	\$46,228	\$3,297,648	41	\$80,430	\$1,502,613	23	\$65,331	\$11,522,989	168	\$68,589
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$201,374	25	\$8,055				\$57,000	4	\$14,250				\$258,374	29	\$8,909
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$12,000	2	\$6,000				\$12,000	2	\$6,000
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$214,829	2	\$107,415	\$17,425	1	\$17,425	\$16,717	1	\$16,717				\$3,617,988	57	\$63,473	\$3,866,959	61	\$63,393
Total Consumer Relief	\$544,070	6	\$90,678	\$13,022,615	223	\$58,397	\$1,351,731	25	\$54,069	\$4,505,516	54	\$83,435	\$5,763,485	97	\$59,417	\$25,187,417	405	\$62,191
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$84,684	1	\$84,684	\$3,356,426	19	\$176,654	\$53,209	2	\$26,604	\$2,303,253	11	\$209,387	\$1,595,250	24	\$66,469	\$7,392,822	57	\$129,699
1st Lien Modification Trials Started/In Process ¹⁶	\$84,684	1	\$84,684	\$2,925,280	15	\$195,019	\$53,209	2	\$26,604	\$1,138,957	7	\$162,708	\$684,597	13	\$52,661	\$4,886,727	38	\$128,598
TOTAL CONSUMER RELIEF - ALL SERVERS \$25,187,417																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages, and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$495,431	6		\$422,733	7		\$139,623	5					\$200,003	132		\$220,202	150	
Refinances Completed	\$501,223	2	2.73%	\$147,987	1	1.50%	\$73,944	1	2.88%				\$217,360	57	3.72%	\$223,179	61	3.62%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Nebraska, Program to Date

TOTAL CONSUMER RELIEF - ALL SERVICERS																														
ALLY			BANK OF AMERICA			CITI		CHASE			WELLS		TOTAL CONSUMER RELIEF - ALL SERVICERS																	
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit																
CONSUMER RELIEF																														
Completed 1st Lien Modification Forgiveness ¹		\$16,000		1	\$16,000		\$176,502	4	\$44,125		\$355,397	10	\$35,540		\$164,242	8	\$20,530		\$289,873	9	\$32,208		\$1,002,014	32	\$31,313					
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$56,753	1	\$56,753		\$258,587	10	\$25,859		\$35,000	1	\$35,000						\$350,340	12	\$29,195					
Completed 2nd Lien Modification Forgiveness ³											\$83,481	5	\$16,696										\$83,481	5	\$16,696					
Completed 2nd Lien Extinguishments ⁴		\$42,807		2	\$21,403		\$1,046,896	40	\$26,172		\$155,616	5	\$31,123										\$126,511	5	\$25,302		\$1,371,830	52	\$26,381	
Short Sales Completed/ Deficiency Forgiveness ⁵		\$37,221		3	\$12,407		\$2,495,851	57	\$43,787		\$252,403	6	\$42,067		\$1,529,861	43	\$35,578		\$1,577,237	28	\$56,330		\$5,892,573	137	\$43,011					
Deeds in Lieu Completed/ Deficiency Forgiven ⁶																														
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷							\$95,722	18	\$5,318						\$127,446	11	\$11,586		\$8,387	3	\$2,796		\$231,555	32	\$7,236					
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸															\$22,500	4	\$5,625		\$10,000	1	\$10,000		\$32,500	5	\$6,500					
Forbearance for Unemployed Borrowers ⁹																														
Deficiency Waivers ¹⁰							\$726,406	20	\$36,320														\$726,406	20	\$36,320					
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																														
Cash Costs Paid by Servicer for Demolition of Property ¹²																			\$2,000	1	\$2,000		\$2,000	1	\$2,000					
REO Properties Donated ¹³															\$79,000	1	\$79,000		\$73,446	2	\$36,723		\$152,446	3	\$50,815					
Refinances Completed - Estimated Consumer Relief ¹⁴		\$33,882		2	\$16,941		\$55,920	3	\$18,640		\$798,699	26	\$30,719					\$6,555,103	141	\$46,490		\$7,443,604	172	\$43,277						
Total Consumer Relief		\$129,909		8	\$16,239		\$4,654,050	143	\$32,546		\$1,904,183	62	\$30,713		\$1,958,049	68	\$28,795		\$8,642,557	190	\$45,487		\$17,288,748	471	\$36,706					
CONSUMER RELIEF - IN PROCESS																														
1st Lien Modification Trials Offered/Approved ¹⁵							\$461,038	11	\$41,913		\$288,801	9	\$32,089		\$833,520	22	\$37,887		\$563,110	18	\$31,284		\$2,146,469	60	\$35,774					
1st Lien Modification Trials Started/In Process ¹⁶							\$282,059	8	\$35,257		\$336,033	12	\$28,003		\$811,692	21	\$38,652		\$508,278	16	\$31,767		\$1,938,062	57	\$34,001					
TOTAL CONSUMER RELIEF - ALL SERVICERS															\$17,288,748															

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal right.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS		TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$83,607	4		\$157,800	11		\$118,655	35		\$123,109	347			
Refinances Completed	\$39,743	2	5.43%	\$125,637	3	1.89%	\$118,584	26	3.30%	\$122,615	141	4.83%		

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Nevada, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$2,376,503	22	\$108,023	\$112,682,533	622	\$181,162	\$4,885,737	33	\$148,053	\$27,724,653	164	\$169,053	\$17,720,131	155	\$114,323	\$165,389,557	996	\$166,054
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$5,314,239	89	\$59,711	\$10,023,091	154	\$65,085	\$7,792,956	108	\$72,157	\$4,975,512	143	\$34,794	\$28,105,798	494	\$56,894
Completed 2nd Lien Modification Forgiveness ³	\$22,700	1	\$22,700	\$2,993,598	50	\$59,872	\$565,444	17	\$33,261	\$112,738	7	\$16,105	\$54,543	5	\$10,909	\$3,749,023	80	\$46,863
Completed 2nd Lien Extinguishments ⁴	\$2,300,685	38	\$60,544	\$286,277,330	4,136	\$69,216	\$28,950,102	438	\$66,096				\$8,278,352	122	\$67,855	\$325,806,469	4,734	\$68,823
Short Sales Completed/ Deficiency Forgiven ⁵				\$796,340,360	5,741	\$138,711	\$25,432,751	268	\$94,898	\$253,817,709	1,825	\$139,078	\$81,344,663	926	\$87,845	\$1,156,935,483	8,760	\$132,070
Deeds in Lien Completed/ Deficiency Forgiven ⁶														9	\$102,417	\$921,756	9	\$102,417
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$5,697,651	1,159	\$4,916	\$75,279	5	\$15,056	\$51,444,986	292	\$17,620	\$417,534	135	\$3,093	\$11,335,450	1,591	\$71,725
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$65,100	10	\$6,510	\$482,798	54	\$8,941	\$181,374	20	\$9,069	\$729,772	84	\$8,682
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²													\$1,950	2	\$975	\$1,950	2	\$975
REO Properties Donated ¹³																\$14,39,519	14	\$102,823
Refinances Completed - Estimated Consumer Relief ¹⁴	\$5,62,359	10	\$56,236	\$5,471,402	121	\$45,218	\$5,602,830	207	\$27,067	\$11,719,984	286	\$39,091	\$15,377,347	380	\$40,467	\$38,193,922	1,004	\$38,042
Total Consumer Relief	\$5,262,247	71	\$74,116	\$1,214,777,113	11,918	\$101,928	\$75,600,334	1,132	\$66,785	\$307,695,343	2,750	\$111,889	\$129,273,162	1,897	\$68,146	\$1,732,608,199	17,768	\$97,513
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$942,952	4	\$235,738	\$221,768,572	1,211	\$183,128	\$5,985,668	43	\$139,202	\$64,415,101	442	\$145,736	\$25,195,283	215	\$117,187	\$318,307,576	1,915	\$166,218
1st Lien Modification Trials Started/In Process ¹⁶	\$942,952	4	\$235,738	\$182,736,497	991	\$184,396	\$6,478,090	46	\$140,828	\$61,077,905	411	\$148,608	\$22,585,012	201	\$112,363	\$27,3820,456	1,653	\$165,651
TOTAL CONSUMER RELIEF - ALL SERVERS \$1,732,608,199																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of principal forgiveness.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D, 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$269,705	16		\$295,937	725		\$189,112	370		\$272,162	384		\$225,870	1,295		\$245,825	2,790	
Refinances Completed	\$293,599	10	2.44%	\$295,399	121	1.95%	\$198,161	207	1.74%	\$278,197	286	1.79%	\$198,269	380	2.60%	\$233,670	1,004	2.07%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
New Hampshire, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$702,210	9	\$78,023	\$706,6073	66	\$107,062	\$561,144	14	\$40,082	\$2,798,918	42	\$66,641	\$728,694	13	\$56,053	\$11,857,039	144	\$82,341
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$250,769	3	\$83,590	\$1,363,486	25	\$54,539	\$545,789	18	\$30,322	\$153,319	5	\$30,664	\$2,313,363	51	\$45,360
Completed 2nd Lien Modification Forgiveness ³	\$54,500	2	\$27,250	\$228,558	3	\$76,186	\$673,682	31	\$21,732							\$956,740	36	\$26,576
Completed 2nd Lien Extinguishments ⁴	\$678,763	13	\$52,213	\$12,409,734	219	\$56,665	\$4,503,810	80	\$56,298				\$181,128	4	\$45,282	\$17773,435	316	\$56,245
Short Sales Completed/ Deficiency Forgiveness ⁵	\$135,221	6	\$22,537	\$15,367,534	208	\$73,882	\$1143,652	24	\$47,652	\$7162,950	96	\$74,614	\$1,248,559	19	\$65,714	\$25,057,916	353	\$70,986
Deeds in Lien Completed/ Deficiency Forgiveness ⁶													\$28,029	1	\$28,029	\$28,029	1	\$28,029
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$248,220	41	\$6,054				\$212,400	14	\$15,171	\$18,503	5	\$3,701	\$479,123	60	\$7,985
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$50,988	8	\$6,374	\$3,484	2	\$1,742	\$54,472	10	\$5,447
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$1,890,316	29	\$65,183	\$5,565,402	130	\$42,811										\$7,455,718	159	\$46,891
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$532,324	10	\$53,232	\$1,442,378	38	\$37,957	\$2,399,363	71	\$33,794	\$935,658	22	\$42,530	\$3,269,900	58	\$56,378	\$8,579,622	199	\$43,114
Total Consumer Relief	\$3,993,334	69	\$57,874	\$42,578,668	708	\$60,139	\$10,645,137	245	\$43,450	\$11,706,703	200	\$58,534	\$5,631,616	107	\$52,632	\$74,555,457	1,329	\$56,099
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$175,545	2	\$87,773	\$11,948,328	117	\$102,122	\$845,964	20	\$42,298	\$4,671,646	65	\$71,871	\$942,652	14	\$67,332	\$18,584,135	218	\$85,248
1st Lien Modification Trials Started/In Process ¹⁶	\$175,545	2	\$87,773	\$10,644,322	101	\$105,389	\$1,047,825	23	\$45,558	\$4,845,569	69	\$70,226	\$860,327	13	\$66,179	\$17,573,588	208	\$84,488
TOTAL CONSUMER RELIEF - ALL SERVERS \$74,555,457																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of short sale.
- REO Properties Donated and reported as properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$250,260	15		\$246,459	113		\$196,132	123		\$230,041	26		\$235,204	122		\$226,576	399	
Refinances Completed	\$254,932	10	2.66%	\$233,010	38	2.27%	\$193,047	71	2.23%	\$240,792	22	2.25%	\$237,025	58	3.03%	\$218,065	199	2.52%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information New Jersey, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$6,539,019	56	\$116,768	\$110,861,569	685	\$161,842	\$7,437,888	75	\$99,172	\$58,260,988	454	\$128,328	\$22,569,072	262	\$86,141	\$2,056,685,536	1,532	\$134,248
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$218,103	3	\$72,701	\$121,117,384	158	\$76,692	\$8,581,792	150	\$57,212	\$12,435,276	167	\$74,463	\$4,373,833	148	\$29,553	\$377,263,388	626	\$60,266
Completed 2nd Lien Modification Forgiveness ³	\$139,900	3	\$46,633	\$4,828,297	62	\$77,876	\$2,492,947	94	\$26,521	\$321,051	21	\$15,288	\$161,741	22	\$7,352	\$79,439,936	202	\$39,326
Completed 2nd Lien Extinguishments ⁴	\$2,996,397	47	\$63,753	\$396,279,231	5,609	\$70,651	\$68,071,204	877	\$77,618				\$16,447,688	220	\$74,762	\$483,794,520	6,753	\$71,641
Short Sales Completed/ Deficiency Forgiveness ⁵	\$10,606,724	64	\$165,730	\$215,812,140	1,769	\$121,997	\$786,3524	76	\$103,467	\$108,204,326	791	\$136,794	\$37,720,177	409	\$92,225	\$380,206,891	3,109	\$122,292
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$82,765	2	\$41,383				\$684,741	13	\$52,672	\$76,750,6	15	\$51,167
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,871,224	354	\$8,111	\$9,000	3	\$3,000	\$6,465,168	307	\$21,059	\$403,923	119	\$3,394	\$9,749,315	783	\$12,451
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$33,868	7	\$4,838	\$455,984	62	\$7,355	\$145,789	21	\$6,942	\$635,641	90	\$7,063
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$19,390,373	297	\$65,287										\$19,390,373	297	\$65,287
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,017,030	25	\$80,681	\$6,494,184	118	\$55,035	\$7,606,446	165	\$46,100	\$9,233,237	169	\$54,635	\$32,009,185	782	\$40,932	\$57,360,082	1,259	\$45,560
Total Consumer Relief	\$22,571,773	198	\$113,723	\$768,654,402	9,052	\$84,915	\$102,179,434	1,449	\$70,517	\$195,591,030	1,972	\$99,184	\$114,647,189	1,997	\$57,410	\$1,203,589,228	14,668	\$82,055
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$1,200,964	8	\$150,120	\$235,830,853	1,415	\$166,665	\$7,322,363	78	\$93,876	\$125,405,711	903	\$138,877	\$36,736,053	393	\$92,713	\$406,195,944	2,797	\$145,226
1st Lien Modification Trials Started/In Process ¹⁶	\$1,200,964	8	\$150,120	\$201,628,778	1,215	\$165,950	\$8,649,639	90	\$96,107	\$110,516,186	841	\$131,410	\$27,376,304	311	\$88,027	\$349,371,871	2,465	\$141,733
TOTAL CONSUMER RELIEF - ALL SERVERS \$12,035,892,228																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment obligated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents principal payment to demolish properties.
- REO Properties Donated represents principal payment to demolish properties.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$386,078	54		\$305,522	673		\$255,748	273		\$323,263	213		\$250,375	2173		\$268,760	3,386	
Refinances Completed	\$406,240	25	2.53%	\$307,495	118	2.28%	\$253,128	165	2.32%	\$329,849	169	2.11%	\$241,404	782	2.16%	\$264,280	1,259	2.20%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information New Mexico, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$154,500	2	\$77,250	\$4,724,678	70	\$67,495	\$385,087	8	\$48,136	\$933,098	25	\$37,324	\$877,321	28	\$31,333	\$7,074,684	133	\$53,193
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$718,868	33	\$21,784	\$191,743	6	\$31,957	\$13,100	1	\$13,100	\$89,454	5	\$17,891	\$1,013,165	45	\$22,515
Completed 2nd Lien Modification Forgiveness ³	\$47,000	2	\$23,500	\$18,428	1	\$18,428	\$190,295	14	\$13,593	\$8,458	1	\$8,458	\$12,849	3	\$4,283	\$27,7030	21	\$13,192
Completed 2nd Lien Extinguishments ⁴	\$526,443	10	\$52,644	\$25,961,554	577	\$44,994	\$3,931,842	75	\$52,425				\$377,032	12	\$48,086	\$30,996,871	674	\$45,989
Short Sales Completed/ Deficiency Forgiveness ⁵	\$451,674	9	\$50,186	\$24,237,910	362	\$66,956	\$44,329	11	\$67,666	\$7,386,221	120	\$61,552	\$1,934,434	39	\$49,601	\$34,754,568	541	\$64,241
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$800,683	91	\$8,799	\$15,000	1	\$15,000	\$583,000	31	\$18,806	\$17,050	6	\$2,842	\$1,415,733	129	\$10,975
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$9,325	1	\$9,325	\$10,400	2	\$5,200	\$13,000	1	\$13,000	\$32,725	4	\$8,181
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$230,727	4	\$57,682	\$2,335,970	59	\$39,593	\$96,1573	32	\$30,049	\$305,293	10	\$30,529	\$73,4854	171	\$42,777	\$1,148,416	276	\$40,393
Total Consumer Relief	\$1,410,343	27	\$52,235	\$58,798,091	1,193	\$49,286	\$6,429,194	148	\$43,440	\$9,239,570	190	\$48,629	\$10,868,655	266	\$40,860	\$86,745,853	1,824	\$47,558
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$9,996,048	142	\$70,395	\$690,647	13	\$53,127	\$2,387,458	53	\$45,046	\$1,657,843	47	\$35,273	\$14,731,996	255	\$57,773
1st Lien Modification Trials Started/In Process ¹⁶				\$8,759,207	128	\$68,431	\$694,081	13	\$53,391	\$2,084,986	49	\$42,551	\$1,151,606	31	\$37,149	\$12,689,880	221	\$57,420
TOTAL CONSUMER RELIEF - ALL SERVERS \$86,745,853																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on first or second mortgages and release of liens. The November 14, 2012 report included gross consumer relief in the form of deficiency waivers in the State of New Mexico. Since then it has been determined that some of those deficiency waivers are not creditable under the terms of Exhibits D and D-1 of the Consent Judgment. Accordingly, a total adjustment of \$3,287,017 has been made to the gross consumer relief provided in the form of deficiency waivers all of which relates to Bank of America.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal related with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payment to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.
- Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$416,774	11		\$176,914	366		\$120,502	59		\$162,998	12		\$151,806	458		\$163,276	906	
Refinances Completed	\$247,407	4	2.97%	\$216,466	59	2.33%	\$113,252	32	3.38%	\$149,580	10	2.60%	\$160,746	171	3.39%	\$168,002	276	3.06%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information New York, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$2,775,942	28	\$99,141	\$154,526,400	937	\$164,916	\$79,46,995	102	\$77,912	\$86,593,506	763	\$113,491	\$19,786,870	194	\$101,994	\$271,629,713	2,024	\$134,204
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$10,869,042	130	\$83,608	\$17,429,837	249	\$69,999	\$17,056,815	259	\$65,856	\$2,780,115	89	\$31,237	\$48,135,809	727	\$66,212
Completed 2nd Lien Modification Forgiveness ³	\$149,800	6	\$24,967	\$11,428,898	120	\$95,241	\$10,602,918	259	\$40,938	\$238,279	20	\$11,914	\$251,205	8	\$31,401	\$22,671,100	413	\$54,894
Completed 2nd Lien Extinguishments ⁴	\$5,268,970	72	\$73,180	\$531,308,330	6,544	\$81,190	\$190,468,426	1,867	\$101,911				\$16,740,086	199	\$84,121	\$743,585,812	8,682	\$85,647
Short Sales Completed/ Deficiency Forgiveness ⁵	\$7280,141	41	\$177,564	\$133,287,710	1047	\$127,304	\$8,882,735	64	\$138,793	\$128,943,949	821	\$157,057	\$19,862,616	164	\$121,114	\$298,257,151	2,137	\$199,568
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$572,739	6	\$95,456				\$602,264	5	\$120,453	\$1175,003	11	\$106,818
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,723,738	237	\$11,493	\$12,000	3	\$4,000	\$7,769,648	347	\$22,391	\$106,500	32	\$3,328	\$10,611,886	619	\$17,144
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$24,506	3	\$8,169	\$383,142	49	\$7,819	\$143,708	8	\$17,964	\$551,356	60	\$9,189
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$20,786,018	283	\$73,449										\$20,786,018	283	\$73,449
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,993,370	25	\$79,735	\$744,1974	114	\$65,280	\$8,114,890	205	\$39,585	\$9,894,540	149	\$66,406	\$20,351,117	350	\$58,146	\$47,795,891	843	\$56,697
Total Consumer Relief	\$17,468,223	172	\$101,559	\$872,372,110	9,412	\$92,687	\$243,855,046	2,758	\$88,417	\$251,039,879	2,409	\$104,209	\$80,784,898	1,051	\$76,865	\$1,465,520,156	15,802	\$92,743
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$19,141,146	10	\$191,415	\$303,244,172	1,807	\$167,816	\$9,360,910	118	\$79,330	\$157,384,107	1,328	\$118,512	\$32,496,431	277	\$117,316	\$504,399,766	3,540	\$142,486
1st Lien Modification Trials Started/In Process ¹⁶	\$215,916	11	\$192,356	\$264,164,694	1,573	\$167,937	\$10,377,501	133	\$78,026	\$146,607,618	1,261	\$116,263	\$24,764,964	224	\$110,558	\$448,030,693	3,202	\$139,922
TOTAL CONSUMER RELIEF - ALL SERVERS \$1,465,520,156																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of short sale.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$377,038	36		\$311,323	540		\$252,441	417		\$392,305	285		\$282,392	941		\$299,456	2,219	
Refinances Completed	\$376,196	25	2.70%	\$328,695	114	2.53%	\$244,789	205	2.06%	\$388,046	149	2.18%	\$238,940	350	3.10%	\$282,925	843	2.55%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
North Carolina, Program to Date

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$114,7986	20	\$57,399	\$16,729,808	268	\$62,425	\$4,264,098	108	\$39,482	\$5,080,286	120	\$42,336	\$2,403,149	56	\$42,913	\$29,625,327	572	\$51,793
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,585,586	68	\$23,317	\$2,443,048	94	\$25,990	\$186,333	9	\$20,704	\$113,455	2	\$56,728	\$4,328,422	173	\$25,020
Completed 2nd Lien Modification Forgiveness ³	\$187,200	9	\$20,800	\$1,308,289	25	\$52,332	\$598,323	39	\$15,342				\$22,724	7	\$3,246	\$2,116,536	80	\$26,457
Completed 2nd Lien Extinguishments ⁴	\$1,032,925	26	\$39,728	\$16,402,993	2,661	\$43,744	\$10,806,884	256	\$42,214				\$2,383,574	50	\$47,671	\$130,626,376	2,993	\$43,644
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,928,611	27	\$71,430	\$81,719,370	1,148	\$71,184	\$2,860,192	38	\$75,268	\$32,825,989	429	\$76,517	\$15,403,957	197	\$78,193	\$134,738,119	1,839	\$73,267
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$79,994	3	\$26,665				\$115,165	1	\$115,165	\$195,159	4	\$48,790
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,638,270	370	\$7,131				\$1,200,493	87	\$13,799	\$38,168	13	\$2,936	\$3,876,931	470	\$8,249
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$117,857	4	\$29,464	\$246,190	22	\$11,190	\$17,628	4	\$4,407	\$381,675	30	\$12,723
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,240,318	19	\$65,385	\$9,619,377	283	\$33,991	\$6,157,563	175	\$35,186	\$118,2739	27	\$43,805	\$25,752,85	900	\$27,973	\$43,377,282	1,404	\$30,895
Total Consumer Relief	\$5,539,040	101	\$54,842	\$230,003,693	4,823	\$47,689	\$27,327,959	717	\$38,114	\$40,895,830	696	\$58,758	\$46,453,312	1,245	\$37,312	\$350,219,835	7,582	\$46,191
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$452,289	7	\$64,613	\$37,762,011	578	\$65,332	\$4,769,016	129	\$36,969	\$16,441,355	336	\$48,933	\$6,003,067	124	\$48,412	\$65,427,738	1,174	\$55,731
1st Lien Modification Trials Started/In Process ¹⁶	\$307,164	6	\$51,194	\$32,911,653	490	\$67,167	\$5,093,827	139	\$36,646	\$14,345,954	322	\$44,553	\$2,701,002	61	\$44,279	\$55,359,600	1,018	\$54,381
TOTAL CONSUMER RELIEF - ALL SERVERS \$350,219,835																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens. The November 14, 2012 report included gross consumer relief in the form of deficiency waivers in the State of North Carolina. Since then it has been determined that some of those deficiency waivers are not creditable under the terms of Exhibits D and D-1 of the Consent Judgment. Accordingly, a total adjustment of \$26,976,513 has been made to the gross consumer relief provided in the form of deficiency waivers. Of the total adjustment, \$17,319,395 and \$9,657,118 relate to Bank of America and Ally, respectively.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- REO Properties Donated represents properties owned by Servicer/investor that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.a.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$241,276	36		\$171,860	1,763		\$130,170	259		\$187,951	28		\$163,905	1,985		\$166,053	4,071	
Refinances Completed	\$272,200	19	3.06%	\$185,044	283	2.34%	\$133,006	175	3.37%	\$190,453	27	2.93%	\$153,594	900	2.32%	\$159,681	1,404	2.46%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information North Dakota, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$27,387	1	\$27,387	\$57,545	1	\$57,545	\$6,680	1	\$6,680				\$91,612	3	\$30,537
Completed Forgiveness of pre 3/1/2012 Forbearance ²																		
Completed 2nd Lien Modification Forgiveness ³																		
Completed 2nd Lien Extinguishments ⁴	\$16,786	1	\$16,786	\$333,209	10	\$33,321	\$15,973	1	\$15,973				\$29,362	1	\$29,362	\$395,330	13	\$30,410
Short Sales Completed/ Deficiency Forgiven ⁵	\$54,157	2	\$27,079	\$547,825	14	\$39,130				\$209,160	6	\$34,860	\$56,388	3	\$18,796	\$867,530	25	\$34,701
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$22,738	4	\$5,684				\$32,000	2	\$16,000				\$54,738	6	\$9,123
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴																\$594,618	10	\$59,462
Total Consumer Relief	\$70,943	3	\$23,648	\$931,159	29	\$32,109	\$73,518	2	\$36,759	\$247,840	9	\$27,538	\$680,368	14	\$48,598	\$2,003,828	57	\$35,155
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$27,387	1	\$27,387	\$56,545	1	\$56,545	\$6,680	1	\$6,680				\$90,612	3	\$30,204
1st Lien Modification Trials Started/In Process ¹⁶				\$27,387	1	\$27,387				\$6,680	1	\$6,680				\$34,067	2	\$17,034
TOTAL CONSUMER RELIEF - ALL SERVERS \$2003828																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties, prevent blight.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$23,014	1											\$129,483	29		\$125,934	30	
Refinances Completed													\$151,495	10	5.00%	\$151,495	10	5.00%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Ohio, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,343,633	27	\$49,764	\$19,950,813	242	\$79,309	\$5,111,498	129	\$39,624	\$9,962,543	188	\$52,992	\$2,671,991	57	\$46,877	\$38,040,478	643	\$59,161
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$36,406	1	\$36,406	\$304,856	16	\$19,053	\$3,526,049	148	\$23,825	\$867,218	38	\$22,822	\$4,706	1	\$4,706	\$4,739,235	204	\$23,232
Completed 2nd Lien Modification Forgiveness ³	\$118,000	6	\$19,667	\$499,772	10	\$49,977	\$656,927	37	\$17,755	\$42,688	4	\$10,672				\$1,317,387	57	\$23,172
Completed 2nd Lien Modification Forgiveness ⁴	\$171,720	44	\$3,897	\$35,471,588	1,151	\$30,818	\$9,101,580	251	\$36,261				\$575,389	19	\$30,284	\$46,863,277	1,465	\$31,989
Short Sales Completed/ Deficiency Forgiveness ⁵	\$2,871,266	53	\$54,175	\$581,608,223	948	\$61,351	\$35,007,779	55	\$63,651	\$35,156,979	631	\$55,716	\$2,901,975	59	\$49,186	\$102,591,822	1,746	\$58,758
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$107,469	5	\$21,494				\$32,654	3	\$10,885	\$140,123	8	\$17,515
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,886,509	308	\$6,125			\$5,000	\$2,348,836	195	\$12,045	\$18,000	6	\$3,000	\$4,258,345	510	\$8,350
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$5,500	2	\$2,750	\$180,776	23	\$7,860	\$36,200	1	\$36,200	\$222,476	26	\$8,557
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																\$8,454,319	246	\$34,367
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹				\$8,454,319	246	\$34,367												
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$543,501	21	\$25,881	\$1,424,329	64	\$22,255	\$31,579,582	1,291	\$24,461	\$10,143,160	397	\$25,550	\$28,507,668	755	\$37,759	\$72,198,239	2,528	\$28,559
Total Consumer Relief	\$6,627,526	152	\$43,602	\$125,153,009	2,985	\$41,927	\$53,594,384	1,919	\$27,928	\$59,181,700	1,492	\$39,666	\$35,525,454	917	\$38,741	\$280,082,073	7,465	\$37,519
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$519,828	6	\$86,638	\$40,413,604	537	\$75,258	\$7,225,269	174	\$41,525	\$24,588,685	531	\$46,306	\$5,367,800	110	\$48,798	\$78,115,186	1,358	\$57,522
1st Lien Modification Trials Started/In Process ¹⁶	\$519,828	6	\$86,638	\$321,48,878	426	\$75,467	\$7,935,004	190	\$41,763	\$23,213,111	523	\$44,385	\$3,498,961	75	\$46,653	\$67,315,782	1,220	\$55,177
TOTAL CONSUMER RELIEF - ALL SERVERS \$280,082,073																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishment represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$129,613	39		\$172,715	322		\$110,625	2,116		\$106,717	465		\$122,921	1,810		\$119,289	4,752	
	\$105,334	21	3.13%	\$181,734	64	1.56%	\$14,985	1,291	2.71%	\$106,712	397	3.05%	\$130,000	755	3.70%	\$119,780	2,528	3.04%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information
Oregon, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$626,200	8	\$78,275	\$12,914,386	127	\$101,688	\$1,538,423	27	\$56,979	\$11,022,253	114	\$96,686	\$4,869,672	74	\$65,806	\$30,970,934	350	\$88,488
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,818,257	32	\$56,821	\$2,116,139	45	\$47,025	\$969,043	16	\$60,565	\$658,963	28	\$23,534	\$5,562,402	121	\$45,970
Completed 2nd Lien Modification Forgiveness ³	\$9,400	1	\$9,400	\$1,222,045	22	\$55,547	\$1,471,577	45	\$32,702	\$9,525	3	\$31,75	\$48,387	4	\$12,097	\$2,760,934	75	\$36,812
Completed 2nd Lien Extinguishments ⁴	\$1,560,524	24	\$65,022	\$90,725,586	1,512	\$60,004	\$18,804,520	273	\$68,881				\$4,088,520	44	\$92,921	\$115,179,150	1,853	\$62,158
Short Sales Completed/ Deficiency Forgiven ⁵				\$114,566,171	1,328	\$86,270	\$3,740,257	68	\$55,004	\$53,988,391	604	\$89,385	\$22,485,452	280	\$80,305	\$194,780,271	2,280	\$85,430
Deeds in Lieu Completed/ Deficiency Forgiven ⁶													\$341,016	5	\$68,203	\$341,016	5	\$68,203
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,974,944	334	\$5,913	\$6,000	2	\$3,000	\$1,746,020	120	\$14,550	\$176,792	56	\$3,157	\$3,903,756	512	\$7,625
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$11,500	2	\$5,750	\$172,280	25	\$6,891	\$35,662	8	\$4,458	\$219,442	35	\$6,270
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²													\$450	1	\$450	\$450	1	\$450
REO Properties Donated ¹³										\$160,920	1	\$160,920				\$160,920	1	\$160,920
Refinances Completed - Estimated Consumer Relief ¹⁴	\$279,000	7	\$39,857	\$6,520,486	161	\$40,500	\$4,724,398	135	\$34,996	\$6,443,294	122	\$52,814	\$12,835,805	232	\$55,327	\$30,802,983	657	\$46,884
Total Consumer Relief	\$2,475,124	40	\$61,878	\$229,741,875	3,516	\$65,342	\$32,412,814	597	\$54,293	\$74,511,726	1,005	\$74,141	\$45,540,719	732	\$62,214	\$384,682,258	5,890	\$65,311
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$45,343	1	\$45,343	\$27,873,151	274	\$101,727	\$1,664,313	26	\$64,012	\$22,792,760	223	\$102,210	\$9,250,211	116	\$79,743	\$61,625,778	640	\$96,290
1st Lien Modification Trials Started/In Process ¹⁶	\$45,343	1	\$45,343	\$21,909,353	220	\$99,588	\$1,863,950	30	\$62,132	\$20,955,480	212	\$98,847	\$6,995,610	87	\$80,409	\$51,769,736	550	\$94,127
TOTAL CONSUMER RELIEF - ALL SERVERS \$384,682,258																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lieu Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages on first or second lien mortgages and release of liens.
- REO Properties Donated and reported as properties that are donated to demolish properties.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$284,676	22		\$260,028	667		\$200,550	246		\$340,263	153		\$248,485	622		\$254,769	1,710	
Refinances Completed	\$263,075	7	1.93%	\$254,149	161	2.03%	\$196,389	135	2.27%	\$348,595	122	1.93%	\$247,298	232	2.85%	\$257,494	657	2.32%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Pennsylvania, Program to Date

ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹	\$937,843	20	\$46,892	\$21,097,781	243	\$86,822	\$4,026,729	100	\$40,267		\$54,318	\$4,957,691	92	\$53,888	\$44,110,693	696	\$63,377
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$67,000	1	\$67,000	\$1,289,938	29	\$44,481	\$3,256,872	102	\$31,930	\$594,366	\$31,282	\$276,550	17	\$16,268	\$5,484,726	168	\$32,647
Completed 2nd Lien Modification Forgiveness ³	\$262,100	9	\$29,122	\$637,203	15	\$42,480	\$1,502,288	78	\$19,260	\$11,855	\$11,855	\$42,629	8	\$5,329	\$2,456,075	111	\$22,127
Completed 2nd Lien Extinguishments ⁴	\$3,228,384	56	\$57,650	\$88,654,567	2,043	\$43,394	\$18,451,350	337	\$54,752			\$2,554,727	52	\$49,129	\$12,889,028	2,488	\$45,373
Short Sales Completed/ Deficiency Forgiveness ⁵	\$119,3739	22	\$54,261	\$47,405,589	698	\$67,916	\$2,518,487	42	\$59,964	\$26,169,935	\$62,458	\$13,662,096	202	\$67,634	\$90,949,846	1,383	\$65,763
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$32,764	2	\$16,382			\$76,334	3	\$25,445	\$109,098	5	\$21,820
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,513,249	186	\$8,136	\$26,507	3	\$8,836	\$1,648,856	\$13,297	\$70,000	21	\$3,333	\$3,258,612	334	\$9,756
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,500	1	\$8,500	\$95,864	\$5,639	\$37,540	5	\$7,508	\$141,904	23	\$6,170
Forbearance for Unemployed Borrowers ⁹																	
Deficiency Waivers ¹⁰	\$7,262,126	158	\$45,963	\$12,620,059	278	\$45,396								\$19,882,185	436	\$45,601	
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³										\$227,500	\$75,833	\$236,366	7	\$33,767	\$463,866	10	\$46,387
Refinances Completed - Estimated Consumer Relief ¹⁴	\$778,880	15	\$51,925	\$3,147,099	84	\$37,465	\$12,755,851	418	\$30,516	\$1,798,251	\$43,860	\$35,414,769	897	\$39,481	\$53,894,850	1,455	\$37,041
Total Consumer Relief	\$13,730,073	281	\$48,861	\$176,365,485	3,576	\$49,319	\$42,579,348	1,083	\$39,316	\$43,637,276	\$50,448	\$57,328,702	1,304	\$43,964	\$333,640,884	7,109	\$46,932
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵	\$377,210	4	\$94,303	\$46,289,367	579	\$79,947	\$5,303,593	118	\$44,946	\$301,82,423	\$59,181	\$12,284,695	214	\$57,405	\$94,437,288	1,425	\$66,272
1st Lien Modification Trials Started/In Process ¹⁶	\$377,210	4	\$94,303	\$38,622,355	483	\$79,963	\$5,462,634	128	\$42,677	\$28,126,462	\$58,597	\$7,259,069	121	\$59,992	\$79,847,730	1,216	\$65,664
TOTAL CONSUMER RELIEF - ALL SERVERS \$333,640,884																	

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI		CHASE			WELLS			TOTALS - ALL SERVERS			
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$197,723	28		\$209,994	464		\$135,754	713		\$141,519	44		\$154,294	2,322		\$158,013	3,571	
Refinances Completed	\$194,550	15	3.40%	\$227,270	84	2.10%	\$138,343	418	2.81%	\$144,747	41	3.86%	\$162,241	897	3.10%	\$158,970	1,455	2.15%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Rhode Island, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$585,072	5	\$117,014	\$24,486,977	182	\$134,544	\$116,055	10	\$11,606	\$3,910,091	42	\$93,097	\$742,538	11	\$67,503	\$30,840,733	250	\$123,363
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$6,702,818	108	\$62,063	\$1,215,376	22	\$55,244	\$3,237,855	53	\$61,092	\$335,324	9	\$37,258	\$11,491,373	192	\$59,851
Completed 2nd Lien Modification Forgiveness ³				\$314,718	7	\$44,960	\$220,381	15	\$14,692							\$535,099	22	\$24,323
Completed 2nd Lien Extinguishments ⁴	\$437,790	6	\$72,965	\$20,923,919	423	\$49,466	\$3,538,254	68	\$52,033				\$64,273	1	\$64,273	\$24,964,236	498	\$50,129
Short Sales Completed/ Deficiency Forgiveness ⁵	\$310,330	5	\$62,066	\$29,280,909	269	\$108,851	\$1,855,642	24	\$48,152	\$14,917,056	128	\$116,540	\$1,370,003	13	\$105,385	\$47,033,940	439	\$107,139
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$343,699	60	\$5,728				\$662,916	39	\$16,998	\$6,000	2	\$3,000	\$1,012,615	101	\$10,026
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$34,700	7	\$4,957	\$3,719	1	\$3,719	\$38,419	8	\$4,802
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$2,866,195	25	\$114,648	\$51,76,585	127	\$40,761										\$8,042,780	152	\$52,913
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$115,000	1	\$115,000	\$140,585	1	\$140,585	\$255,585	2	\$127,793
Refinances Completed - Estimated Consumer Relief ¹⁴	\$202,508	2	\$101,254	\$3,031,606	78	\$38,867	\$841,407	22	\$38,246	\$1,269,458	29	\$43,774	\$2,359,598	37	\$63,773	\$7704,577	168	\$45,861
Total Consumer Relief	\$4,401,895	43	\$102,370	\$90,261,231	1,254	\$71,979	\$8,087,115	161	\$50,231	\$24,147,076	299	\$80,759	\$5,022,040	75	\$66,961	\$131,919,357	1,832	\$72,008
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$365,969	3	\$121,990	\$40,640,752	308	\$131,950	\$1,550,223	17	\$91,190	\$91,374,01	88	\$103,834	\$1,934,020	24	\$80,584	\$53,628,365	440	\$121,883
1st Lien Modification Trials Started/In Process ¹⁶	\$121,187	1	\$121,187	\$37,193,236	276	\$134,758	\$1,549,883	17	\$91,170	\$8,933,789	85	\$105,103	\$1,011,063	14	\$72,219	\$48,809,168	393	\$124,196
TOTAL CONSUMER RELIEF - ALL SERVERS \$131,919,357																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$384,039	4		\$230,716	342		\$218,780	37		\$276,520	31		\$245,935	107		\$236,896	521	
	\$546,550	2	2.36%	\$223,026	78	2.22%	\$226,608	22	2.15%	\$280,219	29	1.99%	\$246,180	37	3.30%	\$242,319	168	2.41%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information South Carolina, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$580,670	16	\$36,292	\$8,197,166	89	\$92,103	\$2,499,301	59	\$42,361	\$4,589,746	78	\$58,843	\$1,564,600	40	\$39,115	\$17,431,483	282	\$61,814
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$946,780	28	\$33,814	\$1,302,741	48	\$27,140	\$287,854	9	\$31,984	\$248,982	6	\$41,497	\$2,786,357	91	\$30,619
Completed 2nd Lien Modification Forgiveness ³	\$114,600	3	\$38,200	\$717,888	12	\$59,824	\$307,147	23	\$13,354							\$1,139,635	38	\$29,950
Completed 2nd Lien Extinguishments ⁴	\$1,016,921	25	\$40,677	\$7,682,391	1,512	\$47,409	\$6,431,556	146	\$44,052							\$79,908,038	1,700	\$47,005
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,680,525	23	\$73,066	\$701,467,43	872	\$80,444	\$3,063,200	31	\$98,813	\$24,457,541	304	\$80,452	\$14,102,194	166	\$84,953	\$113,450,203	1,396	\$81,268
Deeds in Lien Completed/ Deficiency Forgiveness ⁶													\$548,323	5	\$109,665	\$548,323	5	\$109,665
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,550,514	225	\$6,891				\$986,979	54	\$18,277	\$54,000	18	\$3,000	\$2,591,493	297	\$8,726
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$74,703	3	\$24,901	\$155,400	11	\$14,127	\$25,080	3	\$8,360	\$255,183	17	\$15,011
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$8,381,661	146	\$57,409	\$18,985,139	345	\$55,029										\$27,366,800	491	\$55,737
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,625,387	26	\$62,515	\$6,055,575	191	\$31,705	\$38,40,272	121	\$31,738	\$21,08,113	56	\$37,645	\$18,665,256	581	\$32,126	\$32,294,603	975	\$33,123
Total Consumer Relief	\$13,399,763	239	\$56,066	\$178,282,196	3,274	\$54,454	\$17,518,920	431	\$40,647	\$32,585,633	512	\$63,644	\$36,023,639	837	\$43,039	\$277,810,151	5,293	\$52,486
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$438,793	4	\$109,698	\$22,508,225	273	\$82,448				\$121,99,001	180	\$67,772	\$4,682,728	89	\$52,615	\$43,615,722	633	\$68,903
1st Lien Modification Trials Started/In Process ¹⁶	\$261,880	3	\$87,293	\$18,218,934	225	\$80,973				\$11,796,335	174	\$67,795	\$2,852,063	53	\$53,813	\$37,131,147	551	\$67,389
TOTAL CONSUMER RELIEF - ALL SERVERS \$277,810,151																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$337,045	42		\$181,196	1,146		\$120,521	195		\$243,201	62		\$162,047	1,462		\$171,070	2,907	
Refinances Completed	\$284,417	26	2.80%	\$175,600	191	2.30%	\$121,778	121	3.32%	\$220,992	56	2.17%	\$148,818	581	2.75%	\$158,470	975	2.66%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information South Dakota, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$337,627	2	\$168,813				\$36,842	1	\$36,842	\$109,502	3	\$36,501	\$483,971	6	\$80,662
Completed Forgiveness of pre 3/1/2012 Forbearance ²													\$4,768	1	\$4,768		1	\$4,768
Completed 2nd Lien Modification Forgiveness ³							\$13,670	1	\$13,670							\$13,670	1	\$13,670
Completed 2nd Lien Extinguishments ⁴				\$620,613	21	\$29,553	\$35,867	1	\$35,867				\$12,120	1	\$12,120	\$668,600	23	\$29,070
Short Sales Completed/ Deficiency Forgiveness ⁵	\$72,171	2	\$36,085	\$984,998	23	\$42,826				\$332,651	8	\$41,581	\$656,845	13	\$50,527	\$2,046,665	46	\$44,493
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$99,916	9	\$11,102	\$3,100	1	\$3,100				\$3,000	1	\$3,000	\$106,016	11	\$9,638
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$4,754	1	\$4,754				\$4,754	1	\$4,754
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$10,497	1	\$10,497	\$7,097	1	\$7,097							\$131,914	3	\$43,971	\$131,914	3	\$43,971
Total Consumer Relief	\$82,668	3	\$27,556	\$2,050,251	56	\$36,612	\$52,637	3	\$17,546	\$374,247	10	\$37,425	\$2,561,567	51	\$50,227	\$5121,369	123	\$41,637
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$510,658	4	\$127,665				\$349,470	7	\$49,924	\$200,011	4	\$50,003	\$1,060,139	15	\$70,676
1st Lien Modification Trials Started/In Process ¹⁶				\$372,497	3	\$124,166				\$266,089	5	\$53,218	\$203,824	4	\$50,956	\$842,410	12	\$70,201
TOTAL CONSUMER RELIEF - ALL SERVERS \$5,121,369																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties, prevent blight.
- REO Properties Donated and reported as properties donated by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$30,247	2		\$296,656	2								\$136,680	63		\$138,278	67	
Refinances Completed	\$22,858	1	5.85%	\$180,808	1	0.50%				\$149,154	29	4.84%		29	4.84%	\$146,101	31	4.67%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Tennessee, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$576,134	10	\$57,613	\$10,385,191	150	\$69,235	\$2,387,771	61	\$39,144	\$4,433,676	116	\$38,221	\$1,921,793	50	\$38,436	\$19,704,565	387	\$50,916
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$9,572	1	\$9,572	\$679,444	23	\$29,541	\$1,070,247	60	\$17,837	\$437,068	15	\$29,138				\$2,196,331	99	\$22,185
Completed 2nd Lien Modification Forgiveness ³	\$8,200	1	\$8,200	\$504,915	10	\$50,492	\$414,253	29	\$14,285							\$927,368	40	\$23,184
Completed 2nd Lien Extinguishments ⁴	\$466,013	13	\$35,847	\$35,950,106	974	\$36,910	\$2,798,860	77	\$36,349							\$39,336,228	1,067	\$36,866
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,689,148	38	\$44,451	\$33,742,638	619	\$54,512	\$1,087,901	23	\$47,300	\$14,620,658	276	\$52,973	\$1,806,982	29	\$62,310	\$52,947,327	985	\$53,754
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$37,668	1	\$37,668				\$140,042	1	\$140,042	\$177,710	2	\$88,855
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$984,720	173	\$5,692			\$9,529	\$683,905	67	\$10,208	\$3,000	1	\$3,000	\$1,681,154	242	\$6,947
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$4,378	2	\$2,189	\$49,877	6	\$8,313				\$54,255	8	\$6,782
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$14,852,583	361	\$41,143										\$14,852,583	361	\$41,143
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$446,835	5	\$89,367	\$2,310,414	69	\$33,484	\$9,061,242	337	\$26,888	\$1,603,162	64	\$25,049	\$14,789,928	334	\$44,281	\$28,215,582	809	\$34,872
Total Consumer Relief	\$3,195,902	68	\$46,999	\$99,410,011	2,379	\$41,786	\$16,871,849	591	\$28,548	\$22,581,996	553	\$40,835	\$19,085,014	424	\$45,012	\$161,144,773	4,015	\$40,136
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$201,276	4	\$50,319	\$22,417,298	338	\$66,323	\$3,337,786	90	\$37,087	\$9,868,877	250	\$39,476	\$4,609,657	98	\$47,037	\$40,434,894	780	\$51,840
1st Lien Modification Trials Started/In Process ¹⁶	\$242,485	5	\$48,497	\$18,298,766	274	\$66,784	\$3,629,131	97	\$37,414	\$9,908,994	254	\$39,012	\$2,837,246	60	\$47,287	\$34,916,622	690	\$50,604
TOTAL CONSUMER RELIEF - ALL SERVERS \$161,144,773																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$261,214	10	3.90%	\$164,403	449	2.27%	\$114,699	578	2.94%	\$98,166	69	3.20%	\$143,087	778	4.00%	\$138,440	1,884	3.35%
Refinances Completed	\$291,906	5	3.90%	\$187,908	69	2.27%	\$116,504	337	2.94%	\$99,719	64	3.20%	\$141,023	334	4.00%	\$132,473	809	3.35%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Texas, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$474,100	4	\$118,525	\$28,131,806	498	\$56,490	\$2,423,306	78	\$31,068	\$8,993,778	242	\$37,164	\$90,788	23	\$39,165	\$40,923,778	845	\$48,431
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$3,798,423	133	\$28,560	\$1,376,748	64	\$21,512	\$585,780	26	\$22,530	\$92,893	9	\$10,321	\$5,853,844	232	\$25,232
Completed 2nd Lien Modification Forgiveness ³				\$359,826	14	\$25,702	\$497,675	43	\$11,574	\$6,208	1	\$6,208	\$10,362	2	\$5,181	\$874,071	60	\$14,568
Completed 2nd Lien Extinguishments ⁴	\$573,308	19	\$30,174	\$57,029,179	1,956	\$29,156	\$7,802,710	233	\$33,488				\$1,057,235	17	\$62,190	\$66,462,432	2,225	\$29,871
Short Sales Completed/ Deficiency Forgiven ⁵				\$65,913,362	1,624	\$40,587	\$2,606,096	67	\$38,897	\$43,128,373	1,008	\$42,786	\$2,878,694	73	\$39,434	\$114,526,525	2,772	\$41,315
Deeds in Lien Completed/ Deficiency Forgiven ⁶													\$11,219	1	\$11,219	\$11,219	1	\$11,219
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$3,575,122	600	\$5,959	\$9,489	3	\$3,163	\$1,726,075	168	\$10,274	\$73,662	24	\$3,069	\$5,384,348	795	\$6,773
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$7,300	1	\$7,300	\$67,236	14	\$4,803	\$5,258	1	\$5,258	\$79,794	16	\$4,987
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$553,123	10	\$55,312	\$59,919,761	238	\$24,873	\$6,616,422	292	\$22,659	\$1,685,417	22	\$76,610	\$312,390	6	\$52,065	\$1,997,807	28	\$71,350
Total Consumer Relief	\$1,600,532	33	\$48,501	\$164,727,479	5,063	\$32,536	\$21,339,746	781	\$27,324	\$56,302,459	1,484	\$37,940	\$8,074,899	238	\$33,928	\$252,045,114	7,599	\$33,168
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$73,219	1	\$73,219	\$62,224,782	1036	\$60,063	\$3,456,535	110	\$31,423	\$19,243,247	499	\$38,564	\$1,607,412	38	\$42,300	\$86,605,195	1,684	\$51,428
1st Lien Modification Trials Started/In Process ¹⁶	\$126,568	2	\$63,284	\$50,960,257	868	\$58,710	\$4,045,118	125	\$32,361	\$18,691,444	499	\$37,458	\$1,506,827	36	\$41,856	\$75,330,214	1,530	\$49,235
TOTAL CONSUMER RELIEF - ALL SERVERS \$252,045,114																		

NOTES:

• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment on behalf of unemployed borrowers or traditional forbearance program unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens. The November 14, 2012 report included gross consumer relief in the form of deficiency waivers in the State of Texas. Since then it has been determined that some of those deficiency waivers are not creditable under the terms of Exhibits D and D-1 of the Consent Judgment. Accordingly, a total adjustment of \$19,768,954 has been made to the gross consumer relief provided in the form of deficiency waivers, all of which relates to Ally.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payment to demolish properties in present blight.
- REO Properties Donated and reported on by Servicer/investor that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offers/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*	\$306,595	17		\$131,046	2,829		\$108,809	612		\$187,364	4		\$134,726	826		\$129,330	4,288	
Refinances Completed	\$265,893	10	2.65%	\$144,024	238	2.20%	\$107,705	292	2.68%	\$188,405	3	2.47%	\$123,756	82	3.43%	\$126,560	625	2.57%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Utah, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$857,400	8	\$107,175	\$8,021,495	71	\$112,979	\$1,459,714	23	\$63,466	\$2,709,842	28	\$96,780	\$2,889,070	58	\$49,812	\$15,937,521	188	\$84,774
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$4,409	1	\$4,409	\$455,004	7	\$65,001	\$2,546,185	52	\$48,965	\$636,947	16	\$39,809	\$543,764	23	\$23,642	\$4,186,309	99	\$42,286
Completed 2nd Lien Modification Forgiveness ³	\$9,400	1	\$9,400	\$205,097	4	\$51,274	\$716,006	27	\$26,519	\$34,926	3	\$11,642	\$27,885	3	\$9,295	\$993,314	38	\$26,140
Completed 2nd Lien Extinguishments ⁴	\$620,671	10	\$62,067	\$36,815,738	634	\$58,069	\$8,490,007	130	\$65,308				\$13,280,040	22	\$60,365	\$47,254,456	796	\$59,365
Short Sales Completed/ Deficiency Forgiveness ⁵	\$1,500,832	23	\$65,254	\$98,914,861	1,279	\$77,338	\$4,511,098	62	\$72,760	\$26,387,320	338	\$78,069	\$12,654,767	158	\$80,093	\$143,968,878	1,860	\$77,403
Deeds in Lien Completed/ Deficiency Forgiveness ⁶							\$29,728	1	\$29,728							\$29,728	1	\$29,728
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,329,582	212	\$6,272	\$10,000	3	\$3,333	\$614,000	46	\$13,348	\$107,500	32	\$3,359	\$2,061,082	293	\$7,034
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,500	1	\$3,500	\$78,957	9	\$8,773	\$27,052	6	\$4,509	\$109,509	16	\$6,844
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$4,807,056	67	\$71,747	\$12,363,980	238	\$51,949										\$171,710,36	305	\$56,298
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																\$200,000	1	\$200,000
Refinances Completed - Estimated Consumer Relief ¹⁴	\$771,321	6	\$128,554	\$898,488	19	\$47,289	\$8,213,244	258	\$31,834	\$2,136,244	35	\$61,036	\$15,058,807	263	\$57,258	\$27,078,033	581	\$46,606
Total Consumer Relief	\$8,571,089	116	\$73,889	\$159,004,245	2,464	\$64,531	\$25,979,482	557	\$46,642	\$32,798,236	476	\$68,904	\$32,636,885	565	\$57,764	\$258,989,936	4,178	\$61,989
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$429,376	1	\$429,376	\$21,863,300	171	\$127,856	\$2,421,140	29	\$83,488	\$6,370,196	65	\$98,003	\$4,820,948	91	\$52,977	\$35,904,960	357	\$100,574
1st Lien Modification Trials Started/In Process ¹⁶	\$429,376	1	\$429,376	\$17,301,663	134	\$129,117	\$2,902,100	36	\$80,614	\$5,441,707	62	\$87,769	\$4,383,125	77	\$56,924	\$30,457,971	310	\$98,252
TOTAL CONSUMER RELIEF - ALL SERVERS \$258,989,936																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties owned by Servicer/vendors that are donated to non-profit organizations.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$460,285	16		\$357,195	83		\$173,756	465		\$311,685	43		\$202,995	673		\$209,239	1,280	
Refinances Completed	\$679,512	6	2.41%	\$338,430	19	1.78%	\$177,865	258	2.28%	\$309,770	35	2.51%	\$211,420	263	3.45%	\$211,432	581	2.81%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Vermont, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$19,300	1	\$19,300	\$399,508	6	\$66,585	\$135,108	3	\$45,036	\$292,906	7	\$41,844	\$103,289	1	\$103,289	\$950,111	18	\$52,784
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$31,855	2	\$15,928	\$7,700	1	\$7,700				\$39,555	3	\$13,185
Completed 2nd Lien Modification Forgiveness ³				\$99,222	1	\$99,222	\$27,572	1	\$27,572							\$126,794	2	\$63,397
Completed 2nd Lien Extinguishments ⁴	\$43,747	1	\$43,747	\$3,073,771	65	\$47,289	\$244,706	5	\$48,941				\$198,145	1	\$198,145	\$3,560,369	72	\$49,450
Short Sales Completed/ Deficiency Forgiveness ⁵	\$132,883	2	\$66,442	\$978,790	15	\$65,253				\$650,122	12	\$54,177	\$396,093	3	\$132,031	\$2,157,888	32	\$67,434
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$37,995	3	\$12,665				\$91,186	6	\$15,198				\$129,181	9	\$14,353
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸									\$8,000	\$8,000	1	\$8,000				\$8,000	1	\$8,000
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$32,533	1	\$32,533										\$32,533	1	\$32,533
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$116,134	1	\$116,134										\$87,605	2	\$43,803	\$203,739	3	\$67,913
Total Consumer Relief	\$312,063	5	\$62,413	\$4,621,819	91	\$50,789	\$439,241	11	\$39,931	\$1,049,914	27	\$38,886	\$785,132	7	\$112,162	\$7,208,170	141	\$51,122
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$1,421,721	13	\$109,363	\$164,143	3	\$54,714	\$746,390	16	\$46,649	\$120,043	2	\$60,022	\$2,452,297	34	\$72,126
1st Lien Modification Trials Started/In Process ¹⁶				\$1,056,670	12	\$88,056	\$164,143	3	\$54,714	\$512,127	14	\$36,580	\$16,754	1	\$16,754	\$1,749,694	30	\$58,323
TOTAL CONSUMER RELIEF - ALL SERVERS \$7,208,170																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of light.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$621,600	1	2.38%	\$243,931	10		\$170,996	2					\$246,013	14		\$253,596	27	
Refinances Completed	\$621,600	1	2.38%							\$254,793	2	2.19%	\$377,062	3	2.29%			

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Virginia, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$7,011,255	58	\$120,884	\$375,899,674	348	\$108,016	\$3,756,774	72	\$52,177	\$15,319,096	181	\$84,636	\$8,090,149	122	\$66,313	\$71,766,948	781	\$91,891
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$9,600	1	\$9,600	\$77,766,616	130	\$59,820	\$5,008,100	122	\$41,050	\$4,212,354	68	\$61,946	\$2,868,751	98	\$29,273	\$19,875,421	419	\$47,435
Completed 2nd Lien Modification Forgiveness ³	\$238,500	8	\$29,813	\$4,030,459	50	\$80,609	\$2,612,262	96	\$27,211	\$25,090	3	\$8,363	\$133,077	8	\$16,635	\$7,039,388	165	\$42,663
Completed 2nd Lien Extinguishments ⁴	\$1,920,730	35	\$54,878	\$216,425,096	3,114	\$69,501	\$23,074,434	312	\$73,957				\$1,744,507	25	\$69,780	\$243,164,767	3,486	\$69,755
Short Sales Completed/ Deficiency Forgiveness ⁵	\$9,532,875	106	\$89,933	\$167,717,378	1,693	\$99,065	\$11,441,550	152	\$73,319	\$76,594,016	715	\$107,124	\$25,048,834	334	\$74,997	\$290,037,653	3,000	\$96,679
Deeds in Lien Completed/ Deficiency Forgiven ⁶													\$31,536	1	\$31,536	\$31,536	1	\$31,536
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,857,693	385	\$7,423	\$3,000	1	\$3,000	\$2,172,631	125	\$17,381	\$101,220	34	\$2,977	\$5,134,544	545	\$9,421
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$75,109	13	\$5,778	\$370,217	30	\$12,341	\$30,984	6	\$5,164	\$476,310	49	\$9,721
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$12,709,592	167	\$76,105	\$86,054,906	1,316	\$65,391										\$98,764,498	1,483	\$66,598
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$3,447,014	46	\$74,935	\$21,622,853	457	\$47,7315	\$10,859,014	272	\$39,923	\$5,513,366	99	\$55,691	\$32,056,301	706	\$45,406	\$73,498,548	1,580	\$46,518
Total Consumer Relief	\$34,869,565	421	\$82,826	\$544,074,675	7,493	\$72,611	\$56,533,243	1,040	\$54,359	\$104,206,770	1,221	\$85,345	\$70,252,501	1,336	\$52,584	\$809,936,754	11,511	\$70,362
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$1,185,270	9	\$131,697	\$80,351,559	689	\$116,621	\$6,101,400	113	\$53,995	\$31,169,308	387	\$80,541	\$13,635,125	210	\$64,929	\$132,442,662	1,408	\$94,064
1st Lien Modification Trials Started/In Process ¹⁶	\$1,057,040	8	\$132,130	\$69,057,813	591	\$116,849	\$6,174,640	113	\$54,643	\$28,391,041	363	\$78,212	\$10,272,459	154	\$66,704	\$114,952,993	1,229	\$93,534
TOTAL CONSUMER RELIEF - ALL SERVERS \$809,936,754																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$357,458	66		\$286,592	1,881		\$196,540	447		\$317,134	120		\$227,672	2,174		\$252,462	4,688	
Refinances Completed	\$388,044	46	2.46%	\$301,368	457	2.00%	\$201,814	272	2.52%	\$315,304	99	2.25%	\$233,326	706	2.59%	\$252,754	1,580	2.34%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Washington, Program to Date

	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit
CONSUMER RELIEF													
Completed 1st Lien Modification Forgiveness ¹	\$2,701,339	23	\$117,450	\$59,063,123	420	\$140,626	\$4,234,600	\$25,773,907	267	\$96,531	\$11,711,637	\$103,484,606	902
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$146,852	2	\$73,426	\$4,922,511	76	\$64,770	\$4,334,592	\$3,078,730	69	\$44,619	\$2,235,651	\$14,718,336	309
Completed 2nd Lien Modification Forgiveness ³	\$437,200	9	\$48,578	\$4,193,321	54	\$77,654	\$1,421,733	\$102,684	12	\$8,557	\$37,013	\$6,191,951	138
Completed 2nd Lien Extinguishments ⁴	\$3,033,556	45	\$67,412	\$303,352,421	4,572	\$66,350	\$23,469,503				\$6,351,448	\$336,206,928	5,058
Short Sales Completed/ Deficiency Forgiveness ⁵	\$7,850,383	78	\$100,646	\$282,897,380	2,834	\$99,823	\$8,789,071	\$138,690,307	1,296	\$107,014	\$33,592,533	\$471,819,674	4,736
Deeds in Lien Completed/ Deficiency Forgiveness ⁶												\$1086,979	16
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷					572	\$6,012	\$3,000	\$5,539,845	307	\$18,045	\$239,510	\$9,221,371	956
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$10,625	\$66,390,3	64	\$10,373	\$39,940	\$714,468	76
Forbearance for Unemployed Borrowers ⁹													
Deficiency Waivers ¹⁰													
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹													
Cash Costs Paid by Servicer for Demolition of Property ¹²													
REO Properties Donated ¹³								\$455,000	3	\$151,667		\$455,000	3
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,137,805	27	\$79,178	\$12,622,055	246	\$51,309	\$111,216,16	\$19,108,047	311	\$61,441	\$28,878,675	\$73,859,198	1,322
Total Consumer Relief	\$16,307,136	184	\$88,626	\$670,489,827	8,774	\$76,418	\$53,375,740	\$193,412,423	2,329	\$83,045	\$84,173,386	\$1,017,758,511	13,516
CONSUMER RELIEF - IN PROCESS													
1st Lien Modification Trials Offered/Approved ¹⁵	\$697,759	4	\$174,440	\$139,134,532	994	\$139,974	\$5,122,240	\$61,885,716	588	\$105,248	\$21,801,382	\$228,641,629	1,888
1st Lien Modification Trials Started/In Process ¹⁶	\$697,759	4	\$174,440	\$116,852,180	820	\$142,503	\$5,497,020	\$57,704,755	570	\$101,236	\$16,012,335	\$196,764,049	1,649
TOTAL CONSUMER RELIEF - ALL SERVERS	\$10,177,585.11												

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Payment Arrears on behalf of unemployed borrowers or traditional forbearance programs for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrears on behalf of unemployed borrowers or traditional forbearance programs for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties prior to light.
- REO Properties Donated and reported as properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	Average Rate Reduction	No. of Borrowers
Refinance Solicitations/Offer/Approvals*	\$405,346	50		\$302,677	1,277		\$221,785	\$402,753	386	\$299,994	1,317	\$302,661	3,528
Refinances Completed	\$431,041	27	2.34%	\$318,839	246	2.05%	\$225,910	\$409,782	311	\$269,228	457	\$305,622	1,322
													2.33%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information West Virginia, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$300,200	5	\$60,040	\$1,285,862	10	\$128,586	\$397,271	11	\$36,116	\$510,594	14	\$36,471	\$127,661	4	\$31,915	\$2,621,588	44	\$59,582
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$224,363	3	\$74,788	\$27,312	5	\$5,462	\$66,412	2	\$33,206				\$318,087	10	\$31,809
Completed 2nd Lien Modification Forgiveness ³				\$51,482	1	\$51,482	\$70,689	5	\$14,138							\$122,171	6	\$20,362
Completed 2nd Lien Extinguishments ⁴	\$141,173	5	\$28,235	\$2,794,444	73	\$38,280	\$664,876	9	\$73,875				\$49,929	1	\$49,929	\$3,650,422	88	\$41,482
Short Sales Completed/ Deficiency Forgiveness ⁵	\$204,373	2	\$102,187	\$3,390,113	46	\$73,698	\$140,555	4	\$35,139	\$1,487,633	25	\$59,505	\$910,291	16	\$56,893	\$6,132,965	93	\$65,946
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$56,610	10	\$5,661				\$79,500	7	\$11,357				\$136,110	17	\$8,006
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$1,349,321	21	\$64,253	\$2,250,947	35	\$64,313										\$3,600,268	56	\$64,290
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$115,107	3	\$38,369	\$2,433,189	8	\$303,999	\$949,860	40	\$23,747	\$214,482	4	\$53,620	\$3,878,314	99	\$39,175	\$5,400,951	154	\$35,071
Total Consumer Relief	\$2,110,173	36	\$58,616	\$10,297,010	186	\$55,360	\$2,250,563	74	\$30,413	\$2,358,621	52	\$45,358	\$5,169,687	121	\$42,725	\$22,186,054	469	\$47,305
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$2,482,645	22	\$112,848	\$717,015	11	\$65,183	\$1,180,268	27	\$43,714	\$399,910	12	\$33,326	\$4,779,838	72	\$66,387
1st Lien Modification Trials Started/In Process ¹⁶				\$2,188,599	20	\$109,430	\$718,261	11	\$65,296	\$1,166,100	28	\$41,646	\$76,421	4	\$19,105	\$4,149,381	63	\$65,863
TOTAL CONSUMER RELIEF - ALL SERVERS \$22,186,054																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties in lieu of short sale.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$113,423	5		\$220,317	26		\$103,074	66		\$191,334	4		\$118,058	256		\$123,491	357	
Refinances Completed	\$133,182	3	3.67%	\$215,135	8	1.80%	\$103,597	40	2.92%	\$191,334	4	3.57%	\$133,434	99	3.74%	\$131,427	154	3.40%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Wisconsin, Program to Date

ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS			
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$446,623	9	\$51,180	\$9,348,629	126	\$74,195	\$3,880,922	67	\$57,924	\$6,373,812	114	\$55,911	\$3,622,969	59	\$9,406	\$23,686,955	375	\$63,165
Completed Forgiveness of pre 3/1/2012 Forebearance ²				\$380,694	11	\$34,609	\$3,236,124	93	\$34,797	\$999,162	25	\$39,966	\$234,964	8	\$29,370	\$4,850,944	137	\$35,408
Completed 2nd Lien Modification Forgiveness ³	\$153,000	5	\$30,600	\$307,631	6	\$51,272	\$604,203	36	\$16,783	\$3,889	1	\$3,889	\$23,987	3	\$7996	\$1,092,710	51	\$21,426
Completed 2nd Lien Extinguishments ⁴	\$1,122,700	22	\$5,032	\$21,903,983	560	\$39,114	\$5,226,479	119	\$43,920				\$156,456	4	\$39,114	\$28,409,618	705	\$40,297
Short Sales Completed/ Deficiency Forgiven ⁵	\$1,682,402	24	\$70,100	\$28,623,761	414	\$69,140	\$1,766,091	28	\$63,075	\$12,655,825	209	\$60,554	\$2,877,474	43	\$66,918	\$47,605,553	718	\$66,303
Deeds in Lieu Completed/ Deficiency Forgives ⁶													\$166,996	2	\$83,498	\$166,996	2	\$83,498
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$584,934	97	\$6,030				\$994,320	74	\$13,437	\$18,000	6	\$3,000	\$1,597,254	177	\$9,024
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$600	1	\$600	\$68,557	12	\$5,713	\$177,700	3	\$5,900	\$86,857	16	\$5,429
Forebearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$6,642,572	193	\$34,417										\$6,642,572	193	\$34,417
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²										\$337,500	2	\$168,750	\$444,586	5	\$88,917	\$782,086	7	\$111,727
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$471,845	7	\$67,406	\$440,772	22	\$20,035	\$7,777,039	270	\$28,804	\$1,995,774	56	\$35,639	\$18,021,868	329	\$54,778	\$28,707,298	684	\$41,970
Total Consumer Relief	\$3,890,570	67	\$58,068	\$68,232,976	1,429	\$47,749	\$22,491,458	614	\$36,631	\$23,428,839	493	\$47,523	\$25,585,000	462	\$55,379	\$143,628,842	3,065	\$46,861
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$228,298	2	\$114,149	\$23,401,209	294	\$79,596	\$5,777,716	104	\$55,550	\$13,654,817	218	\$62,637	\$6,455,145	97	\$66,548	\$49,516,645	715	\$69,254
1st Lien Modification Trials Started./In Process ¹⁶	\$228,298	2	\$114,149	\$17145,465	222	\$77,232	\$6,166,859	112	\$55,061	\$11,468,735	192	\$59,733	\$4,570,207	73	\$62,606	\$39,579,564	601	\$65,856
TOTAL CONSUMER RELIEF - ALL SERVICERS \$143,628,842																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- ¹ Completed St. Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- ² Completed 2nd Lien Modification Forgiveness represents forgiveness of deferred principal from pre-settlement permanent modification of first liens mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness Line item.
- ³ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- ⁴ Completed 2nd Lien Extriquisments represents finalized second lien mortgage extinguishments forgiveness of the entire balance.
- ⁵ Short Sales Completed/Deficiency forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- ⁶ Deeds In Lieu Completed/Deficiency forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeded the residence to Servicer/investor in lieu of foreclosure and release of liens.
- ⁷ Enhanced Borrower Transitioned Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- ⁸ Servicer Payments To Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- ⁹ forbearance for unemployed borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- ¹⁰ Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
- ¹¹ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- ¹² Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- ¹³ REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- ¹⁴ Refinances Completed represents eligible loans refinanced by Servicers/investors at reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by .785; which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.c.i.1, and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals	\$214,860	10																
Refinances Completed	\$248,174	7	3.46%	\$196,326	22	1.30%	\$134,900	270	2.72%	\$161,565	56	2.81%	\$168,552	329	14.14%	\$157,689	1,377	
																\$156,404	684	34.2%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing, where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix V: State Consumer Relief Information Wyoming, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$337,038	2	\$168,519							\$424,521	4	\$106,130	\$76,159	6	\$26,927
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$24,319	1	\$24,319	\$174,764	2	\$87,382							\$199,083	3	\$66,361
Completed 2nd Lien Modification Forgiveness ³	\$28,600	1	\$28,600				\$24,780	3	\$8,260							\$53,380	4	\$13,345
Completed 2nd Lien Extinguishments ⁴	\$25,463	1	\$25,463	\$26,444,290	36	\$73,452	\$83,650	2	\$41,825							\$2,753,403	39	\$70,600
Short Sales Completed/ Deficiency Forgiveness ⁵	\$18,251	1	\$18,251	\$3,596,913	40	\$89,923				\$1,371,661	15	\$91,444	\$829,780	7	\$118,540	\$5,816,605	63	\$92,327
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$83,959	6	\$13,993				\$45,000	4	\$11,250	\$3,000	1	\$3,000	\$131,959	11	\$11,996
Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰	\$31,491	13	\$23,961	\$1,399,475	24	\$58,311										\$1,710,966	37	\$46,242
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴							\$389,292	8	\$48,661				\$2,455,731	36	\$68,215	\$2,845,023	44	\$64,660
Total Consumer Relief	\$383,806	16	\$23,988	\$8,085,994	109	\$74,183	\$672,486	15	\$44,832	\$1,416,661	19	\$74,561	\$3,713,032	48	\$77,355	\$14,271,978	207	\$68,947
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$583,673	4	\$145,918				\$38,226	2	\$19,113	\$521,243	6	\$86,874	\$1,143,142	12	\$95,262
1st Lien Modification Trials Started/In Process ¹⁶				\$403,393	3	\$134,454				\$38,226	2	\$19,113	\$439,757	4	\$109,939	\$881,376	9	\$97,931
TOTAL CONSUMER RELIEF - ALL SERVERS \$14,271,978																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- REO Properties Donated represents properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed - Estimated Consumer Relief represents principal forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- REO Properties Donated represents properties that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$630,000	1		\$211,908	16		\$176,986	71		\$161,520	36	5.38%	\$188,483	88	
Refinances Completed							\$205,944	8	3.07%							\$169,597	44	4.86%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.

Appendix VI: State Consumer Relief Information

National Totals, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$33,655,604	354	\$95,072	\$2,530,064,163	15,611	\$162,069	\$97,000,058	1,315	\$73,764	\$525,527,050	4,451	\$118,069	\$306,056,936	3,104	\$98,601	\$3,492,303,811	24,835	\$140,620
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$1,453,869	17	\$85,522	\$31,766,375	508	\$62,532	\$76,158,486	1,663	\$45,768	\$154,730	4	\$38,682	\$254,948,774	6,136	\$41,550	\$364,482,234	8,328	\$43,766
Completed 2nd Lien Modification Forgiveness ³	\$1,149,231	40	\$28,731	\$56,179,424	810	\$69,357	\$35,853,037	1,352	\$26,519	\$3,540,567	245	\$14,451				\$96,722,259	2,447	\$39,527
Completed 2nd Lien Extinguishments ⁴	\$6,396,276	125	\$51,170	\$7,228,829,332	98,212	\$73,604	\$1,144,323,120	15,288	\$74,851				\$284,788,722	3,569	\$79,795	\$8,664,337,390	117,194	\$73,932
Short Sales Completed/ Deficiency Forgiven ⁵				\$4,411,491,291	36,808	\$119,851	\$114,674,513	1,372	\$83,582	\$1,298,694,496	11,015	\$117,902	\$579,287,243	6,366	\$90,997	\$6,404,142,543	55,561	\$115,263
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$1,781,223	19	\$93,749							\$1,781,223	19	\$93,749
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$95,471,064	11,777	\$8,107		43	\$7,350	\$36,836,629	2,019	\$18,245	\$4,277,176	1,365	\$3,134	\$36,900,915	15,204	\$9,004
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$287,865	51	\$5,644	\$3,104,346	362	\$8,576	\$1,673,460	253	\$6,615	\$5,065,671	666	\$7,606
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$468,447,581	7,705	\$60,798										\$468,447,581	7,705	\$60,798
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$24,986,132	400	\$62,465	\$267,395,444	6,540	\$40,886	\$74,267,951	5,298	\$32,893	\$8,069,665	229	\$35,239	\$293,445,397	6,690	\$43,863	\$768,164,588	19,157	\$40,098
Total Consumer Relief	\$67,641,052	936	\$72,266	\$15,089,644,674	177,971	\$84,787	\$16,444,662,299	26,401	\$62,295	\$1,887,851,538	18,508	\$102,002	\$1,724,477,708	27,483	\$62,747	\$20,414,277,270	251,299	\$81,235
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$5,867,254	43	\$136,448	\$1,986,763,997	12,825	\$154,913	\$63,305,324	919	\$68,885	\$883,207,594	6,959	\$126,916	\$376,784,826	3,949	\$95,413	\$3,315,938,995	24,695	\$134,275
1st Lien Modification Trials Started/In Process ¹⁶	\$1,521,794	9	\$169,088	\$2,183,510,096	13,496	\$161,789	\$65,227,387	955	\$68,301	\$1,000,490,455	8,475	\$118,052	\$235,117,286	2,179	\$107,901	\$3,485,867,018	25,114	\$138,802
TOTAL CONSUMER RELIEF - ALL SERVERS \$20,414,277,270																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$257,904	86		\$260,760	31,184		\$207,651	6,319		\$252,698	2,100		\$208,373	18,648		\$237,967	58,337	
Refinances Completed	\$334,343	400	2.38%	\$277,044	6,540	1.88%	\$187,063	5,298	2.24%	\$217,913	229	2.06%	\$166,300	6,690	3.36%	\$213,975	19,157	2.39%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Alabama, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$195,359	1	\$195,359	\$2,112,745	33	\$64,023	\$630,476	22	\$28,458	\$836,070	22	\$38,003	\$1,550,029	25	\$46,201	\$4,929,679	103	\$47,861
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$157,481	8	\$19,685							\$157,481	8	\$19,685
Completed 2nd Lien Modification Forgiveness ³				\$136,712	2	\$68,356	\$121,227	10	\$12,123							\$257,939	12	\$21,495
Completed 2nd Lien Extinguishments ⁴	\$108,201	3	\$36,067	\$12,128,263	348	\$34,851	\$1,426,528	44	\$32,421				\$97,999	3	\$32,666	\$13,760,991	398	\$34,575
Short Sales Completed/ Deficiency Forgiven ⁵				\$6,226,413	89	\$69,960	\$59,856	2	\$29,928	\$1,408,405	30	\$46,947	\$134,889	4	\$33,722	\$7,829,563	125	\$62,637
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$213,667	29	\$7,368				\$28,358	3	\$9,453				\$242,025	32	\$7,563
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$4,781	1	\$4,781				\$4,781	1	\$4,781
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																\$3,300,866	88	\$37,510
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$191,116	4	\$47,779	\$199,071	6	\$33,179	\$3,033,650	109	\$27,832				\$8,008,100	185	\$43,287	\$11,431,938	304	\$37,605
Total Consumer Relief	\$494,677	8	\$61,835	\$24,317,737	595	\$40,870	\$5,429,218	195	\$27,842	\$2,277,614	56	\$40,672	\$9,396,017	217	\$43,300	\$41,915,263	1,071	\$39,137
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵							\$368,627	11	\$33,512	\$1,485,628	33	\$45,019	\$2,042,833	37	\$55,212	\$6,571,895	121	\$54,313
1st Lien Modification Trials Started/In Process ¹⁶							\$416,421	14	\$29,744	\$1,671,906	34	\$49,174	\$508,889	5	\$101,778	\$4,334,587	82	\$52,861
TOTAL CONSUMER RELIEF - ALL SERVERS \$41,915,263																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$981,140	3		\$304,480	74		\$110,295	114		\$148,697	1		\$115,235	465		\$135,666	657	
Refinances Completed	\$181,146	4	3.36%	\$315,415	6	1.34%	\$117,011	109	3.03%				\$120,927	185	4.56%	\$124,154	304	3.86%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Alaska, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$267,144	2	\$133,572				\$2,316	1	\$2,316	\$287,137	3	\$95,712	\$556,597	6	\$92,766
Completed Forgiveness of pre 3/1/2012 Forbearance ²																		
Completed 2nd Lien Modification Forgiveness ³							\$8,269	2	\$4,134							\$8,269	2	\$4,135
Completed 2nd Lien Extinguishments ⁴	\$35,484	1	\$35,484	\$1,540,216	27	\$57,045	\$514,866	8	\$64,358				\$156,278	1	\$156,278	\$2,246,844	37	\$60,726
Short Sales Completed/ Deficiency Forgiven ⁵				\$1,034,393	7	\$147,770							\$34,197	1	\$34,197	\$1,068,590	8	\$133,574
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$62,061	4	\$15,515										\$62,061	4	\$15,515
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$45,150	1	\$45,150	\$34,918	1	\$34,918							\$1,000,747	11	\$90,977	\$1,080,815	13	\$83,140
Total Consumer Relief	\$80,635	2	\$40,317	\$2,938,732	41	\$71,676	\$523,135	10	\$52,314	\$2,316	1	\$2,316	\$1,478,359	16	\$92,397	\$5,023,177	70	\$71,760
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$459,210	4	\$114,802							\$174,583	2	\$87,292	\$633,793	6	\$105,632
1st Lien Modification Trials Started/In Process ¹⁶				\$409,927	5	\$81,985				\$23,325	1	\$23,325				\$433,252	6	\$72,209
TOTAL CONSUMER RELIEF - ALL SERVERS \$5,023,177																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offers/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*				\$355,885	6		\$467,399	1					\$240,622	27		\$267,632	34	
Refinances Completed	\$154,200	1	3.73%	\$142,115	1	3.13%							\$223,734	11	5.18%	\$212,107	13	4.99%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Arizona, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$1,378,277	14	\$98,448	\$59,645,967	433	\$137,751	\$2,848,714	26	\$109,566	\$8,622,379	91	\$94,751	\$8,001,730	91	\$87,931	\$80,497,067	655	\$122,896
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$2,087,309	33	\$63,252	\$2,722,512	46	\$591,855				\$4,104,909	131	\$31,335	\$8,914,730	210	\$42,451
Completed 2nd Lien Modification Forgiveness ³	\$48,400	1	\$48,400	\$1,678,456	28	\$59,945	\$397,554	19	\$20,924	\$200,762	14	\$14,340				\$2,325,172	62	\$37,503
Completed 2nd Lien Extinguishments ⁴	\$178,017	4	\$44,504	\$260,409,578	3,639	\$71,561	\$16,527,012	272	\$60,761				\$9,035,363	131	\$68,972	\$286,149,970	4,046	\$70,724
Short Sales Completed/ Deficiency Forgiven ⁵				\$189,589,665	1,937	\$97,878	\$6,270,389	87	\$72,073	\$66,362,355	660	\$100,549	\$31,582,901	395	\$79,957	\$293,805,310	3,079	\$95,422
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,720,539	430	\$6,327				\$970,922	70	\$13,870	\$197,883	66	\$2,998	\$3,889,344	566	\$6,872
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$13,740	3	\$4,580	\$97,521	14	\$6,966	\$79,168	11	\$7,197	\$190,429	28	\$6,801
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$255,900	7	\$36,557				\$255,900	7	\$36,557
Refinances Completed - Estimated Consumer Relief ¹⁴	\$785,285	21	\$37,395	\$8,468,353	236	\$35,883	\$4,955,272	160	\$30,970	\$606,552	23	\$26,372	\$8,022,348	175	\$45,842	\$22,837,811	615	\$37,355
Total Consumer Relief	\$2,389,979	40	\$59,749	\$524,599,867	6,736	\$77,880	\$33,735,193	613	\$55,033	\$771,16,391	879	\$87,732	\$61,024,302	1,000	\$61,024	\$698,865,733	9,268	\$75,406
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$169,047	1	\$169,047	\$39,238,215	289	\$135,772	\$1,025,585	20	\$51,279	\$12,457,385	113	\$110,242	\$8,622,398	121	\$71,259	\$61,512,630	544	\$113,075
1st Lien Modification Trials Started/In Process ¹⁶				\$43,763,180	316	\$138,491	\$1,046,888	21	\$49,852	\$13,912,001	143	\$97,287	\$4,995,772	60	\$83,330	\$63,721,841	540	\$118,003
TOTAL CONSUMER RELIEF - ALL SERVERS \$698,865,733																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of lien.
- REO Properties Donated represents principal forgiveness of principal associated with a property and release of lien.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$328,647	4		\$245,920	1,069		\$203,664	253		\$164,367	138		\$203,813	681		\$222,475	2,145	
Refinances Completed	\$299,600	21	15.9%	\$253,948	236	18.0%	\$208,745	160	18.9%	\$163,081	23	2.06%	\$180,239	175	3.24%	\$219,374	615	2.16%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Arkansas, Fourth Quarter 2012

ALLY													BANK OF AMERICA				CITI			CHASE				WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS				
Aggregate Amount of Relief/ Benefit		No. of Borrowers		Average Amount of Relief/ Benefit		Aggregate Amount of Relief/ Benefit		No. of Borrowers		Average Amount of Relief/ Benefit		Aggregate Amount of Relief/ Benefit		No. of Borrowers		Average Amount of Relief/ Benefit		Aggregate Amount of Relief/ Benefit		No. of Borrowers		Average Amount of Relief/ Benefit		Aggregate Amount of Relief/ Benefit		No. of Borrowers					
CONSUMER RELIEF																															
								10		\$40,752		\$57,369		2		\$28,685				\$147,519		3		\$49,173		\$857,083		17		\$50,417	
Completed 1st Lien Modification Forgiveness ¹								4		\$18,818		\$1,473		1		\$1,473										\$76,745		5		\$15,349	
Completed 2nd Lien Modification Forgiveness ³												\$41,879		3		\$13,960										\$41,879		3		\$13,960	
Completed 2nd Lien Extinguishments ⁴		\$19,598		1		\$19,598		\$7,497,417		214		\$670,031		11		\$60,912				\$37,985		2		\$18,993		\$8,225,031		228		\$36,075	
Short Sales Completed/ Deficiency Forgiven ⁵								\$2,261,103		57		\$158,466		3		\$52,822				\$35,752		1		\$35,752		\$4,264,648		99		\$43,077	
Deeds in Lien Completed/ Deficiency Forgiven ⁶																															
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷								\$198,193		30		\$6,606								\$13,500		1		\$13,500		\$211,693		31		\$6,829	
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																															
Forbearance for Unemployed Borrowers ⁹																															
Deficiency Waivers ¹⁰								\$2,020,429		40		\$50,511														\$2,020,429		40		\$50,511	
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																															
Cash Costs Paid by Servicer for Demolition of Property ¹²																															
REO Properties Donated ¹³																															
Refinances Completed - Estimated Consumer Relief ¹⁴		\$117,930		1		\$117,930		\$413,635		16		\$406,730		14		\$29,052				\$334,854		10		\$33,485		\$1,273,150		41		\$31,052	
Total Consumer Relief		\$137,528		2		\$68,764		\$12,873,569		371		\$34,700		\$1,335,948		\$39,293		\$2,067,502		\$556,110		16		\$34,757		\$16,970,657		464		\$36,575	
CONSUMER RELIEF - IN PROCESS																															
1st Lien Modification Trials Offered/Approved ¹⁵		\$56,595		1		\$56,595		\$1,406,835		33		\$42,631		\$48,705		\$24,353		\$304,591				9		\$33,843		\$1,816,726		45		\$40,372	
1st Lien Modification Trials Started/In Process ¹⁶								\$1,036,463		23		\$45,064		\$48,705		\$24,353		\$287,894				9		\$31,988		\$1,373,062		34		\$40,384	
TOTAL CONSUMER RELIEF - ALL SERVERS \$16,970,657																															

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinances Completed	\$639,275	1	2.35%	\$180,949	16	1.82%	\$126,311	14	2.93%	\$109,395	2		\$150,038	11		\$142,214	175	
									</									

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information California, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$9,890,941	73	\$135,492	\$1144,848,779	5,283	\$216,704	\$22,591,517	173	\$130,587	\$213,316,944	1,252	\$170,381	\$157,995,263	1,302	\$121,348	\$1,548,643,444	8,083	\$191,593
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$418,955	7	\$59,851	\$7,084,183	87	\$81,427	\$37,159,426	567	\$65,537	\$39,800	1	\$39,800	\$214,524,106	4,791	\$44,776	\$259,226,470	5,453	\$47,538
Completed 2nd Lien Modification Forgiveness ³	\$141,200	4	\$35,300	\$25,891,732	336	\$77,059	\$10,371,364	234	\$44,322	\$1,886,061	117	\$16,120				\$38,290,357	691	\$55,413
Completed 2nd Lien Extinguishments ⁴	\$156,1788	20	\$78,089	\$2,608,379,213	27,261	\$95,682	\$273,633,003	2,717	\$100,711				\$135,205,813	1,433	\$94,352	\$3,018,779,817	31,431	\$96,045
Short Sales Completed/ Deficiency Forgiven ⁵				\$1,991,619,180	12,781	\$155,827	\$52,423,106	530	\$98,912	\$514,631,005	3,326	\$154,730	\$307,485,295	2,944	\$104,445	\$2,866,158,586	19,581	\$146,374
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$206,989	2	\$103,494							\$206,989	2	\$103,495
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$38,161,044	4,347	\$8,779	\$151,684	17	\$8,923	\$9,814,629	484	\$20,278	\$2,486,262	773	\$3,216	\$50,613,619	5,621	\$9,004
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$126,503	19	\$6,658	\$90,2997	101	\$8,941	\$1,038,822	142	\$7,316	\$2,068,322	262	\$7,894
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$5,090,122	63	\$80,796	\$88,788,628	1,701	\$52,198	\$31,271,039	648	\$48,258	\$2,894,205	65	\$44,526	\$20,531,662	323	\$63,566	\$148,575,656	2,800	\$53,063
Total Consumer Relief	\$17,103,006	167	\$102,413	\$5,904,772,759	51,796	\$114,001	\$427,934,631	4,907	\$87,209	\$746,793,391	5,375	\$138,938	\$839,267,223	11,708	\$71,683	\$7,935,871,010	73,953	\$107,310
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$790,489	5	\$158,098	\$807,889,284	3,656	\$220,976	\$15,479,795	149	\$103,891	\$309,953,787	1,708	\$181,472	\$190,891,504	1,604	\$119,010	\$1,325,004,859	7,122	\$186,044
1st Lien Modification Trials Started/In Process ¹⁶				\$923,391,112	4,067	\$227,045	\$15,875,859	153	\$103,764	\$361,096,841	2,080	\$173,604	\$149,015,103	1,245	\$119,691	\$1,449,378,915	7,545	\$192,098
TOTAL CONSUMER RELIEF - ALL SERVERS \$7935,871,010																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of principal debt.
- REO Properties Donated represents principal forgiveness of principal associated with a property and release of principal debt.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$504,441	5		\$383,630	7915		\$384,909	1,056		\$341,523	737		\$378,862	3,364		\$380,180	13,077	
Refinances Completed	\$487,793	63	2.11%	\$391,142	1,701	1.70%	\$372,575	648	1.65%	\$308,268	65	1.84%	\$311,443	323	2.60%	\$377,902	2,800	1.79%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Colorado, Fourth Quarter 2012

	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF															
Completed 1st Lien Modification Forgiveness ¹	\$474,659	5	\$94,932	\$12,218,408	130	\$93,988	\$679,740	10	\$67,974	\$3,111,665	41	\$75,894	\$1,776,035	25	\$71,041
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$314,324	3	\$104,775	\$132,101	7	\$18,872				\$23,207	9	\$25,780
Completed 2nd Lien Modification Forgiveness ³				\$311,442	5	\$62,288	\$728,855	34	\$21,437	\$6,926	1	\$6,926			
Completed 2nd Lien Extinguishments ⁴	\$89,051	1	\$89,051	\$29,075,507	555	\$52,388	\$8,686,659	156	\$55,684				\$2,043,863	21	\$97,327
Short Sales Completed/Deficiency Forgiven ⁵				\$37,082,524	530	\$69,967	\$1,279,094	26	\$49,196	\$10,791,301	151	\$71,456	\$5,101,307	78	\$65,401
Deeds in Lien Completed/Deficiency Forgiven ⁶															
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,356,320	151	\$8,982	\$3,000	1	\$3,000	\$249,890	17	\$14,699	\$21,000	7	\$3,000
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,500	1	\$8,500	\$51,660	7	\$7,380	\$11,839	3	\$3,946
Forbearance for Unemployed Borrowers ⁹															
Deficiency Waivers ¹⁰				\$9,828,315	184	\$53,415									
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹															
Cash Costs Paid by Servicer for Demolition of Property ¹²															
REO Properties Donated ¹³															
Refinances Completed - Estimated Consumer Relief ¹⁴	\$499,947	6	\$83,325	\$12,964,444	50	\$25,929	\$2,378,302	67	\$35,497				\$6,119,683	105	\$58,283
Total Consumer Relief	\$1,063,657	12	\$88,638	\$91,483,284	1,608	\$56,893	\$13,896,251	302	\$46,014	\$14,487,442	220	\$65,852	\$15,305,744	248	\$61,717
CONSUMER RELIEF - IN PROCESS															
1st Lien Modification Trials Offered/Approved ¹⁵							\$313,244	9	\$34,805	\$4,250,575	49	\$86,746	\$1,412,359	31	\$45,560
1st Lien Modification Trials Started/In Process ¹⁶							\$308,655	9	\$34,295	\$5,836,270	67	\$87,109	\$1,016,924	18	\$56,496
TOTAL CONSUMER RELIEF - ALL SERVERS \$136,236,378															

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$502,810	3		\$299,927	219		\$178,717	80		\$285,642	5		\$214,842	211	
Refinances Completed	\$463,519	6	2.29%	\$268,540	50	1.23%	\$65,638	67	2.73%	\$194,870	105	3.81%	\$209,505	228	2.75%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Connecticut, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$222,413	4	\$55,603	\$28,198,215	237	\$118,980	\$2,149,760	23	\$93,468	\$7,446,140	80	\$93,077	\$2,730,433	33	\$82,740	\$40,746,961	377	\$108,082
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$502,893	4	\$125,723	\$551,802	21	\$26,276				\$312,507	10	\$31,251	\$1,367,202	35	\$39,063
Completed 2nd Lien Modification Forgiveness ³	\$7,500	1	\$7,500	\$539,461	11	\$49,042	\$510,678	22	\$23,213	\$19,424	3	\$6,475				\$1,077,063	37	\$29,110
Completed 2nd Lien Extinguishments ⁴	\$72,923	2	\$36,461	\$43,120,504	652	\$66,136	\$20,955,172	276	\$75,925				\$895,184	9	\$99,465	\$65,043,783	939	\$69,269
Short Sales Completed/ Deficiency Forgiven ⁵				\$25,994,441	261	\$99,596	\$802,567	9	\$89,174	\$9,191,827	84	\$109,427	\$2,451,382	30	\$81,713	\$38,440,217	384	\$100,105
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$863,120	91	\$9,485	\$19,522	1	\$19,522	\$689,137	26	\$26,505	\$18,000	6	\$3,000	\$1,589,779	124	\$12,821
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$47,500	6	\$7,917	\$8,500	1	\$8,500	\$56,000	7	\$8,000
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$4,033,605	77	\$52,384										\$4,033,605	77	\$52,384
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$810,287	10	\$81,029	\$2,366,621	66	\$35,856	\$2,145,966	57	\$37,649				\$2,583,876	62	\$41,675	\$790,650	195	\$40,547
Total Consumer Relief	\$1,113,123	17	\$65,478	\$105,618,760	1,399	\$75,496	\$27,135,467	409	\$66,346	\$17,394,028	199	\$87,407	\$8,999,882	151	\$59,602	\$160,261,260	2,175	\$73,683
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$73,145	1	\$73,145	\$21,264,767	185	\$114,945	\$1,103,303	20	\$55,165	\$11,312,790	97	\$116,627	\$2,657,137	33	\$80,519	\$36,411,142	336	\$108,366
1st Lien Modification Trials Started/In Process ¹⁶				\$22,324,915	198	\$112,752	\$1,141,479	21	\$54,356	\$13,439,858	138	\$97,390	\$1,637,079	17	\$96,299	\$38,543,331	374	\$103,057
TOTAL CONSUMER RELIEF - ALL SERVERS \$160,261,260																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments (forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$354,143	2		\$247,751	329		\$240,612	51		\$267,133	4		\$212,070	144		\$237,917	530	
Refinances Completed	\$404,789	10	2.55%	\$235,448	66	1.94%	\$226,226	57	2.12%				\$92,354	62	2.76%	\$227,735	195	2.27%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Delaware, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$100,787	1	\$100,787	\$1,384,418	20	\$69,221	\$69,113	2	\$34,557	\$67,7928	11	\$61,630	\$225,937	4	\$56,484	\$2,458,183	38	\$64,689
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$36,493	1	\$36,493	\$13,642	1	\$13,642				\$9,400	2	\$4,700	\$59,535	4	\$14,884
Completed 2nd Lien Modification Forgiveness ³							\$111,688	7	\$15,955							\$111,688	7	\$15,955
Completed 2nd Lien Extinguishments ⁴				\$5,289,636	101	\$52,373	\$1722,226	34	\$50,654							\$7,388,518	142	\$52,032
Short Sales Completed/ Deficiency Forgiven ⁵				\$6,309,157	65	\$97,064	\$131,201	3	\$43,734	\$1739,086	24	\$72,462	\$459,695	8	\$57,462	\$8,639,139	100	\$86,391
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$212,575	25	\$8,503				\$56,337	4	\$14,084	\$6,000	2	\$3,000	\$274,912	31	\$8,868
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$4,100	1	\$4,100				\$4,100	1	\$4,100
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$358,727	4	\$89,682										\$358,727	4	\$89,682
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴				\$466,948	13	\$35,919	\$747,985	19	\$39,368				\$1,784,607	30	\$59,487	\$2,999,540	62	\$48,380
Total Consumer Relief	\$100,787	1	\$100,787	\$14,057,954	229	\$61,388	\$2,795,855	66	\$42,361	\$2,477,451	40	\$61,936	\$2,862,295	53	\$54,006	\$22,294,342	389	\$57,312
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$2,823,475	36	\$78,430	\$15,901	1	\$15,901	\$1,075,864	16	\$67,242	\$36,7723	7	\$52,532	\$4,282,963	60	\$71,383
1st Lien Modification Trials Started/In Process ¹⁶				\$2,529,917	36	\$70,275	\$69,968	2	\$34,984	\$896,088	21	\$42,671	\$69,213	4	\$17,303	\$3,565,186	63	\$56,590
TOTAL CONSUMER RELIEF - ALL SERVERS \$22,294,342																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property When No Foreclosure represents payment of principal associated with a property and release of liens.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$443,535	1		\$254,484	58		\$192,922	23		\$173,831	16		\$188,859	60		\$213,631	158	
Refinances Completed				\$246,004	13	1.86%	\$192,145	19	2.61%				\$186,649	30	4.06%	\$200,779	62	3.07%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information District of Columbia, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$75,300	1	\$75,300	\$1,216,031	14	\$86,859	\$486,850	\$160,996	9	\$140,939	2	\$3,368,084	\$116,141
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$92,669	1	\$92,669				\$42,983	4	\$135,652	\$27130
Completed 2nd Lien Modification Forgiveness ³				\$291,774	2	\$145,887		\$15,632	1	\$15,632		\$307,406	\$102,469
Completed 2nd Lien Extinguishments ⁴				\$15,023,053	208	\$72,226	\$3,373,669	\$105,427		\$63,706	4	\$18,560,428	\$76,067
Short Sales Completed/Deficiency Forgiven ⁵				\$3,332,169	32	\$104,130	\$414,026	\$2,070,013	16	\$391,070	6	\$6,255,742	\$111,710
Deeds in Lien Completed/Deficiency Forgiven ⁶													
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$132,809	12	\$11,067		\$22,250	4			\$221,809	\$13,863
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸													
Forbearance for Unemployed Borrowers ⁹													
Deficiency Waivers ¹⁰				\$2,053,960	27	\$76,073						\$2,053,960	\$76,073
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹													
Cash Costs Paid by Servicer for Demolition of Property ¹²													
REO Properties Donated ¹³													
Refinances Completed - Estimated Consumer Relief ¹⁴				\$1,202,303	24	\$50,096	\$77153			\$205,282	5	\$1,484,739	\$49,491
Total Consumer Relief	\$75,300	1	\$75,300	\$23,344,768	320	\$72,952	\$4,351,698	\$114,518	30	\$943,980	21	\$32,387,820	\$78,995
CONSUMER RELIEF - IN PROCESS													
1st Lien Modification Trials Offered/Approved ¹⁵				\$1,502,433	16	\$93,902		\$89,326	12	\$240,415	2	\$2,814,755	\$93,825
1st Lien Modification Trials Started/In Process ¹⁶				\$2,767,702	25	\$110,708		\$104,392	8	\$332,800	3	\$3,935,641	\$109,323
TOTAL CONSUMER RELIEF - ALL SERVERS \$32,387,820													

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments (forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	Average Rate Reduction	No. of Borrowers
Refinance Solicitations/Offer/Approvals*				\$289,830	105	2.36%	\$206,655		4	\$311,123	22	\$296,017	134
Refinances Completed				\$270,409	24	2.36%	\$380,945		1	\$237,733	5	\$268,648	30
													2.35%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Florida, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$6,224,540	60	\$103,742	\$396,600,114	2,597	\$152,715	\$10,746,542	111	\$96,816	\$89,825,732	739	\$121,550	\$46,038,609	482	\$95,516	\$549,435,537	3,989	\$137,738
Completed Forgiveness of pre 3/1/2012 Forebearance ²	\$158,206	2	\$79,103	\$3,338,112	63	\$52,986	\$5,412,767	116	\$46,662				\$14,887,740	513	\$29,021	\$23,796,825	694	\$34,289
Completed 2nd Lien Modification Forgiveness ³	\$145,800	4	\$36,450	\$9,614,152	121	\$79,456	\$2,310,161	91	\$25,386	\$431,142	25	\$17,246				\$12,501,255	241	\$51,872
Completed 2nd Lien Extinguishments ⁴	\$171,163	5	\$34,233	\$1,779,758,902	25,188	\$71,366	\$241,791,462	3,255	\$74,283				\$50,956,045	688	\$74,064	\$2,090,487,572	29,136	\$71,749
Short Sales Completed/ Deficiency Forgiven ⁵				\$736,969,775	6,419	\$114,811	\$11,065,914	123	\$89,967	\$242,380,934	2,009	\$120,648	\$84,027,909	1,036	\$81,108	\$1,074,444,532	9,587	\$112,073
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$15,238,238	1,980	\$7,696	\$24,228	6	\$4,038	\$9,685,326	495	\$19,566	\$816,414	270	\$3,024	\$25,764,206	2,751	\$9,365
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$13,000	4	\$3,250	\$718,921	83	\$8,662	\$288,043	49	\$5,878	\$1,019,964	136	\$7,500
Forebearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$231,725,469	3,339	\$69,400										\$231,725,469	3,339	\$69,400
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,770,870	37	\$47,861	\$24,667,190	718	\$34,355	\$14,903,272	457	\$32,611	\$1,374,046	55	\$24,983	\$42,893,569	1,290	\$33,251	\$85,608,948	2,557	\$33,480
Total Consumer Relief	\$8,470,580	108	\$78,431	\$3,215,721,952	40,425	\$79,548	\$286,267,346	4,163	\$68,765	\$348,426,539	3,478	\$100,180	\$239,908,329	4,328	\$55,432	\$4,098,794,746	52,502	\$78,069
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$1,200,494	8	\$150,062	\$371,288,565	2,395	\$155,027	\$8,625,720	86	\$100,299	\$172,137,906	1,211	\$142,145	\$59,364,885	672	\$88,341	\$612,675,570	4,372	\$140,123
1st Lien Modification Trials Started/In Process ¹⁶	\$307,120	2	\$153,560	\$391,386,625	2,423	\$161,530	\$8,451,664	85	\$99,431	\$182,905,021	1,408	\$129,904	\$31,785,465	315	\$100,906	\$614,835,895	4,233	\$145,248
TOTAL CONSUMER RELIEF - ALL SERVERS \$4,098,794,746																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forebearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forebearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$354,187	7		\$225,266	3,156		\$213,691	655		\$197,546	413		\$160,987	3,442		\$194,069	7,673	
Refinances Completed	\$294,541	37	2.07%	\$227,942	718	1.92%	\$199,725	457	2.08%	\$153,005	55	2.08%	\$148,104	1,290	2.86%	\$181,973	2,557	2.34%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Georgia, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,010,765	15	\$67,384	\$52,417,783	495	\$105,895	\$6,542,425	95	\$68,868	\$11,994,844	129	\$92,983	\$7,681,874	103	\$74,581	\$79,647,691	837	\$95,159
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,013,770	28	\$36,206	\$2,034,394	73	\$27,868	\$31,300	1	\$31,300	\$102,941	5	\$20,588	\$3,182,405	107	\$29,742
Completed 2nd Lien Modification Forgiveness ³	\$41,600	2	\$20,800	\$1,180,750	31	\$38,089	\$1,020,837	58	\$17,601	\$123,824	9	\$13,758				\$2,367,011	100	\$23,670
Completed 2nd Lien Extinguishments ⁴	\$235,723	7	\$33,675	\$148,623,047	3,251	\$45,716	\$16,062,960	358	\$44,869				\$2,714,248	54	\$50,264	\$167,635,978	3,670	\$45,677
Short Sales Completed/ Deficiency Forgiven ⁵				\$72,515,191	930	\$77,973	\$2,274,763	32	\$71,086	\$33,278,783	421	\$79,047	\$8,359,618	130	\$64,305	\$116,428,355	1,513	\$76,952
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$64,217	1	\$64,217							\$64,217	1	\$64,217
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,695,919	295	\$5,749	\$3,800	1	\$3,800	\$456,391	37	\$12,335	\$15,000	5	\$3,000	\$2,171,110	338	\$6,423
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,500	1	\$8,500	\$90,623	9	\$10,069	\$4,000	1	\$4,000	\$103,123	11	\$9,375
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$49,492,048	936	\$52,876				\$629,800	12	\$52,483				\$629,800	12	\$52,483
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																\$49,492,048	936	\$52,876
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,384,115	18	\$76,895	\$9,549,689	324	\$29,474	\$9,321,229	289	\$32,253	\$34,840	11	\$31,076	\$19,085,082	595	\$32,076	\$39,689,955	1,237	\$32,079
Total Consumer Relief	\$2,672,203	42	\$63,624	\$336,488,197	6,290	\$53,496	\$37,333,125	908	\$41,116	\$46,947,405	629	\$74,638	\$37,962,763	893	\$42,511	\$461,403,693	8,762	\$52,660
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$202,794	1	\$202,794	\$48,812,993	471	\$103,637	\$3,804,062	62	\$61,356	\$207,95,410	244	\$85,227	\$7786,866	114	\$68,306	\$81,402,125	892	\$91,258
1st Lien Modification Trials Started/In Process ¹⁶				\$47,992,415	485	\$98,953	\$3,802,195	63	\$60,352	\$25,331,659	317	\$79,911	\$2,946,102	35	\$84,174	\$80,072,371	900	\$88,969
TOTAL CONSUMER RELIEF - ALL SERVERS \$461,403,693																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$315,032	3		\$172,635	1,259		\$158,927	276		\$191,310	62		\$142,104	1,152		\$159,056	2,752	
Refinances Completed	\$343,705	18	2.85%	\$175,453	324	2.14%	\$145,699	289	2.82%	\$158,351	11	2.50%	\$133,970	595	3.05%	\$150,844	1,237	2.71%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Hawaii, Fourth Quarter 2012

	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	
CONSUMER RELIEF																
Completed 1st Lien Modification Forgiveness ¹	\$214,356	3	\$71,452	\$12,089,440	45	\$268,654	\$130,183	2	\$65,092		\$107,583	1	\$107,583	\$13,193,547	54	\$244,325
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$164,621			\$80,396	1	\$80,396					\$245,017	1	\$245,017
Completed 2nd Lien Modification Forgiveness ³							\$78,844	3	\$26,281					\$78,844	3	\$26,281
Completed 2nd Lien Extinguishments ⁴	\$185,418	2	\$92,709	\$16,001,332	145	\$110,354	\$4,879,020	52	\$93,827		\$2,996,771	28	\$107,028	\$24,062,541	227	\$106,002
Short Sales Completed/ Deficiency Forgiven ⁵				\$21,297,613	149	\$142,937	\$313,037	3	\$104,346	20	\$228,157	15	\$132,190	\$28,156,629	187	\$150,570
Deeds in Lien Completed/ Deficiency Forgiven ⁶																
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$763,259	64	\$11,926				\$42,000	2	\$21,000		\$805,259	66	\$12,201
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																
Forbearance for Unemployed Borrowers ⁹																
Deficiency Waivers ¹⁰																
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																
Cash Costs Paid by Servicer for Demolition of Property ¹²																
REO Properties Donated ¹³																
Refinances Completed - Estimated Consumer Relief ¹⁴	\$241,335	2	\$120,668	\$76,477	2	\$38,239	\$269,100	8	\$33,638		\$1,203,269	8	\$150,409	\$1,790,182	20	\$89,509
Total Consumer Relief	\$641,109	7	\$91,587	\$50,392,742	405	\$124,427	\$5,750,580	69	\$83,342	\$5,257,121	\$6,290,466	52	\$120,971	\$68,332,019	558	\$122,459
CONSUMER RELIEF - IN PROCESS																
1st Lien Modification Trials Offered/Approved ¹⁵				\$11,441,033	63	\$181,604				\$4,432,689	\$164,174	27	\$123,839	\$16,492,919	95	\$173,610
1st Lien Modification Trials Started/In Process ¹⁶				\$10,365,468	54	\$191,953				\$6,520,783	\$191,788	34	\$133,933	\$17,288,049	91	\$189,979
TOTAL CONSUMER RELIEF - ALL SERVERS \$ 68,332,019																

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemloyed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$368,829	41		\$267,930	15		\$252,130	1		\$319,326	15		\$335,874	72	
Refinances Completed	\$689,313	2	2.23%	\$423,580	2	1.15%	\$315,076	8	1.36%				\$616,088	8	3.11%	\$483,755	20	2.36%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Idaho, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$60,300	1	\$60,300	\$3,519,490	32	\$109,984	\$455,722	10	\$45,572	\$67,572	3	\$22,524	\$833,716	8	\$104,215	\$4,936,800	54	\$91,422
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$45,315	1	\$45,315	\$256,625	9	\$28,514							\$301,940	10	\$301,940
Completed 2nd Lien Modification Forgiveness ³				\$224,673	5	\$44,935	\$65,057	4	\$16,264	\$12,853	2	\$6,426				\$302,583	11	\$27,508
Completed 2nd Lien Extinguishments ⁴	\$89,409	2	\$44,705	\$19,459,062	302	\$64,434	\$3,146,992	52	\$60,519				\$606,958	10	\$60,696	\$23,302,421	366	\$63,668
Short Sales Completed/ Deficiency Forgiven ⁵				\$18,720,083	237	\$78,988	\$846,071	11	\$76,916	\$3,718,784	46	\$80,843	\$2,122,064	34	\$62,414	\$25,407,002	328	\$77,460
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$439,261	65	\$6,758				\$102,153	5	\$20,431	\$6,000	2	\$3,000	\$547,414	72	\$7,603
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$3,000	1	\$3,000	\$4,839	1	\$4,839				\$7,839	2	\$3,920
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$6,246,871	94	\$66,456										\$6,246,871	94	\$66,456
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$226,293	2	\$113,146	\$597,487	19	\$31,447	\$1,859,505	72	\$25,826				\$2,363,239	57	\$41,460	\$50,46,523	150	\$33,643
Total Consumer Relief	\$376,002	5	\$75,200	\$49,252,242	755	\$65,235	\$6,632,972	159	\$41,717	\$3,906,201	57	\$68,530	\$5,931,977	111	\$53,441	\$66,099,393	1,087	\$60,809
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$4,259,792	38	\$112,100	\$139,103	3	\$46,368	\$87,998	10	\$81,800	\$723,087	10	\$72,309	\$5,939,980	61	\$97,377
1st Lien Modification Trials Started/In Process ¹⁶				\$4,235,175	35	\$121,005	\$139,103	3	\$46,368	\$675,424	13	\$51,956				\$5,049,702	51	\$99,014
TOTAL CONSUMER RELIEF - ALL SERVERS \$66,099,393																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offers/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*				\$254,862	104		\$132,281	112		\$266,807	3		\$168,933	110		\$184,511	329	
Refinances Completed	\$483,676	2	2.98%	\$223,796	19	1.79%	\$142,424	72	2.31%				\$143,132	57	3.69%	\$157,550	150	2.72%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Illinois, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$1,812,174	17	\$106,598	\$108,611,034	764	\$142,161	\$9,423,178	103	\$91,487	\$26,675,697	271	\$98,434	\$12,634,095	120	\$105,284	\$159,156,178	1,275	\$124,828
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,837,885	25	\$73,515	\$5,941,424	144	\$41,260				\$2,500,742	76	\$32,905	\$10,280,051	245	\$41,959
Completed 2nd Lien Modification Forgiveness ³	\$5,900	1	\$5,900	\$1,305,433	22	\$59,338	\$1,603,011	85	\$18,859	\$341,732	24	\$14,239				\$3,256,076	132	\$24,667
Completed 2nd Lien Extinguishments ⁴	\$112,739	3	\$37,580	\$167,146,594	2,609	\$64,065	\$51,215,026	865	\$59,208				\$4,454,020	76	\$58,606	\$222,928,379	3,553	\$62,744
Short Sales Completed/ Deficiency Forgiven ⁵				\$139,035,970	1,249	\$111,318	\$5,454,981	73	\$74,726	\$66,563,095	603	\$110,387	\$12,102,796	144	\$84,047	\$223,156,842	2,069	\$107,857
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$731,794	4	\$182,948							\$731,794	4	\$182,949
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,753,330	369	\$7,462			\$26,696	\$2,629,199	139	\$18,915	\$101,000	33	\$3,061	\$5,536,920	543	\$10,197
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$26,505	4	\$6,626	\$284,539	25	\$11,382	\$33,989	6	\$5,665	\$345,033	35	\$9,858
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1,470,984	30	\$49,033	\$7,372,426	195	\$37,807	\$12,495,058	401	\$31,160	\$344,356	13	\$26,489	\$13,242,022	254	\$52,134	\$34,924,845	893	\$39,110
Total Consumer Relief	\$3,401,797	51	\$66,702	\$428,062,672	5,233	\$81,801	\$86,944,368	1,681	\$51,722	\$97,581,016	1,094	\$89,197	\$45,068,664	709	\$63,567	\$661,058,816	8,768	\$75,394
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$124,751	1	\$124,751	\$94,185,111	676	\$139,327	\$7,225,836	76	\$95,077	\$599,24,762	496	\$120,816	\$15,905,052	165	\$96,394	\$177,365,512	1,414	\$125,435
1st Lien Modification Trials Started/In Process ¹⁶				\$103,609,173	725	\$142,909	\$7,520,722	79	\$95,199	\$68,753,772	590	\$116,532	\$77,852,772	70	\$102,550	\$187,062,194	1,464	\$127,775
TOTAL CONSUMER RELIEF - ALL SERVERS \$661,058,516																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unaffiliated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of liens.
- REO Properties Donated and reported as REO properties by Servicer represents principal forgiveness of principal associated with a property and release of liens.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$214,451	8		\$244,483	1,089		\$188,585	422		\$293,190	78		\$177,966	490		\$219,268	2,087	
Refinances Completed	\$352,894	30	1.77%	\$242,021	195	1.99%	\$73,336	401	2.29%	\$193,930	13	1.74%	\$161,588	254	4.1%	\$191,325	893	2.60%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Indiana, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$149,847	4	\$37,462	\$6,280,776	62	\$101,303	\$124,287	33	\$34,069	\$2,019,608	45	\$44,880	\$146,483	6	\$24,414	\$9,721,001	150	\$64,807
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$56,316	2	\$28,158	\$353,122	16	\$19,621							\$409,438	18	\$22,747
Completed 2nd Lien Modification Forgiveness ³	\$91,000	2	\$45,500	\$21,609	2	\$10,804	\$390,581	24	\$16,274	\$15,439	1	\$15,439				\$518,629	29	\$17,884
Completed 2nd Lien Extinguishments ⁴	\$9,491	1	\$9,491	\$15,340,918	438	\$35,025	\$3,044,452	88	\$34,596				\$278,994	6	\$46,499	\$18,673,855	533	\$35,035
Short Sales Completed/ Deficiency Forgiven ⁵				\$10,087,634	174	\$57,975	\$631,593	8	\$78,949	\$3,025,837	66	\$45,846	\$520,231	8	\$65,029	\$14,265,295	256	\$55,724
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$8,932	1	\$8,932							\$8,932	1	\$8,932
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$594,358	81	\$7,338	\$3,000	1	\$3,000	\$218,675	18	\$12,149				\$816,033	100	\$8,160
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$15,122	2	\$7,561				\$15,122	2	\$7,561
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$1421,603	38	\$37,411										\$1,421,603	38	\$37,411
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$400,141	8	\$50,018	\$133,761	5	\$26,752	\$2,724,510	110	\$24,768	\$9,439	1	\$9,439	\$4,090,072	107	\$38,225	\$7,357,923	231	\$31,852
Total Consumer Relief	\$650,479	15	\$43,365	\$33,936,975	802	\$42,315	\$8,280,477	281	\$29,468	\$5,304,120	133	\$39,881	\$5,035,780	127	\$39,652	\$53,207,831	1,358	\$39,181
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$86,976	2	\$43,488	\$5,111,568	89	\$57,433	\$843,737	25	\$33,749	\$3,182,067	67	\$47,494				\$9,654,644	198	\$48,761
1st Lien Modification Trials Started/In Process ¹⁶	\$28,104	1	\$28,104	\$4,877,456	80	\$60,968	\$789,765	24	\$32,907	\$3,394,613	78	\$43,521	\$58,585	2	\$29,293	\$9,148,523	185	\$49,451
TOTAL CONSUMER RELIEF - ALL SERVERS \$53,207,831																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal arrearages on principal arrearages.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$107,135	1	1	\$240,978	88	1.26%	\$109,447	80	2.98%	\$162,598	5	0.75%	\$112,922	178	4.27%	\$144,835	352	
Refinances Completed	\$177,980	8	3.58%	\$270,470	5	1.26%	\$105,879	110	2.98%	\$160,321	1	0.75%	\$114,038	107	4.27%	\$115,954	231	3.50%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Iowa, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$296,491	7	\$42,356	\$193,152	7	\$27,593	\$149,433	6	\$24,906	\$126,781	6	\$21,130	\$765,857	26	\$29,456
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$16,970	1	\$16,970	\$72,871	5	\$14,574							\$89,841	6	\$14,974
Completed 2nd Lien Modification Forgiveness ³							\$139,776	7	\$19,968							\$139,776	7	\$19,968
Completed 2nd Lien Extinguishments ⁴				\$4,090,058	137	\$29,854	\$909,632	31	\$29,343							\$5116,096	173	\$29,573
Short Sales Completed/ Deficiency Forgiven ⁵				\$1,569,392	43	\$36,497	\$235,020	3	\$78,340	\$715,686	18	\$39,760	\$888,488	10	\$88,849	\$3,408,586	74	\$46,062
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$79,784	12	\$6,649				\$3,500	1	\$3,500				\$83,284	13	\$6,406
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$91,671	1	\$91,671	\$261,570	9	\$29,063	\$795,848	24	\$33,160				\$2,023,911	48	\$42,165	\$3,163,001	82	\$38,573
Total Consumer Relief	\$91,671	1	\$91,671	\$6,314,265	209	\$30,212	\$2,346,299	77	\$30,471	\$868,619	25	\$34,745	\$3,155,586	69	\$45,733	\$12,766,441	381	\$33,508
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$919,392	20	\$45,970	\$219,776	7	\$31,397	\$530,368	9	\$58,930	\$232,514	10	\$23,251	\$1,902,050	46	\$41,349
1st Lien Modification Trials Started/In Process ¹⁶				\$667,101	15	\$44,473	\$220,560	7	\$31,509	\$667,184	13	\$51,322	\$113,364	1	\$11,364	\$1,566,209	36	\$43,506
TOTAL CONSUMER RELIEF - ALL SERVERS \$12,766,441																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishment represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unaffiliated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as gifts by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$525,455	1	1.98%	\$151,755	61	2.01%	\$127,786	17	2.92%				\$113,263	92	4.79%	\$130,848	171	3.65%
Refinances Completed	\$525,455	1	1.98%	\$184,196	9	2.01%	\$144,666	24	2.92%				\$12,136	48	4.79%	\$134,606	82	3.65%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Kansas, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$1,881,016	22	\$85,501	\$283,560	5	\$56,712	\$497,222	7	\$71,032	\$134,111	4	\$33,528	\$2,795,909	38	\$73,577
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$184,002	3	\$61,334	\$237,904	8	\$29,738							\$421,906	11	\$38,355
Completed 2nd Lien Modification Forgiveness ³	\$36,400	2	\$18,200				\$141,443	9	\$15,716							\$177,843	11	\$16,168
Completed 2nd Lien Modification Forgiveness ⁴				\$10,323,748	286	\$36,097	\$1,052,921	27	\$38,997				\$68,345	3	\$22,782	\$11,445,014	316	\$36,218
Short Sales Completed/ Extinguishments ⁵				\$3,834,290	82	\$46,760	\$123,993	3	\$41,331	\$665,532	19	\$35,028	\$74,780	2	\$37,390	\$4,698,595	106	\$44,326
Deficiency Forgiveness ⁶																		
Deeds in Lien Completed/ Deficiency Forgiveness ⁷																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$256,582	35	\$7,331										\$256,582	35	\$7,331
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$4,119,379	67	\$61,483										\$4,119,379	67	\$61,483
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$20,131	1	\$20,131	\$857,948	39	\$21,999	\$191,425	38	\$31,353	\$315,664	1	\$31,564	\$2,562,496	50	\$51,250	\$4,663,563	129	\$36,152
Total Consumer Relief	\$56,531	3	\$18,844	\$21,456,965	534	\$40,182	\$3,031,246	90	\$33,681	\$1,194,318	27	\$44,234	\$2,839,732	59	\$48,131	\$28,578,791	713	\$40,082
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$39,015	1	\$39,015	\$1,190,769	20	\$59,538	\$85,915	4	\$21,479	\$233,482	8	\$29,185	\$25,768	8	\$28,221	\$1,774,949	41	\$43,291
1st Lien Modification Trials Started/In Process ¹⁶	\$39,015	1	\$39,015	\$1,146,250	18	\$63,681	\$85,915	4	\$21,479	\$254,687	9	\$28,299	\$11,653	1	\$11,653	\$1,537,520	33	\$46,592
TOTAL CONSUMER RELIEF - ALL SERVERS \$28,578,791																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$68,189	3		\$133,765	288		\$114,388	36		\$105,812	1		\$117,925	80		\$128,399	408	
Refinances Completed	\$93,936	1	2.73%	\$159,226	39	1.76%	\$133,135	38	3.00%	\$105,812	1	3.80%	\$132,427	50	4.93%	\$140,233	129	3.28%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Kentucky, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$1,681,634	24	\$70,068	\$456,123	14	\$32,580	\$510,021	18	\$28,334	\$380,632	8	\$47,579	\$3,028,410	64	\$47,319
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$64,621	6	\$10,770							\$64,621	6	\$10,770
Completed 2nd Lien Modification Forgiveness ³	\$21,100	1	\$21,100	\$76,400	1	\$76,400	\$128,418	9	\$14,269							\$225,918	11	\$20,538
Completed 2nd Lien Extinguishments ⁴	\$33,024	1	\$33,024	\$6,091,322	192	\$31,726	\$1162,903	36	\$32,303				\$97,916	4	\$24,479	\$7,385,165	233	\$31,696
Short Sales Completed/ Deficiency Forgiven ⁵				\$4,695,923	95	\$49,431	\$165,564	3	\$55,188	\$1,217,770	28	\$43,492				\$6,079,257	126	\$48,248
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$321,736	38	\$8,467				\$91,000	6	\$15,167				\$412,736	44	\$9,380
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$16,500	3	\$5,500				\$16,500	3	\$5,500
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$757,457	17	\$44,556										\$757,457	17	\$44,556
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$68,000	2	\$34,000				\$68,000	2	\$34,000
Refinances Completed - Estimated Consumer Relief ¹⁴				\$71,875	4	\$17,969	\$1,037,080	44	\$23,570				\$3,047,187	64	\$47,612	\$4,156,142	112	\$37,108
Total Consumer Relief	\$54,124	2	\$27,062	\$13,696,347	371	\$36,917	\$3,014,709	112	\$26,917	\$1,903,291	57	\$33,391	\$3,525,735	76	\$46,391	\$22,194,206	618	\$35,913
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$13,06,970	25	\$52,279	\$410,648	11	\$37,332	\$1,211,169	21	\$57,675	\$511,487	11	\$46,499	\$3,440,274	68	\$50,592
1st Lien Modification Trials Started/In Process ¹⁶				\$962,076	19	\$50,636	\$412,277	11	\$37,480	\$652,185	21	\$31,056				\$2,026,538	51	\$39,736
TOTAL CONSUMER RELIEF - ALL SERVERS \$22,194,206																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to benefit borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Refinances Completed reports eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.
- Refinances Completed reports eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$42,681	2		\$172,909	25		\$98,924	31					\$128,873	121		\$128,874	179	
Refinances Completed				\$177,990	4	1.94%	\$102,827	44	2.92%				\$136,298	64	4.45%	\$122,495	112	3.86%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Louisiana, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$21,813	1	\$21,813	\$4,152,636	47	\$86,354	\$406,102	15	\$27,073	\$514,321	15	\$34,288	\$255,608	8	\$31,951	\$5,350,480	86	\$62,215
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$17,760	1	\$17,760	\$64,493	3	\$21,498							\$82,253	4	\$20,563
Completed 2nd Lien Modification Forgiveness ³				\$26,898	1	\$26,898	\$71,622	3	\$23,874							\$98,520	4	\$24,630
Completed 2nd Lien Extinguishments ⁴				\$3,742,508	111	\$33,716	\$1,071,350	30	\$35,712							\$4,905,754	142	\$34,548
Short Sales Completed/ Deficiency Forgiveness ⁵				\$4,667,590	78	\$59,841				\$1,362,384	32	\$42,574	\$155,264	4	\$38,816	\$6,185,238	114	\$54,256
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$331,893	45	\$7,375				\$145,000	10	\$14,500				\$476,893	55	\$8,671
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$8,500	1	\$8,500				\$8,500	1	\$8,500
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$946,240	24	\$39,427										\$946,240	24	\$39,427
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$160,000	2	\$80,000				\$160,000	2	\$80,000
Refinances Completed - Estimated Consumer Relief ¹⁴	\$9,276	1	\$9,276	\$41,778	1	\$41,778	\$294,393	7	\$42,056				\$4,849,085	80	\$60,614	\$5,194,532	89	\$58,366
Total Consumer Relief	\$31,089	2	\$15,545	\$13,927,303	308	\$45,219	\$1,907,960	58	\$32,896	\$2,190,705	60	\$36,503	\$5,351,853	93	\$57,547	\$23,408,410	521	\$44,920
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$94,630	2	\$47,315	\$3,572,537	51	\$70,050	\$45,069	6	\$24,178	\$1,596,161	38	\$42,004	\$725,948	20	\$36,297	\$6,134,345	117	\$52,430
1st Lien Modification Trials Started/In Process ¹⁶				\$2,557,702	39	\$65,582	\$154,980	6	\$25,830	\$2,627,416	59	\$44,532	\$33,880	2	\$16,940	\$5,373,978	106	\$50,698
TOTAL CONSUMER RELIEF - ALL SERVERS \$23,408,410																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$226,934	29		\$97,785	7		\$148,415	2		\$164,357	153		\$171,251	191	
Refinances Completed	\$53,710	1	2.20%	\$304,118	1	1.75%	\$143,632	7	3.73%				\$77,098	80	4.36%	\$174,507	89	4.26%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Maine, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers
Completed 1st Lien Modification Forgiveness ¹			\$2,487,230	25	\$44,957	2	\$473,733	8	\$378,737	4	\$3,384,657	39
Completed Forgiveness of pre 3/1/2012 Forbearance ²					\$169,356	5					\$169,356	5
Completed 2nd Lien Modification Forgiveness ³			\$84,119	2	\$134,994	7					\$219,113	9
Completed 2nd Lien Extinguishments ⁴			\$10,755,473	196	\$2,915,286	50			\$95,509	2	\$13,766,268	248
Short Sales Completed/Deficiency Forgiven ⁵			\$5,031,313	75	\$117,389	2	\$982,080	13	\$120,705	2	\$6,851,487	92
Deeds in Lien Completed/Deficiency Forgiven ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷			\$138,503	21			\$27,000	2			\$165,503	23
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,500	1			\$8,500	1
Forbearance for Unemployed Borrowers ⁹												
Deficiency Waivers ¹⁰			\$783,888	20							\$783,888	20
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹												
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴			\$308,451	10	\$30,845	82	\$24,773		\$43,734	9	\$138,559	35
Total Consumer Relief			\$20188,977	349	\$3,778,356	82	\$1,491,313	24	\$1,028,685	17	\$26,487,331	472
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵			\$1920,164	25	\$505,48	1	\$1820,071	21	\$86,670	5	\$4,034,232	52
1st Lien Modification Trials Started/In Process ¹⁶			\$2,659,757	28	\$505,48	1	\$983,844	19	\$51,781		\$3,694,149	48
TOTAL CONSUMER RELIEF - ALL SERVERS \$26,487,331												

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents payment of funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property When No Foreclosure represents payment of principal to demolish properties.
- REO Properties Donated and reported as properties paid in full by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$249,561	39	\$144,660			\$132,039	17	\$197,764	73
Refinances Completed				\$197,453	10	\$111,514			\$141,456	9	\$143,767	35
						2.83%			4.34%			2.88%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Maryland, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,653,113	14	\$118,079	\$92,453,024	601	\$153,832	\$3,301,605	41	\$80,527	\$21,319,205	185	\$115,239	\$6,080,660	62	\$98,075	\$124,807,607	903	\$139,214
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$613,674	4	\$153,418	\$3,390,579	60	\$56,510	\$1,771,904	53	\$33,432	\$2,911,967	73	\$39,890	\$8,688,124	190	\$45,727			
Completed 2nd Lien Modification Forgiveness ³	\$97,631	3	\$32,544	\$1,296,253	25	\$51,850	\$1,474,250	52	\$28,351	\$55,632	4	\$13,908	\$2,923,766	84	\$34,807			
Completed 2nd Lien Extinguishments ⁴	\$223,663	4	\$55,916	\$200,087,941	2,957	\$67,666	\$43,932,037	630	\$69,733				\$4,610,421	73	\$63,156	\$248,854,062	3,664	\$67,919
Short Sales Completed/ Deficiency Forgiven ⁵				\$95,030,960	796	\$119,386	\$2,582,168	28	\$92,220	\$21,513,892	185	\$116,291	\$10,202,677	110	\$92,752	\$129,329,697	1,119	\$115,576
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$167,535	2	\$83,767							\$167,535	2	\$83,768
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,827,036	288	\$9,816				\$742,263	46	\$16,136	\$57,000	19	\$3,000	\$3,626,299	353	\$10,273
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$5,025	2	\$2,513	\$62,000	9	\$6,889	\$24,185	5	\$4,837	\$91,210	16	\$5,701
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$20,025,011	287	\$69,774										\$20,025,011	287	\$69,774
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$1105,383	20	\$55,269	\$22,042,570	442	\$49,870	\$3,961,524	90	\$44,017				\$5,272,388	107	\$49,275	\$32,381,865	659	\$49,138
Total Consumer Relief	\$3,693,464	45	\$82,077	\$437,153,374	5,456	\$80,123	\$57,196,048	898	\$63,693	\$43,692,992	429	\$101,848	\$29,159,298	449	\$64,943	\$570,895,176	7,277	\$78,452
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$535,530	3	\$78,510	\$66,288,889	438	\$151,344	\$2,377,267	25	\$95,091	\$28,217,714	244	\$115,646	\$9,630,334	87	\$110,693	\$107,049,734	797	\$134,316
1st Lien Modification Trials Started/In Process ¹⁶	\$367,768	1	\$367,768	\$77,516,910	499	\$155,345	\$2,600,938	27	\$96,331	\$32,870,717	285	\$115,336	\$5,152,559	46	\$112,012	\$118,508,892	858	\$138,122
TOTAL CONSUMER RELIEF - ALL SERVERS \$570,895,176																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$292,272	4		\$274,406	1,062		\$265,217	120		\$354,007	24		\$226,589	336		\$264,582	1,546	
Refinances Completed	\$357,394	20	1.97%	\$282,350	442	2.25%	\$259,595	90	2.16%				\$203,140	107	3.09%	\$268,659	659	2.33%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Massachusetts, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$221,078	4	\$55,270	\$43,626,522	361	\$120,849	\$1,906,936	25	\$76,277	\$3,043,117	\$59,265,536	\$112,887
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,607,374	16	\$100,461	\$881,388	22	\$40,063	\$921,518	\$3,410,280	\$47,365
Completed 2nd Lien Modification Forgiveness ³	\$9,100	1	\$9,100	\$698,845	15	\$46,590	\$1,548,779	62	\$24,980	\$21,529	\$2,278,253	\$28,839
Completed 2nd Lien Extinguishments ⁴	\$109,823	2	\$54,912	\$78,931,527	1,124	\$70,224	\$25,554,706	395	\$64,695	\$1,631,730	\$106,227,786	\$68,979
Short Sales Completed/ Deficiency Forgiven ⁵				\$32,760,203	372	\$88,065	\$1,302,244	19	\$68,539	\$2,814,926	\$46,584,058	\$89,241
Deeds in Lien Completed/ Deficiency Forgiven ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$923,154	97	\$9,517						
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$5,000	1	\$5,000	\$3,000	\$1,409,154	\$11,184
Forbearance for Unemployed Borrowers ⁹											\$17,668	\$4,417
Deficiency Waivers ¹⁰												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹				\$10,843,411	230	\$47,145					\$10,843,411	\$47,145
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴	\$126,640	3	\$42,213	\$10,194,265	239	\$42,654	\$1,906,593	37	\$51,530	\$1,737,243	\$14,035,155	\$46,017
Total Consumer Relief	\$466,642	10	\$46,664	\$179,585,301	2,454	\$73,181	\$33,105,646	561	\$59,012	\$20,745,511	\$244,094,301	\$71,708
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵	\$110,911	1	\$110,911	\$32,710,137	272	\$120,258	\$390,658	8	\$48,832	\$13,874,189	\$2,602,863	\$111,161
1st Lien Modification Trials Started/In Process ¹⁶				\$39,654,170	302	\$131,305	\$727,605	11	\$66,146	\$15,330,282	\$1,387,689	\$116,056
TOTAL CONSUMER RELIEF - ALL SERVERS \$244,094,301												

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as gifts by Servicer's vendors that are donated to non-profit organizations, charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
	\$340,349	3	15.8%	\$255,099	239	21.3%	\$294,362	37	2.23%	45	\$288,223	82
				\$243,406	628		\$218,879	4			\$250,426	759
							\$459,997	1	1.95%	25	\$261,679	305
									3.42%			2.24%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Michigan, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$2,747,730	47	\$58,450	\$33,374,612	268	\$124,532	\$3145,554	50	\$62,911	\$9,219,045	131	\$62,741	\$1,524,582	25	\$60,983	\$49,010,923	521	\$94,071
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$38,435	1	\$38,435	\$521,289	7	\$74,470	\$1,848,123	59	\$31,324	\$651,130	1	\$65,130	\$547,099	18	\$30,394	\$3,020,076	86	\$35,117
Completed 2nd Lien Modification Forgiveness ³	\$44,800	2	\$22,400	\$843,035	19	\$44,370	\$598,853	41	\$14,606	\$14,737	4	\$3,684				\$15,014,25	66	\$22,749
Completed 2nd Lien Extinguishments ⁴	\$663,305	19	\$34,911	\$129,655,301	3,053	\$42,468	\$7,275,195	178	\$40,872				\$1,192,797	31	\$38,477	\$138,786,598	3,281	\$42,300
Short Sales Completed/ Deficiency Forgiven ⁵				\$45,926,877	606	\$75,787	\$2,009,817	39	\$51,534	\$21,543,841	324	\$66,493	\$2,874,105	48	\$59,877	\$72,354,640	1,017	\$71,145
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$60,914	1	\$60,914							\$60,914	1	\$60,914
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$950,717	150	\$6,338	\$6,320	2	\$3,160	\$356,952	32	\$11,155	\$24,000	8	\$3,000	\$1,337,989	192	\$6,969
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$360	1	\$360	\$49,120	7	\$7,017	\$14,237	3	\$4,746	\$63,717	11	\$5,792
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$30,518,330	714	\$42,743										\$30,518,330	714	\$42,743
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																\$159,500	5	\$31,900
Refinances Completed - Estimated Consumer Relief ¹⁴	\$2,021,868	52	\$38,882	\$4,985,076	208	\$23,967	\$10,236,311	466	\$21,966	\$423,942	26	\$16,305	\$9,663,538	257	\$37,601	\$27,330,735	1,009	\$27,087
Total Consumer Relief	\$5,515,537	121	\$45,583	\$246,775,237	5,025	\$49,109	\$25,181,447	837	\$30,085	\$30,832,267	530	\$58,174	\$15,840,358	390	\$40,616	\$324,144,846	6,903	\$46,957
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$235,922	2	\$117,961	\$21,703,938	237	\$91,578	\$1,550,110	32	\$48,441	\$14,473,765	180	\$80,410	\$2,170,544	31	\$70,018	\$40,134,279	482	\$83,266
1st Lien Modification Trials Started/In Process ¹⁶	\$157,441	1	\$157,441	\$25,250,800	238	\$106,096	\$1,542,911	32	\$48,216	\$14,570,936	204	\$71,426	\$384,354	6	\$64,059	\$41,906,442	481	\$87,124
TOTAL CONSUMER RELIEF - ALL SERVERS \$324,144,846																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$135,998	10		\$204,674	1,161		\$122,856	406		\$113,768	293		\$120,668	461		\$162,088	2,331	
Refinances Completed	\$186,208	52	2.66%	\$199,548	208	1.53%	\$118,070	466	2.37%	\$86,188	26	2.41%	\$123,772	257	3.87%	\$139,009	1,009	2.48%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Minnesota, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$466,176	4	\$116,544	\$13,211,872	109	\$121,210	\$1,683,388	19	\$88,599	\$5,541,938	55	\$100,763	\$2,476,746	41	\$60,408	\$23,380,120	228	\$102,544
Completed Forgiveness of pre 3/1/2012 Forbearance ²	\$148,000	1	\$148,000	\$614,989	6	\$102,498	\$1,472,136	42	\$35,051				\$148,770	10	\$14,877	\$2,383,895	59	\$40,405
Completed 2nd Lien Modification Forgiveness ³				\$169,872	5	\$33,974	\$687,510	31	\$22,178	\$8,335	2	\$4,168				\$865,717	38	\$22,782
Completed 2nd Lien Extinguishments ⁴	\$173,133	3	\$57,711	\$11,977,402	269	\$44,526	\$8,389,077	151	\$55,557				\$2,597,358	45	\$57,719	\$23,136,970	468	\$49,438
Short Sales Completed/ Deficiency Forgiven ⁵				\$30,734,817	339	\$90,663	\$1,217,218	23	\$52,923	\$9,015,392	123	\$73,296	\$4,639,564	87	\$53,328	\$45,606,991	572	\$79,733
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,004,520	120	\$8,371				\$373,000	23	\$16,217	\$33,000	11	\$3,000	\$1,410,520	154	\$9,159
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$34,000	4	\$8,500	\$12,953	4	\$3,238	\$46,953	8	\$5,869
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$291,337	5	\$58,267	\$2,916,473	102	\$28,593	\$5,372,872	160	\$33,580	\$16,706	2	\$8,353	\$7,640,672	156	\$48,979	\$16,238,060	425	\$38,207
Total Consumer Relief	\$1,078,646	13	\$82,973	\$60,629,945	950	\$63,821	\$18,822,201	426	\$44,184	\$15,170,871	210	\$72,242	\$17,549,063	354	\$49,574	\$113,250,726	1,953	\$57,988
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵					112	\$120,719	\$877,338	14	\$62,667	\$8,854,148	85	\$104,166	\$2,632,837	38	\$69,285	\$25,884,840	249	\$103,955
1st Lien Modification Trials Started/In Process ¹⁶					105	\$109,651	\$876,909	14	\$62,636	\$9,101,240	104	\$87,512	\$812,061	14	\$58,004	\$22,303,605	237	\$94,108
TOTAL CONSUMER RELIEF - ALL SERVERS \$113,250,726																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinances Completed	\$273,897	5	2.71%	\$229,082	102	1.59%	\$189,823	171	2.38%	\$185,707	33	0.75%	\$186,806	156	3.34%	\$210,359	817	2.49%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Mississippi, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$63,965	2	\$31,982	\$1,098,703	20	\$54,935	\$286,373	12	\$23,864	\$256,710	9	\$28,523	\$404,106	12	\$33,675	\$2,109,857	55	\$38,361
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$131,940	3	\$43,980	\$23,611	2	\$11,805							\$155,551	5	\$31,110
Completed 2nd Lien Modification Forgiveness ³				\$22,570	1	\$22,570	\$91,251	6	\$15,208							\$113,821	7	\$16,260
Completed 2nd Lien Extinguishments ⁴	\$37,683	2	\$18,842	\$2,639,336	85	\$31,051	\$77,750	16	\$36,109				\$77,328	2	\$38,664	\$3,332,097	105	\$31,734
Short Sales Completed/ Deficiency Forgiven ⁵				\$3,411,967	71	\$48,056	\$216,604	2	\$108,302	\$733,835	15	\$48,922	\$16,716	1	\$16,716	\$4,379,122	89	\$49,204
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$220,593	40	\$5,515				\$8,500	1	\$8,500				\$229,093	41	\$5,588
Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$856,463	26	\$32,941										\$856,463	26	\$32,941
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$44,854	2	\$22,427	\$91,088	5	\$18,218	\$815,141	28	\$29,112				\$1920,002	40	\$48,000	\$2,871,085	75	\$38,281
Total Consumer Relief	\$146,502	6	\$24,417	\$8,472,660	251	\$33,756	\$2,010,730	66	\$30,466	\$999,045	25	\$39,962	\$2,418,152	55	\$43,966	\$14,047,088	403	\$34,856
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$50,322	1	\$50,322	\$1,951,495	33	\$59,136	\$109,537	5	\$21,907	\$960,857	29	\$33,133	\$476,494	14	\$34,035	\$3,548,705	82	\$43,277
1st Lien Modification Trials Started/In Process ¹⁶				\$2,580,043	41	\$62,928	\$110,460	5	\$22,092	\$1,253,987	40	\$31,350	\$94,920	4	\$23,730	\$4,039,410	90	\$44,882
TOTAL CONSUMER RELIEF - ALL SERVICERS \$14,047,088																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien.
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of Borrowers represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal payment to demolish properties.
- REO Properties Donated represents principal payment to demolish properties.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$129,744	26		\$118,224	24		\$159,254	2		\$130,587	81		\$128,622	133	
Refinances Completed	\$62,108	2	4.60%	\$132,612	5	1.75%	\$118,864	28	3.12%				\$139,286	40	4.39%	\$129,159	75	3.78%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Missouri, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$7,526,257	115	\$65,446	\$1,849,043	38	\$48,659	\$1,553,052	35	\$44,373	\$1,334,170	27	\$49,414	\$12,262,522	215	\$57,035
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$17,21	6	\$287	\$551,006	26	\$21,193	\$18,500	1	\$18,500	\$47,659	1	\$47,659	\$618,886	34	\$18,203
Completed 2nd Lien Modification Forgiveness ³	\$33,800	1	\$33,800	\$187,552	4	\$46,888	\$461,125	24	\$19,214	\$7,770	1	\$7,770				\$690,247	30	\$23,008
Completed 2nd Lien Extinguishments ⁴	\$32,611	1	\$32,611	\$28,620,889	828	\$34,566	\$3,377,030	90	\$37,523							\$32,238,488	924	\$34,890
Short Sales Completed/ Deficiency Forgiven ⁵				\$17,048,568	255	\$66,857	\$692,202	15	\$46,147	\$4,341,051	84	\$51,679	\$613,252	9	\$68,139	\$22,695,073	363	\$62,521
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$240,795	2	\$120,398							\$240,795	2	\$120,398
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$693,598	105	\$6,606	\$7,000	2	\$3,500	\$270,000	25	\$10,800				\$970,598	132	\$7,353
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$12,485,675	259	\$48,207										\$12,485,675	259	\$48,207
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$74,000	2	\$37,000				\$74,000	2	\$37,000
Refinances Completed - Estimated Consumer Relief ¹⁴	\$95,521	3	\$31,840	\$2,612,686	109	\$23,970	\$4,956,073	185	\$26,790				\$6,309,394	133	\$47,439	\$13,973,674	430	\$32,497
Total Consumer Relief	\$161,932	5	\$32,386	\$69,176,946	1,681	\$41,152	\$12,134,274	382	\$31,765	\$6,264,373	148	\$42,327	\$8,512,433	175	\$48,642	\$96,249,958	2,391	\$40,255
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$6,599,865	94	\$70,211	\$1,366,689	34	\$40,197	\$3,527,653	60	\$58,794	\$1,441,849	29	\$49,719	\$12,936,056	217	\$59,613
1st Lien Modification Trials Started/In Process ¹⁶				\$5,520,032	88	\$62,728	\$1,390,672	35	\$39,733	\$4,575,387	87	\$52,591	\$507,457	7	\$72,494	\$11,993,548	217	\$55,270
TOTAL CONSUMER RELIEF - ALL SERVERS \$96,249,958																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to benefit borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offers/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*				\$141,534	757		\$114,231	172		\$118,631	3		\$127,975	278		\$134,481	1,210	
Refinances Completed	\$105,904	3	3.83%	\$151,161	109	2.03%	\$120,165	185	2.84%				\$130,805	133	4.62%	\$131,214	430	3.15%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Montana, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$1946,120	8	\$243,265		\$970,823	4	\$242,706	\$236,832	6	\$39,472	\$3,153,775	18	\$175,210
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$39,252	1	\$39,252								\$39,252	1	\$39,252
Completed 2nd Lien Modification Forgiveness ³				\$55,312	1	\$55,312								\$55,312	1	\$55,312
Completed 2nd Lien Extinguishments ⁴	\$23,649	1	\$23,649	\$19,406,694	39	\$49,761	\$688,218				\$118,610	2	\$59,305	\$2,771,171	52	\$53,292
Short Sales Completed/ Deficiency Forgiven ⁵				\$2,818,409	40	\$70,460	\$101,218	\$116,695	10	\$116,695	\$707,871	10	\$70,787	\$4,794,449	63	\$76,102
Deeds in Lien Completed/ Deficiency Forgiven ⁶																
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$131,812	15	\$8,787		\$28,500	1	\$28,500				\$160,312	16	\$10,020
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸								\$6,000	1	\$6,000				\$6,000	1	\$6,000
Forbearance for Unemployed Borrowers ⁹																
Deficiency Waivers ¹⁰																
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																
Cash Costs Paid by Servicer for Demolition of Property ¹²																
REO Properties Donated ¹³																
Refinances Completed - Estimated Consumer Relief ¹⁴	\$513,393	1	\$51,393	\$7,425	1	\$7,425	\$16,717				\$1,788,969	29	\$61,689	\$1874,506	32	\$58,578
Total Consumer Relief	\$75,042	2	\$37,521	\$6,949,024	105	\$66,181	\$806,153	\$2,172,274	16	\$135,767	\$2,852,282	47	\$60,687	\$12,854,776	184	\$69,863
CONSUMER RELIEF - IN PROCESS																
1st Lien Modification Trials Offered/Approved ¹⁵				\$995,141	5	\$199,028		\$118,721	4	\$279,680	\$605,838	9	\$67,315	\$2,719,700	18	\$151,094
1st Lien Modification Trials Started/In Process ¹⁶				\$903,961	6	\$150,660		\$155,734	2	\$77,867	\$92,987	1	\$92,987	\$1152,682	9	\$128,076
TOTAL CONSUMER RELIEF - ALL SERVERS \$12,854,776																

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unaffiliated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of liens.
- REO Properties Donated and reported to the U.S. Department of Housing and Urban Development, HUD, for sale to the public.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$482,782	4		\$153,646			\$178,376		50	\$197,664		58	
Refinances Completed	\$263,989	1	2.48%	\$147,987	1	1.50%	\$73,944			\$239,586		29	\$232,310		32	3.21%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Nebraska, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers
Completed 1st Lien Modification Forgiveness ¹												
Completed Forgiveness of pre 3/1/2012 Forbearance ²												
Completed 2nd Lien Modification Forgiveness ³												
Completed 2nd Lien Extinguishments ⁴												
Completed 2nd Lien Short Sales Completed/ Deficiency Forgiven ⁵												
Deeds in Lien Completed/ Deficiency Forgiven ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷												
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸												
Forbearance for Unemployed Borrowers ⁹												
Deficiency Waivers ¹⁰												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹												
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴												
Total Consumer Relief												
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵												
1st Lien Modification Trials Started/In Process ¹⁶												
TOTAL CONSUMER RELIEF - ALL SERVERS												

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of lien.
- REO Properties Donated represents principal forgiveness of principal associated with a property and release of lien.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Loan Balance	No. of Borrowers	Average Loan Balance	No. of Borrowers	Average Loan Balance	No. of Borrowers	Average Loan Balance	No. of Borrowers	Average Loan Balance	No. of Borrowers
Refinance Solicitations/Offer/Approvals*	\$34,433	1	\$161,584	10	\$102,930	4	\$126,367	130	\$127,515	145	\$127,515	145
Refinances Completed			\$125,637	3	\$105,225	8	\$116,588	50	\$115,543	61	\$115,543	61

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information
Nevada, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$241,900	3	\$80,633	\$88,110,849	476	\$185,107	\$2,320,114	17	\$136,477	\$10,733,398	62	\$173,119	\$7,944,662	65	\$122,226	\$109,350,923	623	\$175,523
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$723,407	7	\$103,344	\$314,6136	48	\$65,545				\$3,660,701	102	\$35,889	\$7530,244	157	\$47,963
Completed 2nd Lien Modification Forgiveness ³	\$22,700	1	\$22,700	\$1136,580	17	\$66,858	\$345,721	9	\$38,413	\$31,252	3	\$10,417				\$1536,253	30	\$51,208
Completed 2nd Lien Extinguishments ⁴	\$29,506	1	\$29,506	\$240,047,997	3,263	\$73,567	\$24,796,218	378	\$65,598				\$8,278,352	122	\$67,855	\$273,152,073	3,764	\$72,570
Short Sales Completed/ Deficiency Forgiven ⁵				\$314,285,702	2,269	\$138,513	\$7,944,212	95	\$83,623	\$6,482,7930	467	\$138,818	\$28,597,533	321	\$89,089	\$415,655,377	3,152	\$131,870
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$3,292,945	549	\$5,998				\$941,303	57	\$16,514	\$111,000	37	\$3,000	\$4,345,248	643	\$6,758
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$11,500	2	\$5,750	\$56,270	8	\$7,034	\$30,790	5	\$6,158	\$98,560	15	\$6,571
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$709,620	6	\$118,270				\$709,620	6	\$118,270
Refinances Completed - Estimated Consumer Relief ¹⁴	\$215,070	6	\$35,845	\$4,800,088	111	\$43,244	\$2,510,762	88	\$28,531	\$570,683	3	\$19,021	\$4,058,558	87	\$46,650	\$11,641,541	295	\$39,463
Total Consumer Relief	\$509,177	11	\$46,289	\$652,397,568	6,692	\$97,489	\$41,074,663	637	\$64,481	\$77,356,836	606	\$127,652	\$52,681,596	739	\$71,288	\$824,019,839	8,685	\$94,879
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$145,727	1	\$145,727	\$66,160,285	357	\$185,323	\$1,029,160	10	\$102,916	\$20,547,988	130	\$158,061	\$8,478,417	71	\$119,414	\$96,361,577	569	\$169,353
1st Lien Modification Trials Started/In Process ¹⁶				\$64,506,124	339	\$190,284	\$1,208,894	10	\$120,889	\$22,037,808	145	\$151,985	\$4,423,609	35	\$126,389	\$92,176,435	529	\$174,247
TOTAL CONSUMER RELIEF - ALL SERVERS \$824,019,839																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents principal payment to demolish properties.
- REO Properties Donated represents properties owned by Servicer's vendors that are donated to non-profit organizations, charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$297,802	629		\$197,724	142		\$229,536	50		\$250,104	280		\$269,664	1,101	
Refinances Completed	\$189,471	6	2.41%	\$293,021	111	1.88%	\$212,548	88	1.71%	\$122,998	3	1.97%	\$199,419	87	2.98%	\$237,576	295	2.12%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information New Hampshire, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$271,430	4	\$67,857	\$5,966,728	55	\$108,486	\$74,842	8	\$34,355	\$1,231,203	18	\$68,400	\$186,803	5	\$37,361	\$7931,006	90	\$88,122
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$117,036	2	\$58,518	\$104,982	5	\$20,996				\$109,624	4	\$27,406	\$331,642	11	\$30,149
Completed 2nd Lien Modification Forgiveness ³				\$204,359	2	\$102,180	\$327,374	15	\$21,825							\$531,733	17	\$31,278
Completed 2nd Lien Extinguishments ⁴	\$67,705	1	\$67,705	\$6,766,730	110	\$61,516	\$397,3618	71	\$55,966				\$181,128	4	\$45,282	\$10,989,181	186	\$59,082
Short Sales Completed/ Deficiency Forgiven ⁵				\$5,613,136	81	\$69,298	\$477,780	9	\$53,087	\$1,828,550	22	\$83,116	\$317,160	4	\$79,290	\$8,236,626	116	\$71,005
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$180,844	24	\$7,535				\$43,500	3	\$14,500	\$6,000	2	\$3,000	\$230,344	29	\$79,43
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$2,111,987	51	\$41,412										\$2,111,987	51	\$41,412
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$226,969	3	\$75,656	\$1,174,677	34	\$34,549	\$38,690	26	\$31,103				\$906,491	16	\$56,656	\$3,116,827	79	\$39,454
Total Consumer Relief	\$566,104	8	\$70,763	\$22,135,497	359	\$61,659	\$5,967,286	134	\$44,532	\$3,103,253	43	\$72,169	\$1,707,206	35	\$48,777	\$33,479,346	579	\$57,823
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$130,119	1	\$130,119	\$2,046,177	22	\$93,008	\$188,413	5	\$37,683	\$1,232,033	15	\$82,136	\$301,705	4	\$75,426	\$3,898,447	47	\$82,946
1st Lien Modification Trials Started/In Process ¹⁶				\$2,517,296	27	\$93,233	\$195,739	6	\$32,623	\$1,795,601	22	\$81,618	\$136,697	2	\$68,348	\$4,645,333	57	\$81,497
TOTAL CONSUMER RELIEF - ALL SERVERS \$33,479,346																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$352,697	2		\$250,479	60		\$186,778	47		\$177,200	3		\$227,368	22		\$224,227	134	
Refinances Completed	\$376,475	3	2.56%	\$205,663	34	2.14%	\$180,101	26	2.20%				\$235,859	16	3.06%	\$209,852	79	2.39%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information New Jersey, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$1,409,499	14	\$100,679	\$85,655,918	515	\$166,322	\$3,210,166	33	\$97,278	\$21,843,215	152	\$143,705	\$11,231,678	119	\$94,384	\$123,350,476	833	\$148,080
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,122,031	12	\$93,503	\$1,672,320	43	\$38,891				\$2,610,485	92	\$28,375	\$5,404,836	147	\$36,768
Completed 2nd Lien Modification Forgiveness ³	\$20,800	1	\$20,800	\$1,182,676	16	\$73,917	\$1,644,146	60	\$27,402	\$140,488	7	\$20,070				\$2,988,110	84	\$35,573
Completed 2nd Lien Extinguishments ⁴	\$83,760	2	\$41,880	\$238,571,233	2910	\$81,983	\$64,214,798	824	\$77,931				\$16,447,688	220	\$74,762	\$319,317,479	3,956	\$80,717
Short Sales Completed/ Deficiency Forgiven ⁵				\$8417,3790	677	\$124,334	\$897,011	8	\$112,126	\$27,060,171	196	\$138,062	\$122,330,788	132	\$92,657	\$124,361,760	1013	\$122,766
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$18,565	1	\$18,565							\$18,565	1	\$18,565
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,839,042	184	\$9,995	\$6,000	2	\$3,000	\$1,617,714	73	\$22,160	\$99,000	33	\$3,000	\$3,561,756	292	\$12,198
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$23,070	3	\$7,690	\$90,060	14	\$6,433	\$30,026	6	\$5,004	\$143,156	23	\$6,224
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$8,871,354	146	\$60,763										\$8,871,354	146	\$60,763
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$555,906	8	\$69,488	\$4,856,187	95	\$51,118	\$3,493,619	72	\$48,522	\$226,805	4	\$56,701	\$6,682,429	149	\$44,849	\$15,814,946	328	\$48,216
Total Consumer Relief	\$2,069,965	25	\$82,799	\$426,272,231	4,555	\$93,583	\$75,179,695	1,046	\$71,874	\$50,978,453	446	\$114,301	\$49,332,094	751	\$65,689	\$603,832,438	6,823	\$88,500
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$295,695	1	\$295,695	\$67,543,962	414	\$163,150	\$1,964,066	20	\$98,203	\$44,882,564	291	\$154,236	\$11,770,865	130	\$90,545	\$126,457,152	856	\$147,730
1st Lien Modification Trials Started/In Process ¹⁶	\$295,695	1	\$295,695	\$80,772,607	475	\$170,048	\$1,888,842	20	\$94,442	\$48,757,087	352	\$138,514	\$51,281,211	59	\$86,919	\$136,842,442	907	\$150,874
TOTAL CONSUMER RELIEF - ALL SERVERS \$603,832,438																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$553,831	5		\$305,392	535		\$296,545	96		\$304,191	32		\$251,203	490		\$282,768	1,158	
Refinances Completed	\$348,504	8	2.54%	\$301,473	95	2.16%	\$380,964	72	2.20%	\$314,047	4	2.30%	\$234,147	149	2.44%	\$267,687	328	2.29%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information New Mexico, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				\$3,299,909	49	\$67,345	\$297,236	6	\$49,539	\$328,115	11	\$29,829	\$365,744	11	\$33,249	\$4,291,004	77	\$55,727
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$185,719	7	\$26,531	\$52,650	3	\$17,550				\$22,246	3	\$7,415	\$260,615	13	\$20,047
Completed 2nd Lien Modification Forgiveness ³				\$18,428	1	\$18,428	\$121,692	8	\$15,211							\$140,120	9	\$15,569
Completed 2nd Lien Extinguishments ⁴				\$16,471,445	356	\$46,268	\$3,641,179	69	\$52,771				\$377,032	12	\$48,086	\$20,689,656	437	\$47,345
Short Sales Completed/Deficiency Forgiven ⁵				\$8,927,413	125	\$71,419	\$198,326	2	\$99,163	\$1,623,785	29	\$55,993	\$971,144	16	\$60,696	\$11,720,668	172	\$68,143
Deeds in Lien Completed/Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$445,277	48	\$9,277				\$104,000	7	\$14,857	\$6,000	2	\$3,000	\$555,277	57	\$9,742
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$78,049	2	\$39,024	\$1,429,824	41	\$34,874	\$425,740	13	\$32,749				\$3,234,933	66	\$49,014	\$5,168,546	122	\$42,365
Total Consumer Relief	\$78,049	2	\$39,024	\$307,785,015	627	\$49,088	\$4,736,823	101	\$46,899	\$2,055,900	47	\$43,743	\$5,177,099	110	\$47,065	\$42,825,886	887	\$48,282
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$2,035,555	35	\$58,159	\$77,534	2	\$38,767	\$1,044,831	17	\$61,461	\$673,303	15	\$44,887	\$3,831,223	69	\$55,525
1st Lien Modification Trials Started/In Process ¹⁶				\$3,674,429	53	\$69,329	\$77,534	2	\$38,767	\$801,254	16	\$50,078	\$382,556	6	\$47,093	\$4,835,773	77	\$62,802
TOTAL CONSUMER RELIEF - ALL SERVICERS \$42,825,886																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$112,000	1		\$173,131	303		\$128,544	13					\$137,325	118		\$161,945	435	
Refinances Completed	\$191,203	2	26.0%	\$223,242	41	1.99%	\$120,227	13	3.47%				\$139,061	66	4.49%	\$166,199	122	3.25%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information New York, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$453,242	7	\$64,749	\$117,863,773	681	\$173,075	\$3,178,910	43	\$73,928	\$26,522,511	243	\$109,146	\$9,950,913	88	\$113,079	\$157,969,349	1,062	\$148,747
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$2,321,945	18	\$128,997	\$3,110,028	75	\$41,467				\$1,554,768	54	\$28,792	\$6,986,741	147	\$47,529
Completed 2nd Lien Modification Forgiveness ³	\$122,700	4	\$30,675	\$4,122,242	45	\$91,605	\$3,802,440	105	\$36,214	\$63,238	7	\$9,034				\$8,110,620	161	\$50,377
Completed 2nd Lien Extinguishments ⁴	\$111,961	2	\$55,981	\$33,254,585	3,780	\$87,983	\$178,566,499	1,740	\$102,624							\$52,799,131	5,721	\$92,290
Short Sales Completed/ Deficiency Forgiven ⁵				\$54,938,199	416	\$132,063	\$2,894,960	15	\$192,997	\$37,845,993	216	\$175,213	\$5,273,538	52	\$101,414	\$100,952,690	699	\$144,424
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$188,210	1	\$188,210							\$188,210	1	\$188,210
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,906,648	141	\$13,522	\$4,000	1	\$4,000	\$180,7625	75	\$24,102	\$20,000	6	\$3,333	\$3,738,273	223	\$16,764
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$11,506	2	\$5,753	\$78,763	12	\$6,564	\$21,486	1	\$21,486	\$111,755	15	\$7,450
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$10,596,713	176	\$60,209										\$10,596,713	176	\$60,209
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$767,041	8	\$95,880	\$5,469,266	90	\$60,770	\$3,872,668	84	\$46,103	\$770,401	11	\$70,036	\$9,272,916	158	\$58,689	\$20,152,292	351	\$57,414
Total Consumer Relief	\$1,454,944	21	\$69,283	\$529,793,371	5,347	\$99,082	\$195,629,221	2,066	\$94,690	\$67,088,531	564	\$118,951	\$42,833,707	558	\$76,763	\$836,799,774	8,556	\$97,803
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$605,073	3	\$201,691	\$85,887,653	512	\$167,749	\$1,700,963	21	\$80,998	\$48,461,921	372	\$130,274	\$11,145,138	97	\$114,898	\$147,800,748	1,005	\$147,065
1st Lien Modification Trials Started/In Process ¹⁶	\$158,762	1	\$158,762	\$99,351,566	583	\$170,414	\$1,859,718	24	\$77,488	\$55,699,483	479	\$116,283	\$4,264,418	32	\$133,263	\$161,333,947	1,119	\$144,177
TOTAL CONSUMER RELIEF - ALL SERVERS \$836,799,774																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$312,751	330		\$260,783	150		\$416,856	57		\$266,930	318		\$293,532	855	
Refinances Completed	\$445,768	8	2.74%	\$323,906	90	2.39%	\$263,364	84	2.23%	\$531,062	11	1.68%	\$224,515	158	3.33%	\$273,947	351	2.67%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information North Carolina, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$313,649	4	\$78,412	\$17,707,023	197	\$59,427	\$1,569,244	50	\$31,385	\$1,559,371	42	\$37,128	\$1,490,356	36	\$41,399	\$16,639,643	329	\$50,576
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$127,180	15	\$8,479	\$320,005	14	\$22,858				\$113,455	2	\$56,728	\$560,640	31	\$18,085
Completed 2nd Lien Modification Forgiveness ³	\$36,600	2	\$18,300	\$453,208	11	\$41,201	\$413,431	24	\$17,226							\$903,239	37	\$24,412
Completed 2nd Lien Extinguishments ⁴	\$134,693	3	\$44,898	\$85,603,048	1,798	\$47,610	\$9,971,476	235	\$42,432				\$2,383,574	50	\$47,671	\$98,092,791	2,086	\$47,024
Short Sales Completed/ Deficiency Forgiven ⁵				\$31,650,822	451	\$70,179	\$700,156	13	\$53,858	\$9,409,306	114	\$82,538	\$5,107,678	57	\$89,608	\$46,867,962	635	\$73,808
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,762,149	208	\$8,472				\$246,266	18	\$13,681	\$8,808	3	\$2,936	\$2,017,223	229	\$8,809
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$6,657	2	\$3,328	\$57,022	7	\$3,860	\$2,815	1	\$2,815	\$106,494	10	\$10,649
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$445,473	7	\$63,639	\$7,234,240	224	\$32,296	\$1,770,865	50	\$35,417				\$6,782,515	216	\$31,401	\$16,233,094	497	\$32,662
Total Consumer Relief	\$930,414	16	\$58,151	\$138,537,670	2,904	\$47,706	\$14,751,834	388	\$38,020	\$11,415,865	182	\$62,725	\$15,889,201	365	\$43,532	\$181,524,986	3,855	\$47,088
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$145,125	1	\$145,125	\$11,303,148	170	\$66,489	\$1,011,173	29	\$34,868	\$6,934,188	121	\$57,307	\$2,209,622	51	\$43,326	\$21,603,256	372	\$58,073
1st Lien Modification Trials Started/In Process ¹⁶				\$12,235,092	172	\$71,134	\$997,182	30	\$33,239	\$7,224,905	139	\$51,978	\$675,357	15	\$45,024	\$21,132,536	356	\$59,361
TOTAL CONSUMER RELIEF - ALL SERVERS \$181,524,986																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$162,265	1		\$175,822	1,279		\$126,890	44		\$120,393	1		\$158,611	494		\$169,926	1,819	
Refinances Completed	\$286,462	7	283%	\$185,320	224	222%	\$133,484	50	3.38%				\$144,930	216	2.76%	\$163,976	497	2.54%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information North Dakota, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers
Completed 1st Lien Modification Forgiveness ¹			\$27,387	1	\$57,545	1	\$57,545				\$84,932	2
Completed Forgiveness of pre 3/1/2012 Forbearance ²												
Completed 2nd Lien Modification Forgiveness ³												
Completed 2nd Lien Extinguishments ⁴	\$16,786	1	\$16,786	4	\$15,973	1	\$15,973				\$220,473	7
Short Sales Completed/ Deficiency Forgiven ⁵			\$117,973	2	\$58,986						\$117,973	2
Deeds in Lien Completed/ Deficiency Forgiven ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷												
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸												
Forbearance for Unemployed Borrowers ⁹												
Deficiency Waivers ¹⁰												
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹												
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴											\$156,548	2
Total Consumer Relief	\$16,786	1	\$16,786	7	\$43,387	2	\$36,759		\$185,910	3	\$579,926	13
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵												
1st Lien Modification Trials Started/In Process ¹⁶												
TOTAL CONSUMER RELIEF - ALL SERVERS \$579,926												

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents payment in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payment to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
											\$120,235	8
							\$190,290	2	5.24%	2	\$190,290	5.24%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Ohio, Fourth Quarter 2012

ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹	9	\$39,545	\$13,522,203	170	\$79,542	\$2,243,213	55	\$40,786	\$5,113,452	95	\$53,826	\$1,333,179	31	\$43,006	\$22,567,949	360	\$62,689
Completed Forgiveness of pre 3/1/2012 Forbearance ²			\$1,415	4	\$2,854	\$672,028	39	\$17,231							\$683,443	43	\$15,894
Completed 2nd Lien Modification Forgiveness ³			\$273,760	6	\$45,627	\$495,395	22	\$22,518	\$28,099	2	\$14,050				\$797,254	30	\$26,575
Completed 2nd Lien Extinguishments ⁴	4	\$33,509	\$18,232,600	580	\$31,436	\$8,357,145	229	\$36,494							\$75,389	19	\$30,284
Short Sales Completed/ Deficiency Forgiveness ⁵			\$23,091,921	371	\$62,242	\$926,034	14	\$66,145	\$8,668,113	157	\$55,211	\$721,417	19	\$37,969	\$33,407,485	561	\$59,550
Deeds in Lien Completed/ Deficiency Forgiveness ⁶						\$37,268	2	\$18,634							\$37,268	2	\$18,634
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷			\$1,236,479	168	\$7,360				\$534,256	45	\$11,872	\$3,000	1	\$3,000	\$1,773,735	214	\$8,288
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸						\$2,500	1	\$2,500	\$30,000	4	\$7,500				\$32,500	5	\$6,500
Forbearance for Unemployed Borrowers ⁹																	
Deficiency Waivers ¹⁰			\$3,857,224	88	\$43,832										\$3,857,224	88	\$43,832
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³									\$145,500	6	\$24,250				\$145,500	6	\$24,250
Refinances Completed - Estimated Consumer Relief ¹⁴	11	\$26,538	\$1,357,000	62	\$21,887	\$11,581,313	467	\$24,799	\$28,777	8	\$28,597	\$11,352,956	288	\$39,420	\$24,811,961	836	\$29,679
Total Consumer Relief	24	\$32,577	\$61,582,602	1,449	\$42,500	\$24,314,896	829	\$29,330	\$14,748,197	317	\$46,524	\$13,985,941	358	\$39,067	\$115,413,489	2,977	\$38,768
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵				182	\$73,835	\$1,610,618	32	\$50,332	\$8,023,058	145	\$55,331	\$1,499,183	30	\$49,973	\$24,570,854	389	\$63,164
1st Lien Modification Trials Started/In Process ¹⁶			\$12,517,297	169	\$74,067	\$1,660,370	34	\$48,834	\$11,438,248	238	\$48,060	\$306,514	6	\$51,086	\$25,922,429	447	\$57,992
TOTAL CONSUMER RELIEF - ALL SERVICERS \$ 115,413,489																	

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- 1 Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
2 Completed 2nd Lien Modification Forgiveness represents forgiveness of deferred principal on pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
3 Completed 3rd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
4 Completed 4th Lien Modification Forgiveness represents finalized second lien mortgage extrajudgments (forgiveness of the entire balance and release of lien).
5 Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
6 Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
7 Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
8 Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
9 Forgiveness for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
11 Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
12 Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
13 REO Properties Donated represents properties owned by Servicers/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.i.1.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals	\$117,855	4		\$171,571	284		\$109,398	383		\$103,080	31		\$114,816	560		\$125,665	1,262	
Refinances Completed	\$107,321	11	315%	\$182,233	62	1.53%	\$114,049	467	2.77%	\$113,842	8	3.20%	\$125,856	288	19.9%	\$123,083	836	30.7%

- Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information
Oregon, Fourth Quarter 2012

ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹		\$22,600	1	\$22,600													
Completed Forgiveness of pre 3/1/2012 Forbearance ²						\$270,917	8	\$33,865	\$4,416,784	49	\$90,138	\$2,381,336	31	\$76,817	\$17,281,596	182	\$94,954
Completed 2nd Lien Modification Forgiveness ³						\$554,117	17	\$32,595				\$262,019	14	\$18,716	\$110,1590	32	\$34,425
Completed 2nd Lien Extinguishments ⁴		\$98,554	2	\$49,277		\$735,125	27	\$27,227	\$9,525	3	\$3,175				\$1,006,971	37	\$27,215
Short Sales Completed/ Deficiency Forgiven ⁵						\$16,743,412	242	\$69,188				\$4,088,520	44	\$92,921	\$83,692,864	1,273	\$65,745
Deeds in Lien Completed/ Deficiency Forgiven ⁶						\$721,026	16	\$45,064	\$13,446,982	155	\$86,755	\$7,072,717	77	\$91,853	\$66,843,214	742	\$90,085
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷																	
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸						\$1072,007	146	\$7,343	\$397,967	34	\$11,705	\$28,000	9	\$3,111	\$1,497,974	189	\$7,926
Forbearance for Unemployed Borrowers ⁹									\$63,000	8	\$7,875	\$2,667	1	\$2,667	\$68,167	10	\$6,817
Deficiency Waivers ¹⁰																	
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³																	
Refinances Completed - Estimated Consumer Relief ¹⁴		\$779,004	5	\$35,801		\$4,802,166	134	\$35,837									
Total Consumer Relief		\$300,159	8	\$37,520		\$124,976,774	1,860	\$67,192	\$18,396,381	250	\$73,586	\$19,473,509	268	\$72,662	\$183,913,995	2,745	\$67,000
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵						\$680,610	7	\$97,230	\$8,041,692	72	\$111,690	\$2,828,864	32	\$88,402	\$20,817,771	202	\$103,058
1st Lien Modification Trials Started/In Process ¹⁶						\$710,445	8	\$88,806	\$795,635	76	\$104,691	\$1,655,993	17	\$97,411	\$18,682,090	188	\$99,373
TOTAL CONSUMER RELIEF - ALL SERVERS \$183,913,995																	

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*																	
	\$151,639	2				\$209,504	78		\$331,870	15		\$253,467	168		\$254,934	831	
Refinances Completed	\$285,039	5	1.60%	\$244,130	134	1.87%	\$200,784	48	\$452,215	1	1.75%	\$239,480	92	3.26%	\$236,645	280	2.39%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Pennsylvania, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$313,500	5	\$62,700	\$16,678,611	193	\$86,418	\$2,051,121	44	\$46,616	\$4,333,914	77	\$56,285	\$2,616,288	49	\$53,394	\$25,993,434	368	\$70,634
Completed Forgiveness of pre 3/1/2012 Forebearance ²	\$67,000	1	\$67,000	\$101,380	2	\$50,690	\$428,901	18	\$23,828	\$206,122			\$206,122	13	\$15,856	\$803,403	34	\$23,630
Completed 2nd Lien Modification Forgiveness ³	\$66,900	3	\$22,300	\$248,263	7	\$35,466	\$955,881	48	\$19,914	\$11,855	1	\$11,855				\$1,282,899	59	\$21,744
Completed 2nd Lien Extinguishments ⁴	\$597,858	6	\$99,643	\$51,707,432	10,97	\$47,195	\$17,423,147	316	\$55,137	\$6,828,000	105	\$65,029	\$2,554,727	52	\$49,129	\$72,283,164	1,471	\$49,139
Short Sales Completed/ Deficiency Forgiven ⁵				\$20,777,609	285	\$72,904	\$501,853	9	\$55,761				\$5,285,008	71	\$74,437	\$33,392,470	470	\$71,048
Deeds in Lien Completed/ Deficiency Forgiven ⁶							\$26,277	1	\$26,277							\$26,277	1	\$26,277
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,078,371	115	\$9,377	\$15,000	1	\$15,000	\$287,500	19	\$15,132	\$12,000	4	\$3,000	\$1,392,871	139	\$10,021
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$8,500	1	\$8,500	\$3,000	1	\$3,000	\$17,665	2	\$8,833	\$29,165	4	\$7,291
Forebearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$6,218,385	107	\$58,116										\$6,218,385	107	\$58,116
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$233,433	5	\$46,687	\$2,818,084	74	\$38,082	\$4,858,095	153	\$31,752	\$62,500	1	\$62,500				\$62,500	1	\$62,500
Total Consumer Relief	\$1,278,690	20	\$63,935	\$99,628,135	1,880	\$52,994	\$26,268,775	591	\$44,448	\$11,526,769	204	\$56,504	\$24,952,244	517	\$48,264	\$163,654,613	3,212	\$50,951
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$14,606,891	201	\$72,671	\$1,272,483	26	\$48,942	\$10,898,293	165	\$66,050	\$4,534,792	85	\$53,350	\$31,312,459	477	\$65,645
1st Lien Modification Trials Started/In Process ¹⁶				\$14,463,696	202	\$71,602	\$1,288,096	27	\$47,707	\$11,725,577	184	\$63,726	\$970,143	12	\$80,845	\$28,447,512	425	\$66,935
TOTAL CONSUMER RELIEF - ALL SERVERS \$163,654,613																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forebearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forebearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$208,244	303		\$145,618	127		\$163,201	1		\$137,408	770		\$156,169	1,201	
Refinances Completed	\$147,943	5	4.02%	\$235,497	74	2.06%	\$140,447	153	2.88%				\$58,759	326	3.51%	\$163,818	558	3.09%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Rhode Island, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$194,772	2	\$97,386	\$7,747,314	132	\$131,949	\$693,243	5	\$138,649	\$1,217,983	14	\$86,999	\$499,284	6	\$83,214	\$20,022,596	159	\$125,928
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,002,757	18	\$55,709	\$245,483	7	\$35,069	\$139,143	4		\$139,143	4	\$34,786	\$1,387,383	29	\$47,841
Completed 2nd Lien Modification Forgiveness ³				\$84,797	2	\$42,399	\$113,768	7	\$16,253							\$198,565	9	\$22,063
Completed 2nd Lien Extinguishments ⁴				\$11,837,737	220	\$53,808	\$3,085,711	59	\$52,300				\$64,273	1	\$64,273	\$14,987,721	280	\$53,528
Short Sales Completed/ Deficiency Forgiven ⁵				\$11,522,632	107	\$107,688	\$396,129	9	\$44,014	\$2,879,144	26	\$110,736	\$916,361	6	\$152,727	\$15,714,266	148	\$106,177
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$176,370	28	\$6,299				\$99,416	8	\$12,427				\$275,786	36	\$7,661
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$2,380,853	66	\$36,074										\$2,380,853	66	\$36,074
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$12,058	1	\$12,058	\$2176,563	58	\$37,527	\$358,389	9	\$39,821				\$1,032,694	15	\$68,846	\$3,679,704	83	\$44,334
Total Consumer Relief	\$306,830	3	\$102,277	\$46,599,023	631	\$73,849	\$4,892,723	96	\$50,966	\$41,96,543	48	\$87,428	\$2,651,755	32	\$82,867	\$58,646,975	810	\$72,404
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$244,783	2	\$122,391	\$9,790,329	74	\$132,302	\$543,826	7	\$77,689	\$2,832,910	30	\$94,430	\$1,002,034	10	\$100,203	\$14,413,882	123	\$117,186
1st Lien Modification Trials Started/In Process ¹⁶				\$11,566,973	85	\$136,082	\$543,826	7	\$77,689	\$3,677,572	36	\$102,155	\$297,183	4	\$74,296	\$16,085,554	132	\$121,860
TOTAL CONSUMER RELIEF - ALL SERVERS \$58,646,875																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$240,363	153		\$210,870	11		\$222,875	2		\$204,427	29		\$233,716	195	
Refinances Completed	\$575,600	1	2.48%	\$223,388	58	2.14%	\$233,767	9	2.17%				\$252,018	15	3.48%	\$233,931	83	2.41%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information South Carolina, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$84,367	3	\$28,122	\$7,453,262	73	\$102,099	\$1,349,676	29	\$46,541	\$2,511,847	27	\$93,031	\$935,989	22	\$42,545	\$12,335,141	154	\$80,098
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$197,047	10	\$19,705				\$47,189	3	\$15,730	\$244,236	13	\$18,787
Completed 2nd Lien Modification Forgiveness ³				\$344,795	4	\$86,199	\$174,418	11	\$15,856							\$519,213	15	\$34,614
Completed 2nd Lien Extinguishments ⁴	\$98,920	1	\$98,920	\$52,033,883	988	\$52,666	\$5,760,680	137	\$42,049				\$777,170	17	\$45,716	\$58,670,653	1,143	\$51,330
Short Sales Completed/ Deficiency Forgiven ⁵				\$28,267,772	335	\$84,381	\$390,998	6	\$65,166	\$8,227,939	83	\$99,132	\$5,596,973	61	\$91,754	\$42,483,682	485	\$87,595
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$107,510	130	\$8,273				\$160,979	11	\$14,634	\$18,000	6	\$3,000	\$125,489	147	\$8,534
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$6,000	1	\$6,000				\$6,000	1	\$6,000
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰				\$9,208,422	171	\$53,850										\$9,208,422	171	\$53,850
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$844,266	11	\$76,751	\$4,396,702	147	\$29,910	\$1,631,939	51	\$31,999				\$6,528,983	160	\$40,806	\$13,401,889	369	\$36,319
Total Consumer Relief	\$1,027,553	15	\$68,504	\$102,780,346	1,848	\$55,617	\$9,504,758	244	\$38,954	\$10,906,765	122	\$89,400	\$13,904,304	269	\$51,689	\$138,123,725	2,498	\$55,294
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$176,914	1	\$176,914	\$9,086,938	123	\$73,878	\$1,149,345	27	\$42,568	\$2,642,249	50	\$52,845	\$1,682,412	32	\$52,575	\$14,737,858	233	\$63,253
1st Lien Modification Trials Started/In Process ¹⁶				\$8,301,223	112	\$74,118	\$1,145,871	27	\$42,440	\$4,031,017	57	\$70,720	\$819,611	11	\$74,510	\$14,297,722	207	\$69,071
TOTAL CONSUMER RELIEF - ALL SERVERS \$138,123,725																		

NOTES:
 • Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
	\$237,848	4		\$183,118	860		\$117,063	52		\$494,922	3		\$183,970	398		\$181,644	1,317	
	\$335,988	11	2.91%	\$176,395	147	2.16%	\$119,539	51	3.41%				\$150,238	160	3.46%	\$161,953	369	2.86%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information
South Dakota, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹				2	\$168,813								\$337,627	2	\$168,814
Completed Forgiveness of pre 3/1/2012 Forbearance ²															
Completed 2nd Lien Modification Forgiveness ³						\$13,670	1	\$13,670					\$13,670	1	\$13,670
Completed 2nd Lien Extinguishments ⁴				11	\$30,557	\$35,867	1	\$35,867					\$384,112	13	\$29,547
Short Sales Completed/Deficiency Forgiven ⁵				7	\$44,694			\$213,629	4	\$53,407	\$220,538	5	\$44,108	16	\$46,689
Deeds in Lien Completed/Deficiency Forgiven ⁶															
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				4	\$10,847	\$3,100	1	\$3,100					\$46,487	5	\$9,297
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸															
Forbearance for Unemployed Borrowers ⁹															
Deficiency Waivers ¹⁰															
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹															
Cash Costs Paid by Servicer for Demolition of Property ¹²															
REO Properties Donated ¹³															
Refinances Completed - Estimated Consumer Relief ¹⁴				1	\$7097								\$670,463	12	\$55,872
Total Consumer Relief				25	\$1037,094	\$52,637	3	\$17,546	\$213,629	4	\$53,407	\$896,025	\$2,199,384	49	\$44,885
CONSUMER RELIEF - IN PROCESS															
1st Lien Modification Trials Offered/Approved ¹⁵															
1st Lien Modification Trials Started/In Process ¹⁶				1	\$34,870			\$71,375	4	\$17844			\$175,243	5	\$35,049
TOTAL CONSUMER RELIEF - ALL SERVICERS								\$24,837	3	\$8,279			\$59,707	4	\$14,927

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- ¹ Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- ² Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- ³ Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- ⁴ Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- ⁵ Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- ⁶ Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- ⁷ Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- ⁸ Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- ⁹ Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- ¹⁰ Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- ¹¹ Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- ¹² Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- ¹³ REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- ¹⁴ Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals* Refinances Completed	ALLY		BANK OF AMERICA			CITI		CHASE		WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers
				\$412,504	1	0.50%				\$141,713		17	\$156,757		18
				\$180,808	1					\$158,072		11	\$159,967		12
															4,45%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Tennessee, Fourth Quarter 2012

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$76,534	3	\$26,178	\$7,026,731	104	\$67,565	\$995,384	24	\$41,474	\$1,982,515	45	\$44,056	\$1,117,485	28	\$39,910	\$11,200,649	204	\$54,905
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$97,912	3	\$32,637	\$209,792	16	\$13,112							\$307,704	19	\$16,195
Completed 2nd Lien Modification Forgiveness ³				\$190,016	5	\$38,003	\$309,172	22	\$14,053							\$499,188	27	\$18,488
Completed 2nd Lien Extinguishments ⁴				\$25,891,709	701	\$36,935	\$2,556,710	71	\$36,010				\$121,249	3	\$40,416	\$28,569,668	775	\$36,864
Short Sales Completed/ Deficiency Forgiven ⁵				\$11,419,931	218	\$52,385	\$277,133	3	\$92,378	\$3,633,534	70	\$51,908	\$495,934	10	\$49,593	\$15,826,532	301	\$52,580
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$589,476	89	\$6,623				\$128,500	11	\$11,682				\$717,976	100	\$7,180
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$3,877	1	\$3,877				\$3,877	1	\$3,877
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹				\$8,270,670	170	\$48,651										\$8,270,670	170	\$48,651
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$333,650	5	\$66,730				\$333,650	5	\$66,730
Refinances Completed - Estimated Consumer Relief ¹⁴	\$126,512	1	\$26,512	\$157,650	50	\$31,530	\$2,868,528	107	\$26,809				\$5,842,977	129	\$45,294	\$10,414,526	287	\$36,288
Total Consumer Relief	\$205,045	4	\$51,261	\$55,062,954	1,340	\$41,092	\$7,216,719	243	\$29,698	\$6,082,076	132	\$46,076	\$7,577,645	170	\$44,574	\$76,144,439	1,889	\$40,309
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$6,332,487	105	\$60,309	\$767,869	19	\$40,414	\$3,033,316	64	\$47,396	\$2,134,133	38	\$56,161	\$12,267,805	226	\$54,282
1st Lien Modification Trials Started/In Process ¹⁶				\$6,188,915	101	\$61,276	\$769,247	19	\$40,487	\$4,041,612	94	\$42,996	\$314,402	5	\$62,880	\$11,314,176	219	\$51,663
TOTAL CONSUMER RELIEF - ALL SERVERS \$76,144,439																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D. 9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$565,479	1	2.85%	\$168,439	382	2.09%	\$109,682	86		\$67,042	4		\$140,957	239		\$152,105	712	
Refinances Completed	\$565,479	1	2.85%	\$192,181	50	2.09%	\$117,358	107	2.91%				\$132,949	129	4.34%	\$138,963	287	3.33%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Texas, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$31,200	1	\$31,200	\$20,251,861	360	\$56,265	\$1,574,294	43	\$36,611	\$4,043,731	106	\$38,148	\$345,899	12	\$28,825	\$26,246,985	522	\$50,282
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$1,583,309	30	\$52,777	\$73,042	8	\$9,130				\$56,724	5	\$11,345	\$1,713,075	43	\$39,839
Completed 2nd Lien Modification Forgiveness ³				\$109,305	4	\$27,326	\$213,834	22	\$9,720							\$323,139	26	\$12,428
Completed 2nd Lien Extinguishments ⁴	\$114,958	4	\$28,739	\$31,037,247	1094	\$28,370	\$7,217,700	215	\$33,571				\$1,057,235	17	\$62,190	\$39,427,140	1,330	\$29,644
Short Sales Completed/ Deficiency Forgiven ⁵				\$26,807,711	624	\$42,961	\$719,106	18	\$39,950	\$10,635,464	245	\$43,410	\$1,002,019	25	\$40,081	\$39,164,300	912	\$42,943
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2,022,759	293	\$6,904	\$3,000	1	\$3,000	\$460,560	43	\$10,711	\$24,000	8	\$3,000	\$2,510,319	345	\$7,276
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																		
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³										\$296,599	6	\$49,433				\$296,599	6	\$49,433
Refinances Completed - Estimated Consumer Relief ¹⁴	\$331,778	4	\$82,945	\$4,363,567	193	\$22,609	\$3,373,518	139	\$24,270				\$2,685,947	79	\$33,999	\$10,754,811	415	\$25,915
Total Consumer Relief	\$477,936	9	\$53,104	\$86,175,759	2,598	\$33,170	\$13,174,494	446	\$29,539	\$15,436,354	400	\$38,591	\$5,171,824	146	\$35,423	\$120,436,367	3,599	\$33,464
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵				\$20,221,457	316	\$63,992	\$810,534	27	\$30,020	\$719,144	158	\$45,533	\$46,8380	10	\$45,838	\$28,684,515	511	\$56,134
1st Lien Modification Trials Started/In Process ¹⁶				\$20,014,142	327	\$61,205	\$839,078	29	\$28,934	\$8,213,622	201	\$40,864	\$351,673	11	\$31,970	\$29,418,515	568	\$51,793
TOTAL CONSUMER RELIEF - ALL SERVICERS \$120,436,367																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents principal forgiveness of principal associated with a property and release of principal debt.
- REO Properties Donated and reported opportunities for Servicers' vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$70,873	1		\$129,538	2,564		\$114,589	308					\$130,038	642		\$128,303	3,515	
Refinances Completed	\$378,717	4	2.79%	\$140,495	193	2.05%	\$108,481	139	2.85%				\$124,101	79	3.49%	\$128,948	415	2.56%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information
Utah, Fourth Quarter 2012

	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																
Completed 1st Lien Modification Forgiveness ¹																
Completed Forgiveness of pre 3/1/2012 Forbearance ²																
Completed 2nd Lien Modification Forgiveness ³																
Completed 2nd Lien Extinguishments ⁴	\$30,514	1	\$30,514	\$19,648,363	318	\$61,787	\$6,896,436	104	\$66,312							
Short Sales Completed/Deficiency Forgiveness ⁵				\$38,429,341	499	\$77,013	\$808,497	16	\$50,531	\$8,358,717	89	\$93,918	\$4,509,019	53	\$85,076	\$52,105,574
Deeds in Lien Completed/Deficiency Forgiveness ⁶							\$29,728	1	\$29,728							
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$899,803	125	\$7,198			\$3,500	\$96,000	6	\$16,000	\$35,000	11	\$3,182	\$1,037,803
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$8,500	1	\$8,500	\$6,000	1	\$6,000	\$14,500
Forbearance for Unemployed Borrowers ⁹																
Deficiency Waivers ¹⁰				\$3,724,900	64	\$58,202										
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																
Cash Costs Paid by Servicer for Demolition of Property ¹²																
REO Properties Donated ¹³																
Refinances Completed - Estimated Consumer Relief ¹⁴	\$367,505	2	\$183,752	\$767,618	18	\$42,645	\$3,912,297	119	\$32,876							
Total Consumer Relief	\$398,018	3	\$132,673	\$68,999,473	1,074	\$64,245	\$13,048,886	282	\$46,273	\$10,315,880	106	\$97,320	\$12,942,100	221	\$58,562	\$105,704,358
CONSUMER RELIEF - IN PROCESS																
1st Lien Modification Trials Offered/Approved ¹⁵				\$8,945,300	66	\$135,535	\$235,931	4	\$58,983	\$1,750,998	14	\$125,071	\$1,586,257	32	\$49,571	\$12,518,486
1st Lien Modification Trials Started/In Process ¹⁶				\$8,701,116	57	\$152,651	\$235,931	4	\$58,983	\$2,332,556	24	\$97,190	\$714,223	12	\$59,519	\$11,983,826
TOTAL CONSUMER RELIEF - ALL SERVERS \$105,704,358																

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeded the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance
Refinance Solicitations/Offer/Approvals*																
Refinances Completed	\$971,284	2	2.41%	\$328,478	69	1.69%	\$180,300	152	2.25%	\$331,110	6		\$177,359	193	3.81%	\$205,446
				\$321,452	18		\$186,137	119		\$192,972	108		\$205,344	247		\$205,344

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Vermont, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹																
Completed Forgiveness of pre 3/1/2012 Forbearance ²																
Completed 2nd Lien Modification Forgiveness ³																
Completed 2nd Lien Extinguishments ⁴																
Short Sales Completed/ Deficiency Forgiven ⁵																
Deeds in Lien Completed/ Deficiency Forgiven ⁶																
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷																
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																
Forbearance for Unemployed Borrowers ⁹																
Deficiency Waivers ¹⁰																
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																
Cash Costs Paid by Servicer for Demolition of Property ¹²																
REO Properties Donated ¹³																
Refinances Completed - Estimated Consumer Relief ¹⁴																
Total Consumer Relief																
CONSUMER RELIEF - IN PROCESS																
1st Lien Modification Trials Offered/Approved ¹⁵																
1st Lien Modification Trials Started/In Process ¹⁶																
TOTAL CONSUMER RELIEF - ALL SERVERS \$2,363,324																

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien principal extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties owned by Servicer's vendors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*																
Refinances Completed																

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Virginia, Fourth Quarter 2012

ALLY										BANK OF AMERICA				CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit		
CONSUMER RELIEF																									
Completed 1st Lien Modification Forgiveness ¹	\$1,568,555	13	\$120,658	\$27,788,332	248	\$112,050	\$1,536,460	39	\$39,396	71	\$88,135	\$3,066,091	48	\$63,877	\$40,217,054	419	\$95,983								
Completed Forgiveness of pre 3/1/2012 Forebearance ²	\$9,600	1	\$9,600	\$726,918	20	\$36,346	\$1,065,445	35	\$30,441			\$2,673,154	92	\$29,056	\$4,475,117	148	\$30,237								
Completed 2nd Lien Modification Forgiveness ³	\$100,200	2	\$50,100	\$1,374,182	21	\$65,437	\$1,335,887	47	\$28,423	1	\$20,884				\$2,831,153	71	\$39,875								
Completed 2nd Lien Extinguishments ⁴	\$410,549	6	\$68,425	\$74,483,972	2,395	\$72,853	\$19,806,766	265	\$74,743				25	\$69,780	\$196,445,794	2,691	\$73,001								
Short Sales Completed/ Deficiency Forgiven ⁵				\$62,920,243	628	\$100,191	\$2,991,918	46	\$65,042	160	\$107,378	\$7164,316	102	\$70,238	\$90,256,965	936	\$96,428								
Deeds in Lien Completed/ Deficiency Forgiven ⁶																									
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$1,730,536	183	\$9,457	\$3,000	1	\$3,000	28	\$16,597	\$24,000	8	\$3,000	\$2,222,239	220	\$10,101								
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$11,500	2	\$5,750	7	\$8,561	\$7,667	2	\$3,833	\$79,096	11	\$7,191								
Forebearance for Unemployed Borrowers ⁹																									
Deficiency Waivers ¹⁰				\$38,433,691	570	\$67,428									\$38,433,691	570	\$67,428								
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																									
Cash Costs Paid by Servicer for Demolition of Property ¹²																									
REO Properties Donated ¹³																									
Refinances Completed - Estimated Consumer Relief ¹⁴	\$134,247	15	\$75,616	\$18,363,512	403	\$45,567	\$4,431,217	112	\$39,564			\$9,210,664	194	\$47,478	\$33,139,640	724	\$45,773								
Total Consumer Relief	\$3,223,151	37	\$87,112	\$325,821,386	4,468	\$72,923	\$31,182,193	547	\$57,006	267	\$89,826	\$23,983,620	471	\$50,723	\$408,100,748	5,790	\$70,484								
CONSUMER RELIEF - IN PROCESS																									
1st Lien Modification Trials Offered/Approved ¹⁵	\$185,310	2	\$92,655	\$25,642,705	216	\$118,716	\$1,154,867	27	\$42,773	104	\$89,486	\$4,109,412	68	\$60,433	\$40,398,880	417	\$96,880								
1st Lien Modification Trials Started/In Process ¹⁶				\$27,756,219	213	\$130,311	\$1,155,747	27	\$42,805	139	\$77,430	\$2,649,188	33	\$80,278	\$42,323,990	412	\$102,728								
TOTAL CONSUMER RELIEF - ALL SERVERS \$408,100,748																									

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forebearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forebearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$286,149	2		\$284,644	1,398		\$226,162	130		\$325,762	21		\$214,175	629		\$261,221	2,180	
Refinances Completed	\$465,346	15	2.07%	\$302,329	403	1.92%	\$215,387	112	2.34%				\$203,640	194	2.97%	\$265,813	724	2.19%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Washington, Fourth Quarter 2012

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
CONSUMER RELIEF																		
Completed 1st Lien Modification Forgiveness ¹	\$1,025,939	9	\$113,993	\$48,680,142	329	\$147,964	\$1,660,872	17	\$97,698	\$10,804,721	101	\$106,977	\$4,232,356	59	\$71,735	\$66,404,030	515	\$128,940
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$470,760	11	\$42,796	\$661,940	25	\$26,478				\$1,873,393	58	\$32,300	\$3,006,093	94	\$31,980
Completed 2nd Lien Modification Forgiveness ³	\$42,900	1	\$42,900	\$970,717	14	\$69,337	\$723,321	28	\$25,833	\$73,283	11	\$6,662				\$1810,221	54	\$33,523
Completed 2nd Lien Extinguishments ⁴	\$243,342	5	\$48,668	\$203,012,222	2,799	\$72,530	\$19,761,141	301	\$65,652				\$6,351,448	83	\$76,523	\$229,368,153	3,188	\$71,947
Short Sales Completed/ Deficiency Forgiven ⁵				\$115,264,230	1,155	\$99,796	\$2,118,628	29	\$73,056	\$35,389,706	331	\$106,918	\$11,963,265	169	\$70,729	\$164,725,829	1,684	\$97,818
Deeds in Lien Completed/ Deficiency Forgiven ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$2130153	302	\$7,054	\$3,000	1	\$3,000	\$1,452,410	79	\$18,385	\$62,000	20	\$3,100	\$3,647,563	402	\$9,074
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$189,103	19	\$9,953	\$28,942	7	\$4,135	\$218,045	26	\$8,386
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																		
REO Properties Donated ¹³																		
Refinances Completed - Estimated Consumer Relief ¹⁴	\$890,145	12	\$74,179	\$10,834,283	220	\$49,247	\$5,224,448	122	\$42,823	\$203,596	3	\$67,865	\$7,358,840	121	\$60,817	\$24,511,312	478	\$51,279
Total Consumer Relief	\$2,202,326	27	\$81,568	\$381,362,507	4,830	\$78,957	\$30,153,350	523	\$57,655	\$48,417,819	546	\$88,677	\$31,860,244	517	\$61,625	\$493,996,746	6,443	\$76,672
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$167,889	1	\$167,889	\$50,356,860	381	\$132,170	\$870,911	12	\$72,576	\$19,676,876	177	\$111,169	\$6,974,824	81	\$86,109	\$78,047,360	652	\$119,705
1st Lien Modification Trials Started/In Process ¹⁶	\$167,889	1	\$167,889	\$54,424,162	374	\$145,519	\$873,550	13	\$67,196	\$25,800,978	217	\$118,899	\$3,080,956	31	\$99,386	\$84,347,535	636	\$132,622
TOTAL CONSUMER RELIEF - ALL SERVERS \$493,996,246																		

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on first or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of lien.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to charities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$163,215	2		\$304,961	1,081		\$231,061	155		\$373,495	39		\$313,772	356		\$301,331	1,633	
Refinances Completed	\$454,304	12	2.08%	\$320,075	220	1.96%	\$236,156	122	2.31%	\$402,105	3	2.15%	\$228,536	121	3.39%	\$279,369	478	2.34%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information West Virginia, Fourth Quarter 2012

TOTAL CONSUMER RELIEF - ALL SERVICES																	
ALLY			BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICES			
Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	Average Amount of Relief/ Benefit		
CONSUMER RELIEF																	
Completed 1st Lien Modification Forgiveness ¹	1	\$55,200	\$836,196	6	\$139,366	\$66,786	4	\$16,696	\$216,909	5	\$43,382	\$112,744	3	\$37,581	\$1,287,835	19	\$67,781
Completed Forgiveness of pre 3/1/2012 Forbearance ²			\$102,982	1	\$102,982										\$102,982	1	\$102,982
Completed 2nd Lien Modification Forgiveness ³			\$51,482	1	\$51,482	\$57,378	2	\$28,689							\$108,860	3	\$36,287
Completed 2nd Lien Extinguishments ⁴			\$1,236,543	34	\$36,369	\$646,414	8	\$80,802				\$49,929	1	\$49,929	\$1,932,886	43	\$44,951
Short Sales Completed/Deficiency Forgiven ⁵			\$1,858,140	24	\$77,423	\$29,078	1	\$29,078	\$438,892	5	\$87,778	\$31,870	2	\$15,935	\$2,357,980	32	\$73,687
Deeds in Lieu Completed/Deficiency Forgiven ⁶																	
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷			\$41,087	6	\$6,848				\$18,500	1	\$18,500				\$59,587	7	\$8,512
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸																	
Forbearance for Unemployed Borrowers ⁹																	
Deficiency Waivers ¹⁰			\$1,231,472	12	\$102,623										\$1,231,472	12	\$102,623
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																	
Cash Costs Paid by Servicer for Demolition of Property ¹²																	
REO Properties Donated ¹³																	
Refinances Completed - Estimated Consumer Relief ¹⁴	\$43,790	1	\$43,790	6	\$25,922	\$229,973	9	\$25,553				\$1,808,840	45	\$40,196	\$2,238,134	61	\$36,691
Total Consumer Relief	\$98,990	2	\$49,495	90	\$61,260	\$1,029,629	24	\$42,901	\$674,301	11	\$61,300	\$2,003,383	51	\$39,282	\$9,319,736	178	\$52,358
CONSUMER RELIEF - IN PROCESS																	
1st Lien Modification Trials Offered/Approved ¹⁵			\$825,751	9	\$91,750	\$164,390	3	\$54,797				\$189,363	5	\$37,873	\$1,612,200	24	\$67,175
1st Lien Modification Trials Started/In Process ¹⁶			\$902,736	10	\$90,274	\$164,390	3	\$54,797					9	\$42,870	\$1,497,960	22	\$68,089
TOTAL CONSUMER RELIEF - ALL SERVICES \$9,319,736																	

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- 1 Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted first lien modifications).
- 2 Completed Forgiveness of pre 3/1(2007) Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- 3 Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- 4 Completed 2nd Lien Extrajudgments represents finalized second lien mortgage extrajudgments (forgiveness of the entire balance and release of lien).
- 5 Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- 6 Deaths in Lieu Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- 7 Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- 8 Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- 9 Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- 10 Deficiency Waivers represents waiver of valid claims on borrower deficiency balances on first or second lien mortgages and release of liens.
- 11 Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- 12 Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties to prevent blight.
- 13 REO Properties Donated represents properties owned by Servicer/investors that are donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- 14 Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 7.85, which represents the Servicers' weighted multiplier under the Settlement per Exhibit D ¶ 9.c.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average unpaid principal loan balance, the average unpaid principal rate reduction, the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

[illegible]

- Refinance Solicitations/Ofers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Wisconsin, Fourth Quarter 2012

	ALLY		BANK OF AMERICA			CITI		CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	
CONSUMER RELIEF																
Completed 1st Lien Modification Forgiveness ¹	\$230,823	3	\$76,941	\$7,369,021	98	\$75,194	\$1,227,168	25	\$49,087	\$2,619,605	39	\$67,169	\$1,049,513	18	\$58,306	\$12,496,130
Completed Forgiveness of pre 3/1/2012 Forbearance ²							\$1,138,445	37	\$30,769				\$172,359	3	\$57,453	\$1,310,804
Completed 2nd Lien Modification Forgiveness ³	\$12,200	1	\$12,200	\$240,556	4	\$60,139	\$307,686	22	\$13,986						\$560,442	\$27,207,57
Completed 2nd Lien Extinguishments ⁴	\$57,179	1	\$57,179	\$11,322,863	270	\$41,937	\$4,567,763	107	\$42,689				\$156,456	4	\$39,114	\$16,104,261
Short Sales Completed/ Deficiency Forgiven ⁵				\$9,956,476	143	\$69,626	\$385,559	5	\$77,112	\$3,767,326	57	\$66,093	\$935,462	15	\$62,364	\$15,044,823
Deeds in Lien Completed/ Deficiency Forgiven ⁶																
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$290,858	41	\$7,094				\$235,000	15	\$15,667	\$3,000	1	\$3,000	\$528,858
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸										\$6,600	1	\$6,600			\$6,600	\$1,56,600
Forbearance for Unemployed Borrowers ⁹																
Deficiency Waivers ¹⁰				\$2,286,630	57	\$40,716									\$2,286,630	\$57,440,116
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																
Cash Costs Paid by Servicer for Demolition of Property ¹²																
REO Properties Donated ¹³																
Refinances Completed - Estimated Consumer Relief ¹⁴	\$191,784	4	\$47,946	\$440,772	22	\$20,035	\$2,450,245	92	\$26,633	\$21,572	1	\$21,572	\$6,374,622	116	\$54,954	\$9,478,994
Total Consumer Relief	\$491,985	9	\$54,665	\$31,907,176	635	\$50,248	\$10,076,866	288	\$34,989	\$6,650,103	113	\$58,850	\$8,691,412	157	\$55,359	\$57,817,542
CONSUMER RELIEF - IN PROCESS																
1st Lien Modification Trials Offered/Approved ¹⁵				\$9,151,887	104	\$87,999	\$1,497,399	25	\$59,896	\$5,306,001	65	\$81,631	\$1,908,267	28	\$68,152	\$17,863,554
1st Lien Modification Trials Started/In Process ¹⁶				\$7,046,230	84	\$83,884	\$1,592,071	26	\$61,233	\$3,900,398	66	\$59,097	\$578,197	8	\$72,275	\$13,116,896
TOTAL CONSUMER RELIEF - ALL SERVERS \$57,817,542																

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearances for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens in connection with a decision not to pursue foreclosure.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated and reported as REO properties by Servicer's portfolio.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.e.i.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offers/Approvals and Refinances Completed by each Servicer.

	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offers/Approvals*	\$187,930	1		\$173,748	142		\$140,357	102		\$304,740	4		\$151,631	199		\$157,523	448	
Refinances Completed	\$245,292	4	2.49%	\$196,326	22	1.30%	\$134,633	92	2.52%	\$148,543	1	1.85%	\$153,183	116	4.57%	\$151,508	235	3.39%

* Refinance Solicitations/Offers/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.

Appendix VI: State Consumer Relief Information Wyoming, Fourth Quarter 2012

CONSUMER RELIEF	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTAL CONSUMER RELIEF - ALL SERVERS	
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Aggregate Amount of Relief/ Benefit	No. of Borrowers
Completed 1st Lien Modification Forgiveness ¹			\$255,573	1					\$40,263	1	\$295,836	2
Completed Forgiveness of pre 3/1/2012 Forbearance ²												
Completed 2nd Lien Modification Forgiveness ³					\$10,818	1					\$10,818	1
Completed 2nd Lien Extinguishments ⁴			\$1,318,964	13	\$83,650	2					\$1,402,614	15
Short Sales Completed/Deficiency Forgiven ⁵			\$1,063,172	13	\$81,782		\$209,535	2	\$175,254	2	\$1,447,961	17
Deeds in Lien Completed/Deficiency Forgiven ⁶												
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷			\$44,008	4	\$11,002			3	\$3,833		\$55,508	7
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸												
Forbearance for Unemployed Borrowers ⁹												
Deficiency Waivers ¹⁰			\$388,155	6	\$64,692						\$388,155	6
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹												
Cash Costs Paid by Servicer for Demolition of Property ¹²												
REO Properties Donated ¹³												
Refinances Completed - Estimated Consumer Relief ¹⁴					\$41,144	3			\$1,089,483	17	\$1,230,626	20
Total Consumer Relief			\$3,069,872	37	\$82,970	6	\$221,035	5	\$1,305,000	20	\$4,831,518	68
CONSUMER RELIEF - IN PROCESS												
1st Lien Modification Trials Offered/Approved ¹⁵			\$69,880	1					\$95,762	2	\$165,642	3
1st Lien Modification Trials Started/In Process ¹⁶			\$66,355	1			\$31,092	1			\$97,447	2
TOTAL CONSUMER RELIEF - ALL SERVERS \$4,831,518												

NOTES:
• Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of liens.
- Short Sales Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiven represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to unrelated second lien holders for release of second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrearages on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances, or second lien mortgages in connection with short sale or deed-in-lieu transactions.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of liens.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated annual benefit to borrowers from refinancing is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY		BANK OF AMERICA		CITI		CHASE		WELLS		TOTALS - ALL SERVERS	
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	No. of Borrowers	Average Loan Balance	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*				\$630,000	1		\$189,855	7		19	\$179,339	27
Refinances Completed							\$181,617	3		17	\$165,477	20
												4.74%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9 a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgage trial modifications that were in process as of the last day of the current quarter.